

OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

April 1, 2026



GCTD February 2026 K.P.I. Key Performance Indicators



TOTAL REVENUE MILES	145,656
TOTAL ROADCALLS	23
MAJOR ROADCALLS TOTAL	13
OTHER ROADCALLS TOTAL	9
MECHANIC DISPATCHED ROADCALLS	4
TOTAL BUS TRADES	23
SERVICE INTERRUPTIONS	14
BUSES TOWED	0

MILES BETWEEN MAJOR ROADCALLS	11,204
MILES BETWEEN OTHER ROADCALLS	16,184
MBRC	6,333

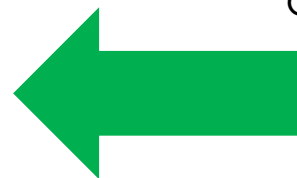
7,500 Miles Goal



MBRC = Miles Between Road-calls

Customer Service Interruptions	14
Miles Between Customer Service Interrupt	10404

Customer Service Interruptions are delays to GCTD customers of 5 minutes or more



10,000 Miles Goal

GCTD February 2026 K.P.I. Key Performance Indicators



Bus #	Previous Hub	Current Hub	Difference	On Time	Date Completed
3503	34584	39267	4683	YES	2/4/2026
3505	291422	296368	4946	YES	2/12/2026
3506	364452	369267	4815	YES	2/9/2026
3508	44882	49467	4585	YES	2/2/2026
3516	182134	186930	4796	YES	2/5/2026
4046	33462	38394	4932	YES	2/14/2026
4048	45208	50142	4934	YES	2/28/2026
4051	9356	14222	4866	YES	2/16/2026
4054	348118	353038	4920	YES	2/14/2026
4055	207981	212921	4940	YES	2/15/2026
4057	16014	20667	4653	YES	2/20/2026
4058	236165	241122	4957	YES	2/25/2026
4059	84529	89506	4977	YES	2/28/2026
4061	95196	100212	5016	NO	2/16/2026
4063	52274	57198	4924	YES	2/20/2026
4065	172732	177489	4757	YES	2/10/2026
4066	124583	129590	5007	NO	2/23/2026
4067	146573	151569	4996	YES	2/17/2026
4068	1598	6547	4949	YES	2/24/2026
4069	52815	57756	4941	YES	2/23/2026
4070	147077	151914	4837	YES	2/20/2026
4071	149814	154677	4863	YES	2/10/2026
4072	134128	139159	5031	NO	2/18/2026
4074	56705	61646	4941	YES	2/22/2026
4075	76491	81250	4759	YES	2/8/2026
4076	94558	99556	4998	YES	2/10/2026
4078	100933	106260	5327	NO	2/25/2026
4080	53307	58381	5074	NO	2/12/2026
4084	4987	9823	4836	YES	2/26/2026
4085	4918	9446	4528	YES	2/23/2026
4089	0	4916	4916	YES	2/12/2026
4090	0	5026	5026	NO	2/8/2026

- 32 Buses Serviced
- 0 late services late by FTA or CHP guidelines
- 6 services late by GCTD standards.
- Great job by maintenance staff in keeping on track with scheduled maintenance



GCTD Operations K.P.I. Key Performance Indicators



Missed service: 228 miles
Boarding: 262,046
Revenue Miles : 145,656 miles

On Time Performance: **83.3 %**



90% goal

Missed Service: **0.001%**



Less than 1% goal

Preventable Accidents: **1**

1 per 100,000 miles goal

Customer Contacts:
(7 Commendations)

5

1 per 10,000 Boardings

Employee Spotlight:

Mechanics: I, II, III



Mechanic I: Henry Gonzalez, Alexander Magno, Anthony Camargo



Mechanic II: Andy Juarez, Luis Ayala, Dave Buck, Manny Contreras, Sy Brewster, Nester Lopez



Mechanic III: Jose Murrillo, Tom Lincoln, Mauro Tapia



Employee Spotlight: Mechanics: I, II, III



Employee Spotlight: Mechanics: I, II, III



RideCo Reservation and Dispatch Software Update (DR)

- GCTD rolled out our new scheduling software for our demand response service in January.
- This was a huge endeavor that took months of preparation.
- Over the first month, Operations in tandem with the Planning department has worked through minor issues and we consider the rollout a success.
- Thank you to all the staff that worked on this project.
- January on time performance was 89.5 % and we have improved that to 91.60% in February.
- Demand Response staff working everyday to improve service!



Oxnard City CNG Fueling



- Oxnard City continues to ramp up CNG fueling at GCTD.
- February 2026: 6555 GGE of CNG fuel.



Corporate Games



National Transit Employee Appreciation Day



WE APPRECIATE YOU!
National Transit



QUESTIONS?