

ITEM 11

FY26 3RD QUARTER FIXED ROUTE AND DEMAND RESPONSE SERVICE REPORT

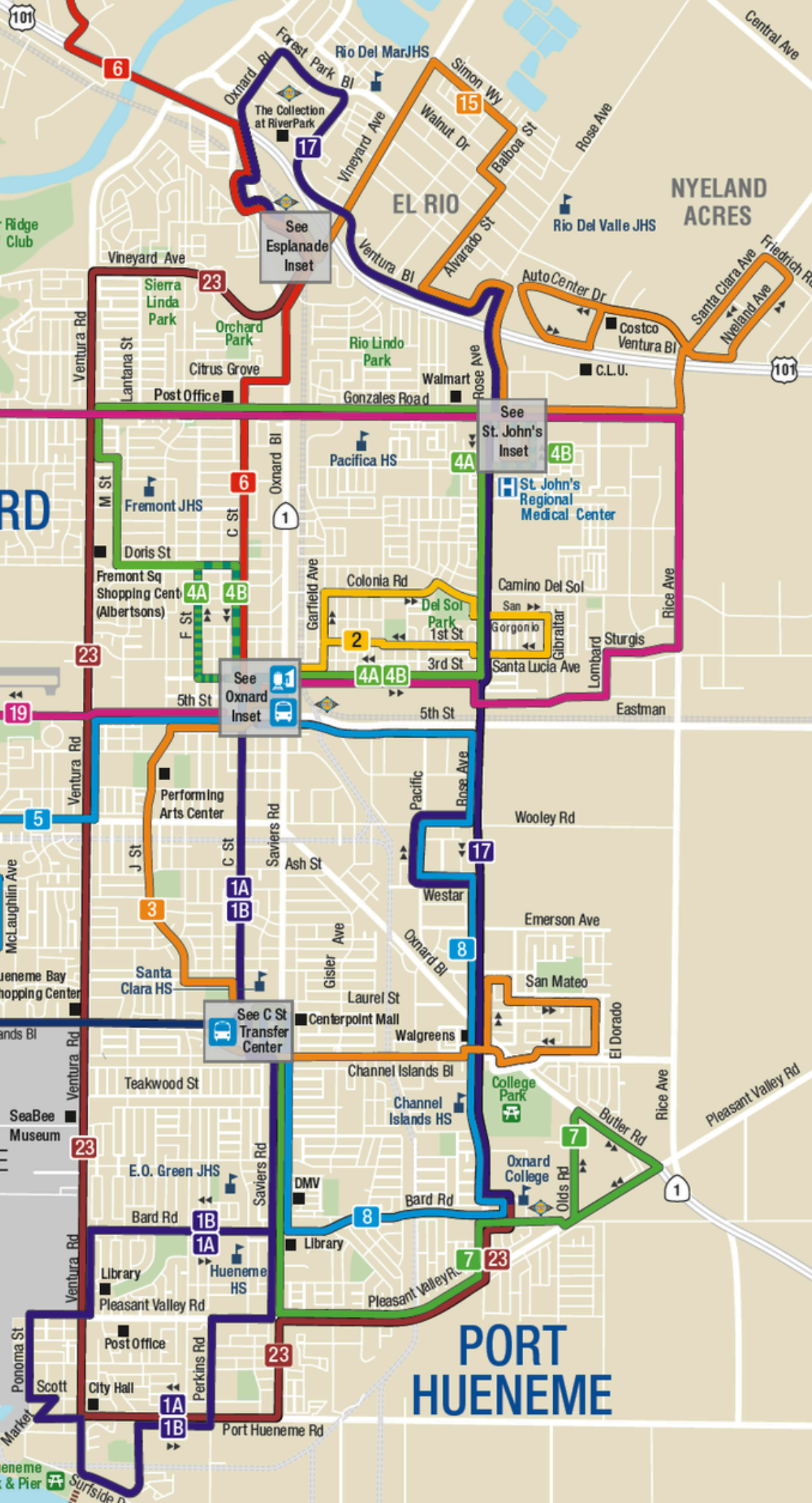
Presenters:

