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COUNTY OF VENTURA

GOLD COAST TRANSIT DISTRICT COMMUNITY REPORT



2025 YEAR IN REVIEW





Dear Community Members,

Fiscal Year 2025 was a year of progress, collaboration, and forward momentum for Gold Coast Transit District. Guided by our mission to serve, move and connect people to opportunity, one ride at a time, GCTD continued to strengthen service delivery, invest in our workforce, and plan for a more sustainable future.

One of the most significant milestones of the year was the successful transition of paratransit services to in-house operations. This effort brought together staff across multiple departments and resulted in improved operational oversight, enhanced service coordination and significant cost savings. This achievement reflects our commitment to using public resources efficiently while maintaining high-quality service for our riders.

GCTD provided more than 3.7 million passenger trips throughout western Ventura County in FY 2025 and experienced modest ridership growth compared to the previous year. Programs such as Youth Ride Free continue to support mobility for students and families while contributing to long-term ridership recovery. We also expanded access through our Safe Rides program, offering early morning and late-night transportation options for essential workers and riders with critical medical needs.

These accomplishments are the result of the dedication and professionalism of GCTD's employees, along with the support of our Board of Directors and community partners. We remain committed to building a resilient, customer-focused transit system that serves our region today and into the future—one ride at a time.

Vanessa Rauschenberger
GENERAL MANAGER





CLEAN CALIFORNIA BUS STOP IMPROVEMENT PROJECT

DIGITAL RADIO UPGRADES

Ventura County is advancing a multi-agency initiative to implement a modern digital radio communications system that replaces aging infrastructure and strengthens emergency response capabilities. Participation enhances our agency's efficiency, improves coordination with public safety and transit partners, and strengthens GCTD's safety and preparedness. Project costs will be reimbursed to GCTD by the Ventura County Transportation Commission (VCTC) through its Countywide Regional Radio Project, funded by SB 125 state grant allocations.

The Ventura County Transportation Commission (VCTC) approved \$500,000 for GCTD through the Clean California Local Grants Program to fund bus stop amenities throughout its service area. The Clean California Program promotes collaboration between Caltrans and local agencies to implement strategic transit partnership projects that support ridership and community needs. This investment helps modernize transit infrastructure while enhancing the overall rider experience. In partnership with VCTC, GCTD installed solar lighting at over one hundred bus stops, added seven new shelters and three seating locations, and placed Real-Time Passenger Information displays at the C Street Transfer Center and Ventura Transit Center.



INTEGRATION OF PARATRANSIT + FLEXIBLE SERVICES

This year, GCTD celebrated the completion of the 1st full year of directly operating its ADA Paratransit service. This transition was done to help achieve our strategic goal of fiscal savings, streamlined operations, and better use

of our facility. Over the past year, we onboarded over 40 new employees to support this service, enhanced our staff training and safety programs, and increased our agency's focus on ADA service delivery and oversight.



CELEBRATING 45 YEARS OF DEDICATION

Gold Coast Transit District proudly recognizes an extraordinary milestone: 45 years of service by bus operator Guadalupe "Lupe" Juarez. Since joining GCTD in 1980, Lupe has become a trusted face to countless passengers, known for her dependability, professionalism, and care. From early morning routes to long days behind the wheel, her dedication has never wavered. Her career reflects the spirit of public service that keeps our transit system strong. GCTD extends its gratitude for her 45 years of service.

45 YEARS



OPENING DOORS THROUGH CONNECTION

Once Ventura's first public housing community in the 1950s, Westview Village has been transformed into 286 modern, affordable homes with supportive services through a partnership between Gold Coast Transit District and Ventura Housing. Since 2019, GCTD has partnered with Ventura Housing

to strengthen access by building 11,000 feet of new sidewalks, adding two miles of bikeways, and upgrading shelters along Ventura Avenue. Together, affordable housing and reliable transit connect generations and create opportunity for the Westview Village community.



