

# OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

March 4, 2026



# GCTD January 2026 K.P.I. Key Performance Indicators



TOTAL REVENUE MILES	155,776
TOTAL ROADCALLS	25
MAJOR ROADCALLS TOTAL	15
OTHER ROADCALLS TOTAL	10
MECHANIC DISPATCHED ROADCALLS	3
TOTAL BUS TRADES	25
SERVICE INTERRUPTIONS	7
BUSES TOWED	0

MILES BETWEEN MAJOR ROADCALLS	10,385
MILES BETWEEN OTHER ROADCALLS	15,578
<b>MBRC</b>	<b>6,231</b>

**7,500 Miles Goal**

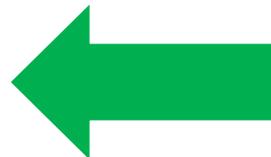


**MBRC = Miles Between Road-calls**

Customer Service Interruptions	7
Miles Between Customer Service Interrupt	22254

**Customer Service Interruptions** are delays to GCTD customers of 5 minutes or more

**10,000 Miles Goal**



# GCTD January 2026 K.P.I. Key Performance Indicators



Bus #	Difference	On Time	Date Completed
3504	4539	YES	1/30/2026
3509	4354	YES	1/22/2026
3510	4875	YES	1/7/2026
3511	4623	YES	1/17/2026
3512	4985	YES	1/7/2026
3514	4644	YES	1/16/2026
3515	4817	YES	1/12/2026
4047	4908	YES	1/15/2026
4048	4813	YES	1/17/2026
4050	4971	YES	1/8/2026
4051	4909	YES	1/5/2026
4052	4894	YES	1/30/2026
4053	4590	YES	1/20/2026
4056	4932	YES	1/15/2026
4057	4935	YES	1/9/2026
4058	4853	YES	1/15/2026
4059	4886	YES	1/13/2026
4060	4940	YES	1/19/2026
4061	4945	YES	1/4/2026
4062	4492	YES	1/29/2026
4063	4885	YES	1/5/2026
4064	4857	YES	1/10/2026
4066	4881	YES	1/9/2026
4069	5061	NO	1/8/2026
4070	5069	NO	1/8/2026
4073	4681	YES	1/21/2026
4077	4828	YES	1/29/2026
4078	4978	YES	1/13/2026
4079	4464	YES	1/18/2026
4081	4709	YES	1/30/2026
4082	4832	YES	1/13/2026
4083	4509	YES	1/31/2026
4084	4987	YES	1/7/2026
4085	4918	YES	1/3/2026
4086	4600	YES	1/18/2026
4087	4466	YES	1/24/2026
4088	4543	YES	1/31/2026

- 35 Buses Serviced
- 0 late services late by FTA or CHP guidelines
- 2 services late by GCTD standards.

★ Great job by maintenance staff in keeping on track with scheduled maintenance



# GCTD Operations K.P.I. Key Performance Indicators



Missed service: 92 miles  
Boarding: 267,930  
Revenue Miles : 155,776 miles

On Time Performance: **83.2 %**



**90% goal**

Missed Service: **0.059%**



**Less than 1% goal**

Preventable Accidents: **4**

**1 per 100,000 miles goal**

Customer Contacts: **4**

**1 per 10,000 Boardings**

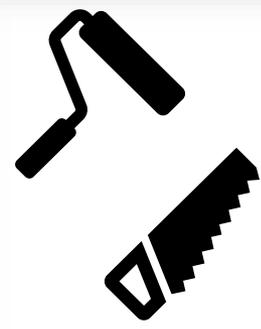
# RideCo Reservation and Dispatch Software Rollout Complete (DR)

- GCTD rolled out our new scheduling software for our demand response service in January.
- This was a huge endeavor that took months of preparation.
- Over the first month, Operations in tandem with the Planning department has worked through minor issues and we consider the rollout a success.
- Thank you to all the staff that worked on this project.
- January on time performance was 89.5 % and we have improved that to 91.80% in February.
- Staff will start reporting Demand Response KPI's to the GCTD Board in the near future.



# Employee Spotlight: Lisandro Rivera

## Building Maintenance Worker:



# Water Clarifier Yearly Service



# Oxnard City CNG Fueling



- Oxnard City continues to ramp up CNG fueling at GCTD.

- January 2026: 6554 GGE of CNG fuel.

- The City of Port Hueneme has purchased 2 CNG refuse trucks. They are taking the steps to fuel at GCTD.



QUESTIONS?