Austin Novstrup, Planning Manager

Robbie Lucio, Mobility Management Coordinator

MAY 6, 2026



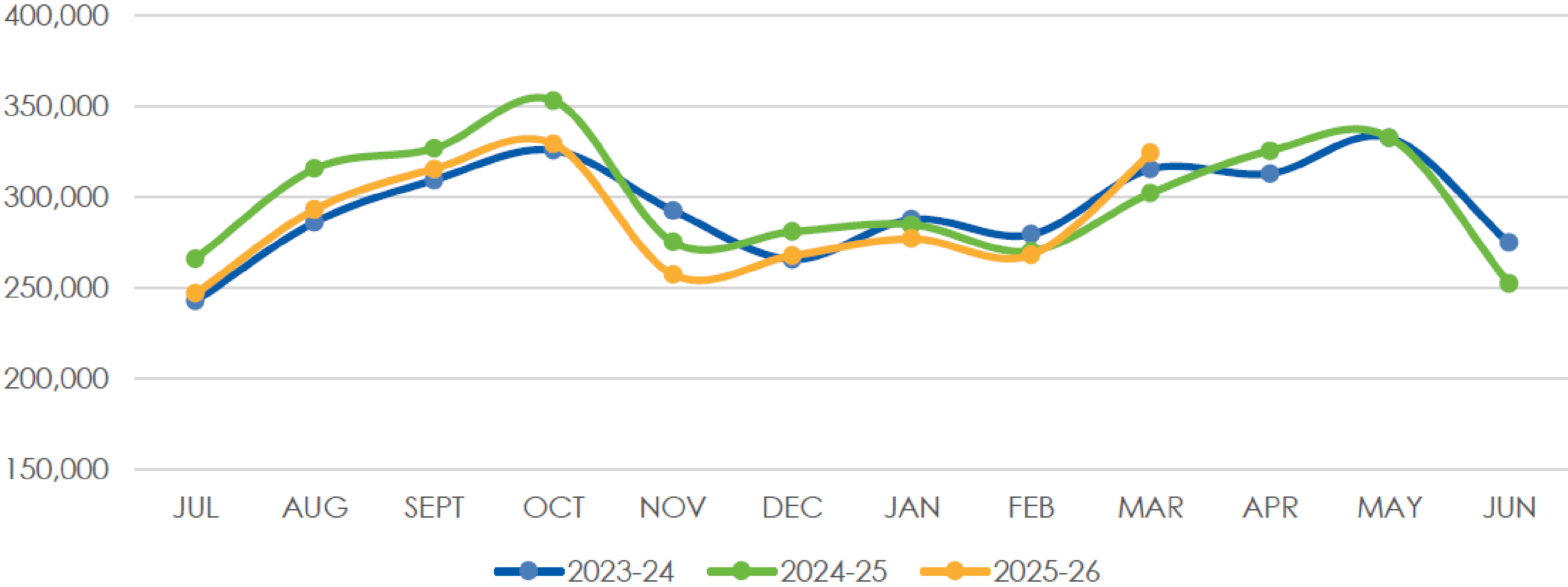


Fixed Route Trends

- Overall 3rd Quarter ridership increased by 1.4% year over
- YTD Ridership is down 3.6%
- Route 7, 8, 17, and 23 highest percentage increase.
- Route 1, 5 and 18 highest percentage decrease.
- 8 out of 16 routes met or exceeded the minimum service standard for passengers per hour.
- Ontime Performance increased to 83.9% this year from 83.4% last year
- Fare Revenue increased 6.6%

Monthly Ridership

Monthly Fixed Route Ridership



Historical Ridership Trend

Total Monthly Boardings	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
1999-00	272,821	269,904	293,558	305,025	286,685	270,469	304,934	247,924	307,353	285,744	306,692	298,919	3,450,028
2000-01	280,364	299,953	295,878	303,335	278,013	292,799	287,040	235,572	287,631	275,931	290,248	288,087	3,414,851
2001-02	280,027	294,783	277,526	311,089	272,290	261,075	264,038	260,962	277,924	278,891	275,901	259,698	3,314,204
2002-03	268,567	270,365	270,806	290,169	255,921	269,643	272,851	245,162	291,700	290,109	285,259	275,935	3,286,487
2003-04	275,627	266,275	280,059	293,671	251,269	257,757	255,672	239,869	291,384	271,566	271,876	258,820	3,213,845
2004-05	258,013	255,521	271,257	261,730	253,853	234,182	224,778	226,957	227,166	253,243	254,935	264,278	2,985,913
2005-06	254,570	270,466	255,975	268,435	271,235	261,733	267,974	248,485	272,221	241,041	285,738	287,455	3,185,328
2006-07	276,555	307,267	287,709	312,668	281,042	264,451	277,903	270,197	299,303	289,150	285,305	287,439	3,438,989
2007-08	272,298	297,284	294,639	304,847	271,567	260,540	255,325	287,359	305,024	313,578	303,271	330,143	3,495,875
2008-09	304,175	311,490	313,626	330,561	258,645	284,866	261,509	255,598	303,451	292,619	285,438	300,001	3,501,979
2009-10	277,602	294,574	301,285	299,489	283,392	271,907	264,394	272,669	324,827	293,251	276,875	281,687	3,442,005
2010-11	276,140	294,691	299,905	287,719	272,891	245,767	272,196	250,596	290,146	290,192	295,060	278,236	3,353,539
2011-12	274,675	284,028	294,928	309,111	280,938	275,764	279,939	293,436	295,445	290,658	299,255	298,231	3,476,408
2012-13	287,809	322,932	284,096	330,836	282,224	267,106	273,421	279,289	310,808	307,638	318,661	301,650	3,566,470
2013-14	300,385	326,031	326,564	350,559	304,083	307,308	321,104	295,688	334,382	320,991	314,103	316,560	3,817,758
2014-15	312,696	336,139	339,061	359,135	308,122	304,436	316,545	314,598	349,167	329,824	319,510	319,615	3,908,848
2015-16	317,565	333,893	334,288	353,240	302,650	298,397	280,672	313,918	328,180	318,522	312,400	306,948	3,800,673
2016-17	298,884	328,001	317,092	319,189	299,148	278,495	277,429	262,699	327,008	302,132	305,886	300,424	3,616,387
2017-18	284,739	313,310	298,838	317,191	291,192	244,382	280,341	277,075	283,355	296,552	299,806	287,380	3,474,161
2018-19	282,407	320,875	306,997	338,315	290,370	274,917	270,343	255,721	295,460	304,732	303,302	281,235	3,524,673
2019-20	275,112	307,026	309,662	326,867	286,836	269,297	299,511	289,413	204,965	103,840	122,276	150,613	2,945,417
2020-21	145,493	150,093	149,143	167,164	162,089	151,432	135,047	142,016	167,194	183,240	169,919	171,181	1,894,011
2021-22	167,237	178,205	186,186	192,052	183,534	153,763	161,339	170,022	207,969	199,587	204,793	206,957	2,211,645
2022-23	197,971	234,855	255,215	268,798	238,117	221,137	228,248	235,583	265,872	267,775	298,457	256,892	2,968,921
2023-24	242,551	285,990	309,272	325,500	292,461	265,643	287,598	279,274	315,262	312,783	332,523	274,652	3,523,508
2024-25	265,902	315,421	326,618	352,882	275,147	280,809	284,605	270,202	302,002	325,324	332,492	252,376	3,583,780
2025-26	246,737	293,026	315,380	329,088	257,229	267,647	276,873	268,118	324,170				2,578,268
Current Year Change	-7.2%	-7.1%	-3.4%	-6.7%	-6.5%	-4.7%	-2.7%	-0.8%	7.3%				-3.6%
Current year vs. Pre-pandemic	-10.3%	-4.6%	1.8%	0.7%	-10.3%	-0.6%	-7.6%	-7.4%	58.2%	-100.0%	-100.0%	-100.0%	-2.2%