FINANCIAL SNAPSHOT



FUNDING SOURCES

- \$21,184,826 | LTF Revenue
- \$7,908,107 | Federal Grants
- \$6,529,289 | State/Local Revenue
- \$2,523,378 | Passenger Fares
- \$487,946 | Other Non-Operating Rev.
- \$38,633,544 | Total



FUNDING USES

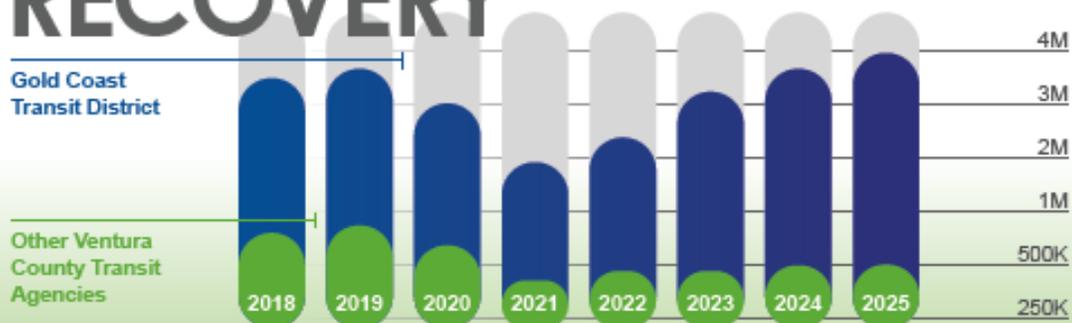
- \$35,778,042 | Total Operating Expenses
- \$2,857,502 | Five Member Transit Funding Allocation
- \$38,633,544 | Total

GCTD produces several financial reports available to the public, including the Comprehensive Annual Financial Report, the Annual Budget Report, among others.

The information presented provides a general understanding of revenues and expenditures for the fiscal year which runs from July 1, 2024 through June 30, 2025.

RIDERSHIP RECOVERY

Number of Ventura County Unlinked Trips (FY 2018-25)



GCTD delivered 3.6 million fixed route trips this year across western Ventura County, with ridership up 1.2% since last year, largely driven by the Youth Ride Free program, strengthening connections to work, school, and essential services.

GRANTS + AWARDS

To support our mission, our staff proactively pursues competitive grant funding opportunities for innovative projects that enable us to stretch every dollar. In 2025, GCTD was successful in acquiring the grant awards listed here.

\$3.6M Low or No Emissions Vehicle Program

Fixed Route: CNG Replacement Buses
Flexible Services: CNG Paratransit Replacement Vehicles

\$7.6M Congestion Mitigation & Air Quality (CMAQ)

Fixed Route: CNG Replacement Buses
Flexible Services: CNG Paratransit Replacement Vehicles

\$716K Jobs Access & Reverse Commute (JARC)

Flexible Services: Late Night Safe Rides Operations

\$639K 5310 Enhanced Mobility of Senior & Individuals with Disabilities

Flexible Services: Camarillo Direct Service Operations
Flexible Services: Replacement Paratransit Vehicles




FLEET

61
Fixed-Route Buses

28
Flexible Services Vehicles

BY THE NUMBERS

FISCAL YEAR 2024-25
STATISTICS

SERVICE

181,547
Hours of Service

2.03M
Miles Traveled



ROUTES AND STOPS

19 Fixed Routes | **665** Bus Stops



RIDERSHIP

3.6M Fixed Route Boardings

100K Flexible Services Boardings

3.7M Systemwide Boardings



EMPLOYEES

137 Operations | **21** Administration

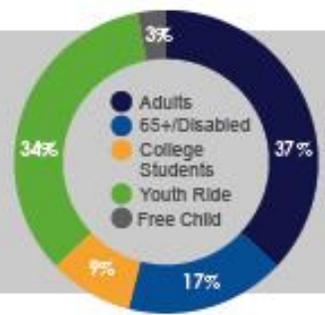
32 Maintenance | **38** Demand Response



SYSTEM RELIABILITY



WHO RIDES FIXED ROUTE



WHO RIDES FLEXIBLE SERVICES