Daily Average Trend

Average Daily Boardings	YTD AVG
2000-01 Weekdays	11,249
2001-02 Weekdays	10,914
2002-03 Weekdays	10,622
2003-04 Weekdays	10,275
2004-05 Weekdays	9,422
2005-06 Weekdays	10,171
2006-07 Weekdays	11,183
2007-08 Weekdays	11,247
2008-09 Weekdays	11,442
2009-10 Weekdays	10,844
2010-11 Weekdays	10,716
2011-12 Weekdays	10,926
2012-13 Weekdays	11,146
2013-14 Weekdays	11,968
2014-15 Weekdays	12,362
2015-16 Weekdays	11,869
2016-17 Weekdays	11,369
2017-18 Weekdays	10,862
2018-19 Weekdays	11,055
2019-20 Weekdays	9,175
2020-21 Weekdays	5,599
2021-22 Weekdays	6,661
2022-23 Weekdays	9,430
2023-24 Weekdays	11,414
2024-25 Weekdays	11,680
2025-26 Weekdays	11,337

	YTD AVG
2000-01 Saturdays	6,512
2001-02 Saturdays	6,225
2002-03 Saturdays	6,396
2003-04 Saturdays	6,128
2004-05 Saturdays	5,928
2005-06 Saturdays	6,186
2006-07 Saturdays	6,601
2007-08 Saturdays	6,925
2008-09 Saturdays	6,900
2009-10 Saturdays	6,946
2010-11 Saturdays	6,467
2011-12 Saturdays	6,767
2012-13 Saturdays	7,143
2013-14 Saturdays	7,583
2014-15 Saturdays	7,735
2015-16 Saturdays	7,584
2016-17 Saturdays	7,159
2017-18 Saturdays	6,954
2018-19 Saturdays	7,024
2019-20 Saturdays	6,166
2020-21 Saturdays	4,677
2021-22 Saturdays	4,615
2022-23 Saturdays	5,665
2023-24 Saturdays	6,328
2024-25 Saturdays	6,237
2025-26 Saturdays	5,739

	YTD AVG
2000-01 Sundays	4,113
2001-02 Sundays	4,113
2002-03 Sundays	4,729
2003-04 Sundays	4,784
2004-05 Sundays	5,286
2005-06 Sundays	4,978
2006-07 Sundays	4,695
2007-08 Sundays	5,083
2008-09 Sundays	5,508
2009-10 Sundays	5,948
2010-11 Sundays	5,915
2011-12 Sundays	6,113
2012-13 Sundays	6,502
2013-14 Sundays	6,978
2014-15 Sundays	7,036
2015-16 Sundays	6,994
2016-17 Sundays	6,653
2017-18 Sundays	6,452
2018-19 Sundays	6,532
2019-20 Sundays	5,439
2020-21 Sundays	4,500
2021-22 Sundays	4,506
2022-23 Sundays	5,325
2023-24 Sundays	5,785
2024-25 Sundays	5,723
2025-26 Sundays	5,191

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SAFE RIDES
Morning & Night Transportation

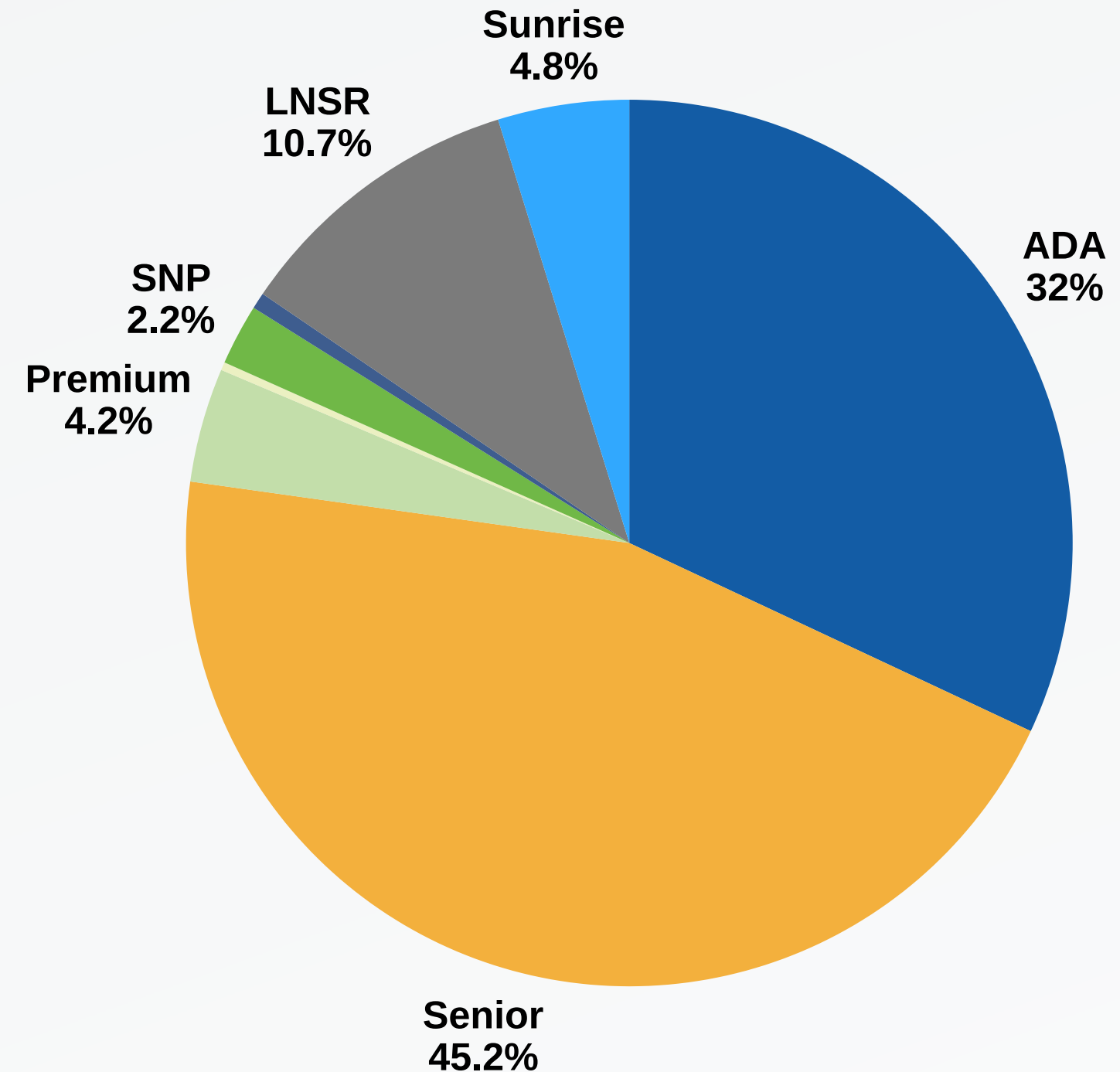


Flexible Services

3rd Quarter Ridership

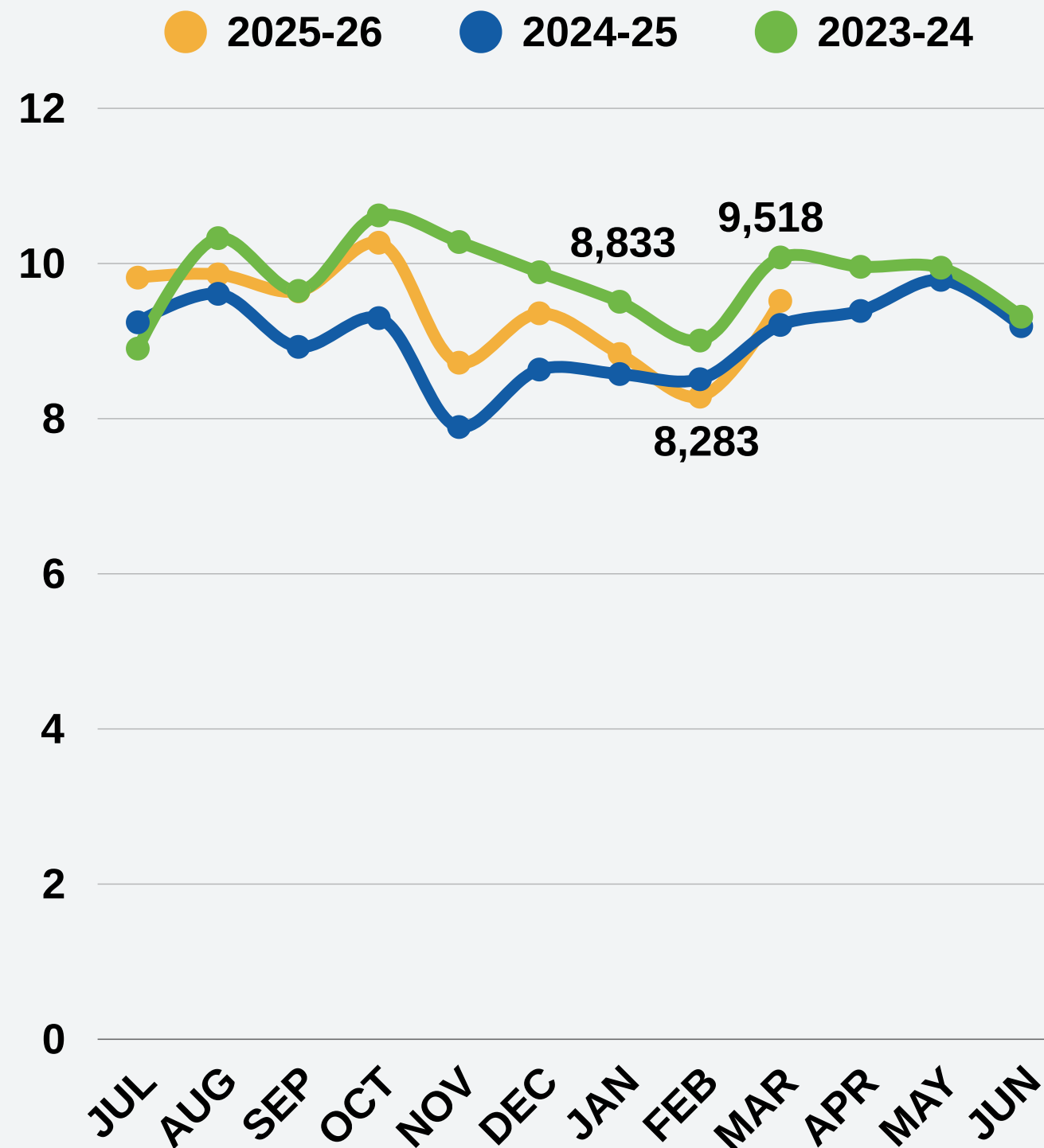
3rd Quarter By Program

- ADA - 8,641
- Health Zones - 80
- Late Night Safe Rides - 2,896
- Premium - 1,126
- Senior - 12,227
- Senior Nutrition - 601
- Sunrise Safe Rides - 1,293
- Transfers - 161





Total Boardings

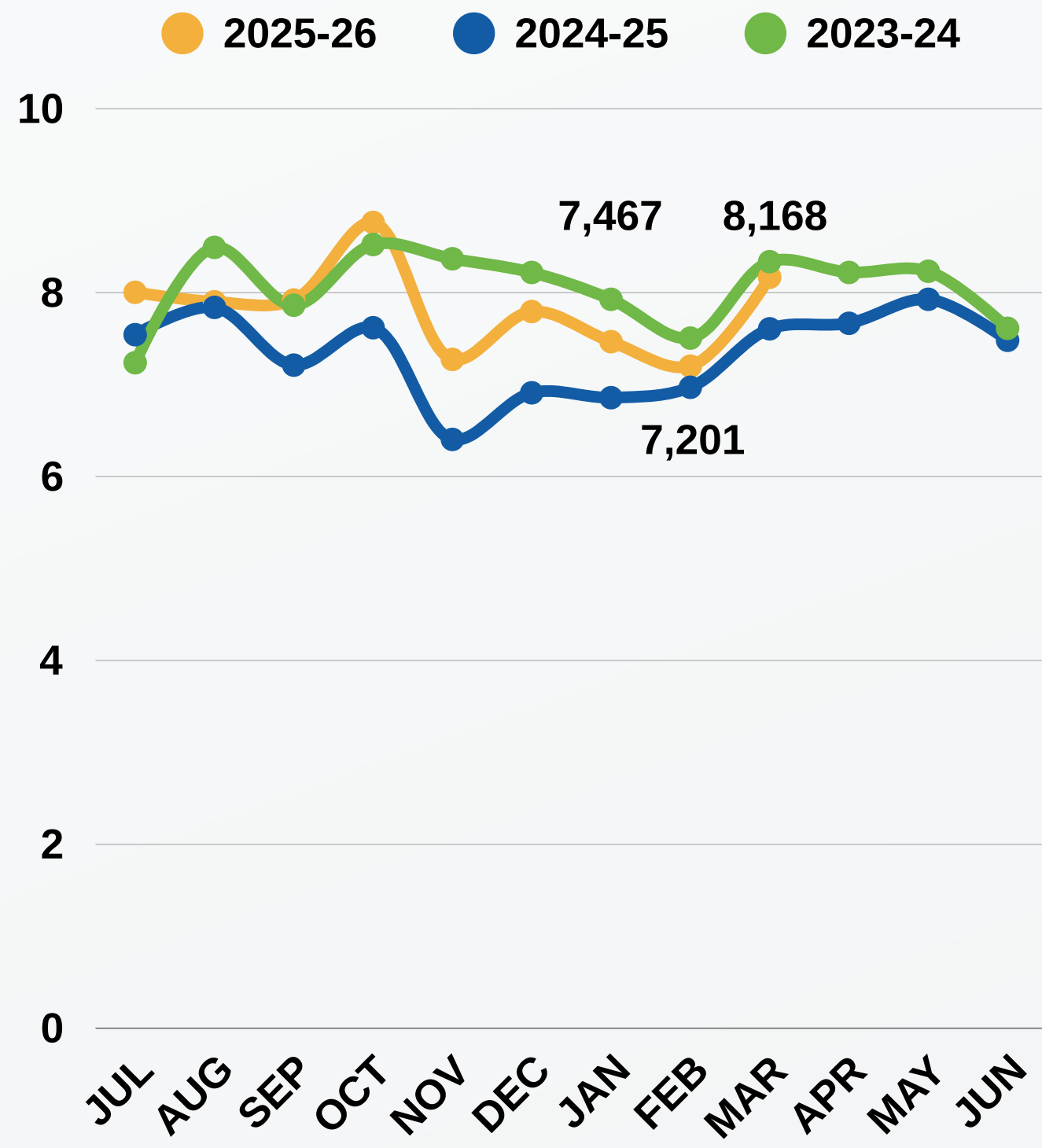


Boardings
FY Q3' 25-26 = 26,634
FY Q3' 24-25 = 26,291
FY Q3' 23-24 = 28,592

**FY Q3' 26 Increase of 1.3%
Over FY Q3' 25**



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Boardings
 FY Q3' 25-26 = 22,836
 FY Q3' 24-25 = 21,436
 FY Q3' 23-24 = 23,771

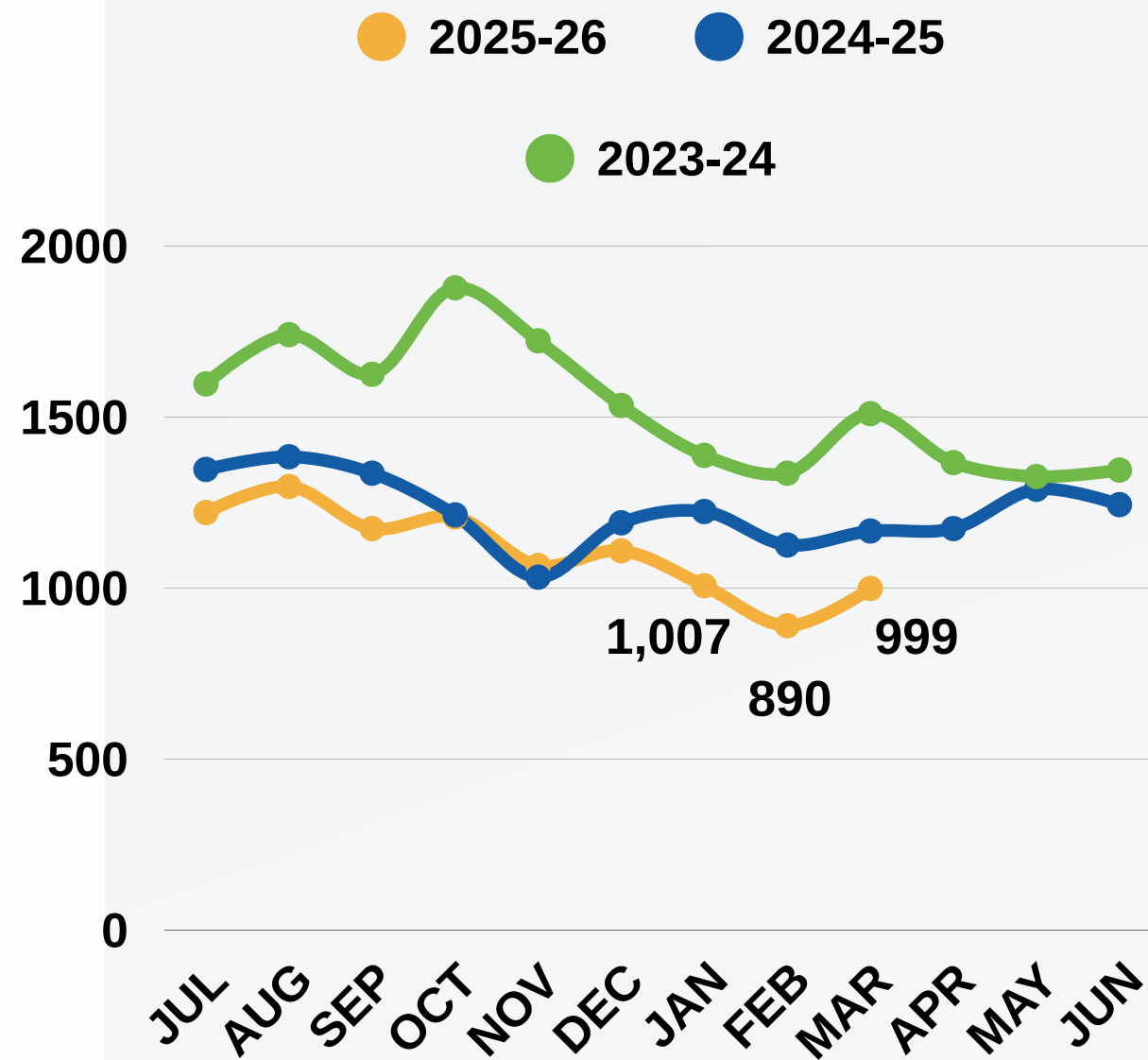
**FY Q3' 26 Increase of 6.5%
 Over FY Q3' 25**





SAFE RIDES

Morning & Night Transportation



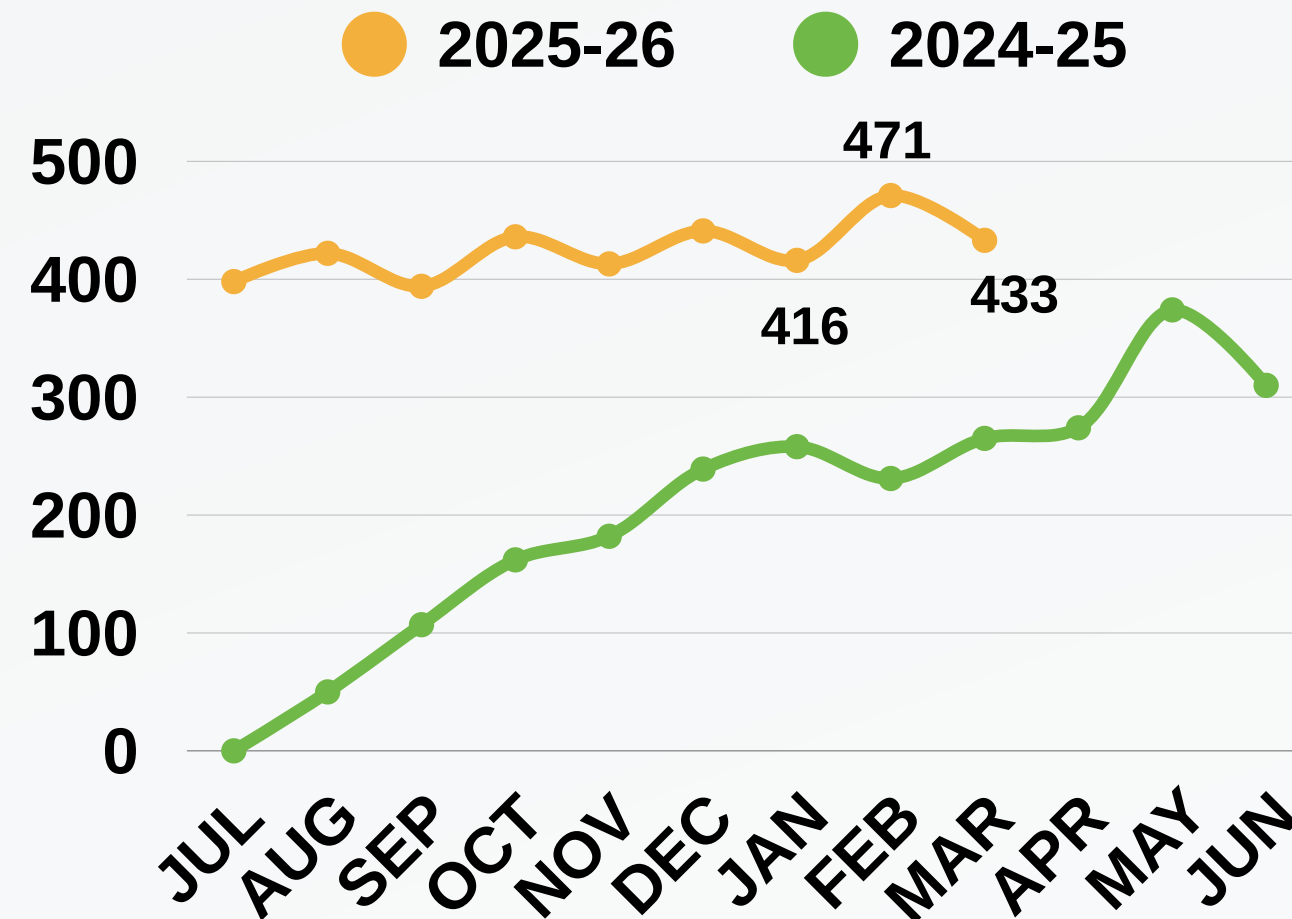
LNSR Boardings

FY Q3' 25-26 = 2,896

FY Q3' 24-25 = 3,517

FY Q3' 23-24 = 4,234

FY 26 Decrease of 17.7%

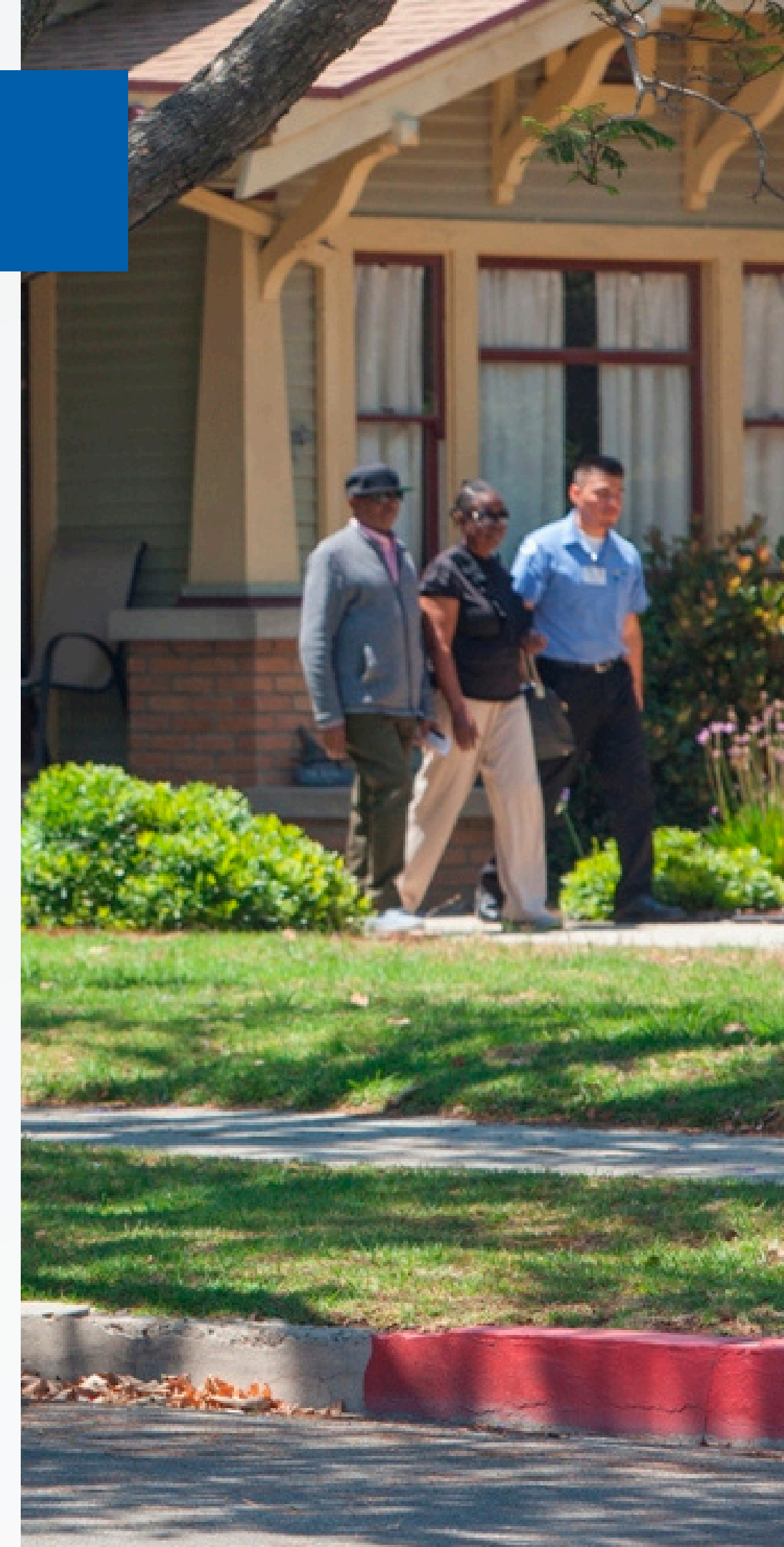


Sunrise Boardings

FY Q3' 25-26 = 1,320

FY Q3' 24-25 = 754

FY 26 Increase of 75.1%





HIGHLIGHTS



EVENTS IN Q3

- VC Student Success
- Saticoy Community Ctr.
- Saticoy Farmers Market
- South Oxnard Library
- Port Hueneme City Hall
- C Street Transit Center
- OUHSD Senior Career Expo
- Frank Academy Wellness Fair
- Seasplash Color Dash

HIGHLIGHTS IN Q3

- RideCo Software Launch
- DR WC Securement/Route Observation
- On-Board Evaluation
- Ford Transit Aftermarket Step
- WC Securement Inventory



App Highlights

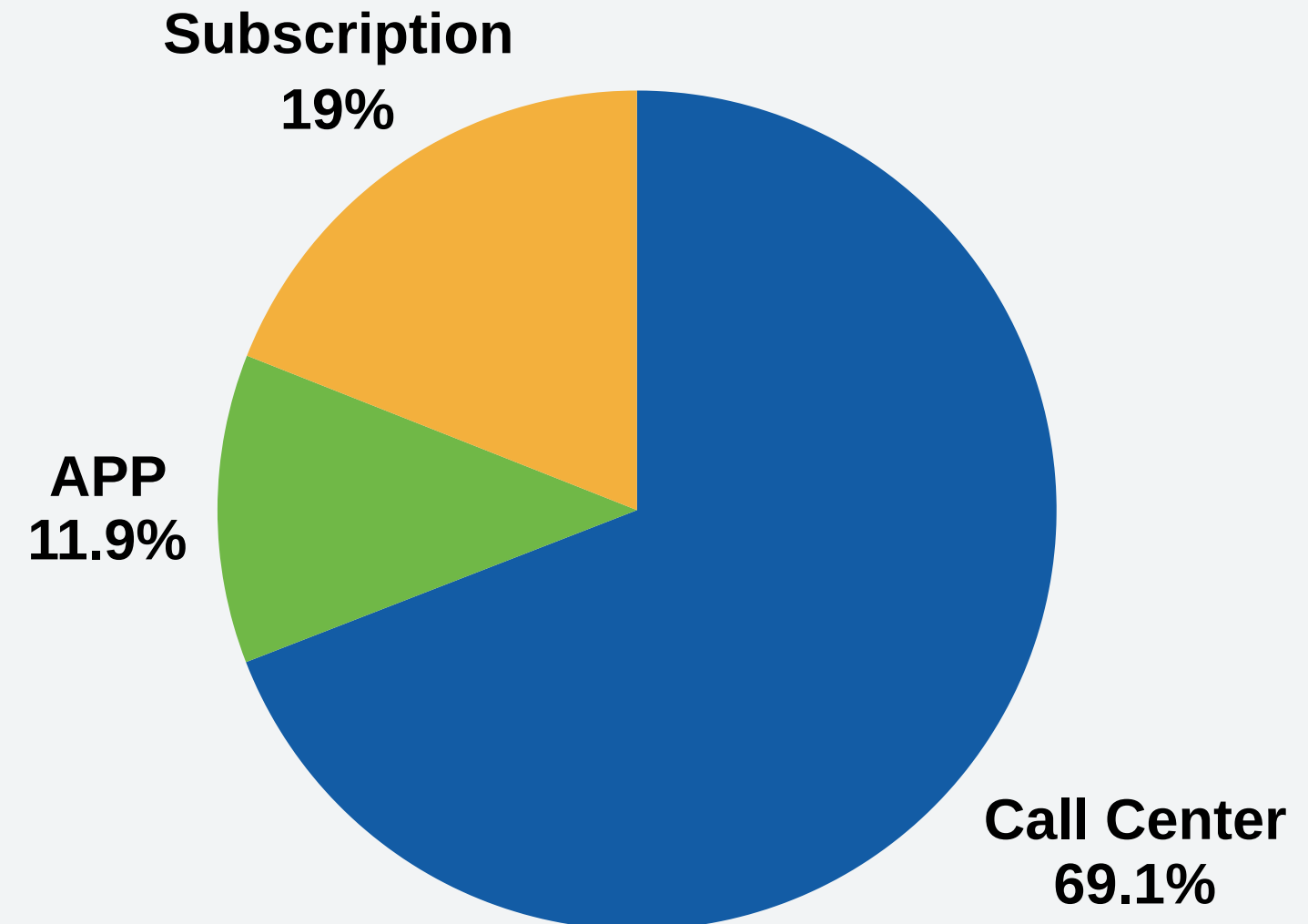
Average Ride Rating = 4.9

Total Rides Booked = 28,228

Rider Comments

- A very pleasant and safe drive, thank you!
- Arnaldo is a fine young man + Great driver.
Thank You
- courteous patient safe driver professional
takes pride in his job
- Anthony is Good driver+ pleasant young man
- Bobbi was awesome she is a fantastic driver
- Chris is the absolute BEST, the G.O.A.T. !!!
Love him!!

Completed Rides Booked By





THANK YOU

QUESTIONS or COMMENTS?

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