

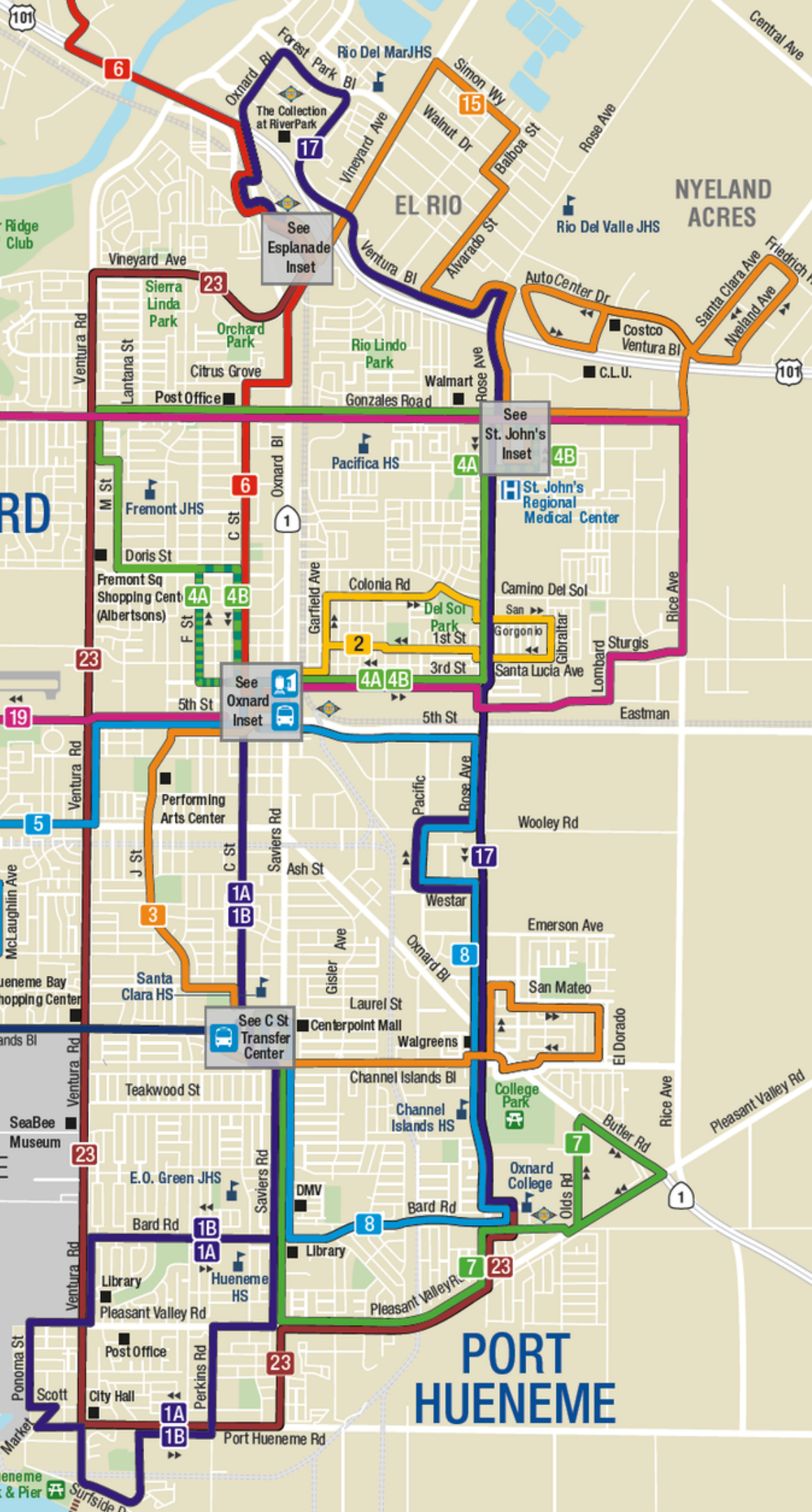
ITEM 13

FIXED ROUTE AND FLEXIBLE SERVICES PERFORMANCE REPORT

FY26 1ST QUARTER
July 1 - September 30, 2025

Presenters:
Austin Novstrup, Planning Manager
Robbie Lucio, Mobility Management Coordinator
December 3, 2025



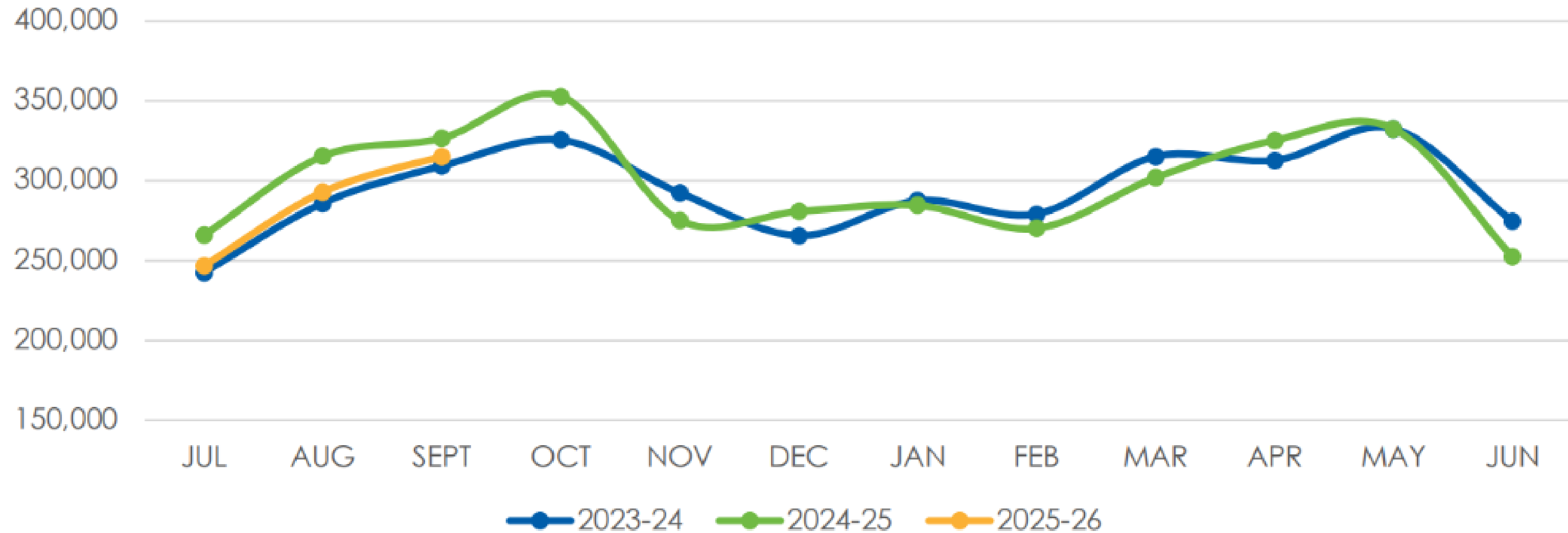


Fixed Route Trends - 1st Quarter

- Ontime Performance improved from 82.5% to 85.6% in the same period last year.
- Overall ridership decreased by 5.8% year over year.
- Ridership decreased by more than 10% on weekend services.
- Fare revenue increased 13%
- 8 out of 16 routes meet or exceed the minimum service standard for passengers per hour.

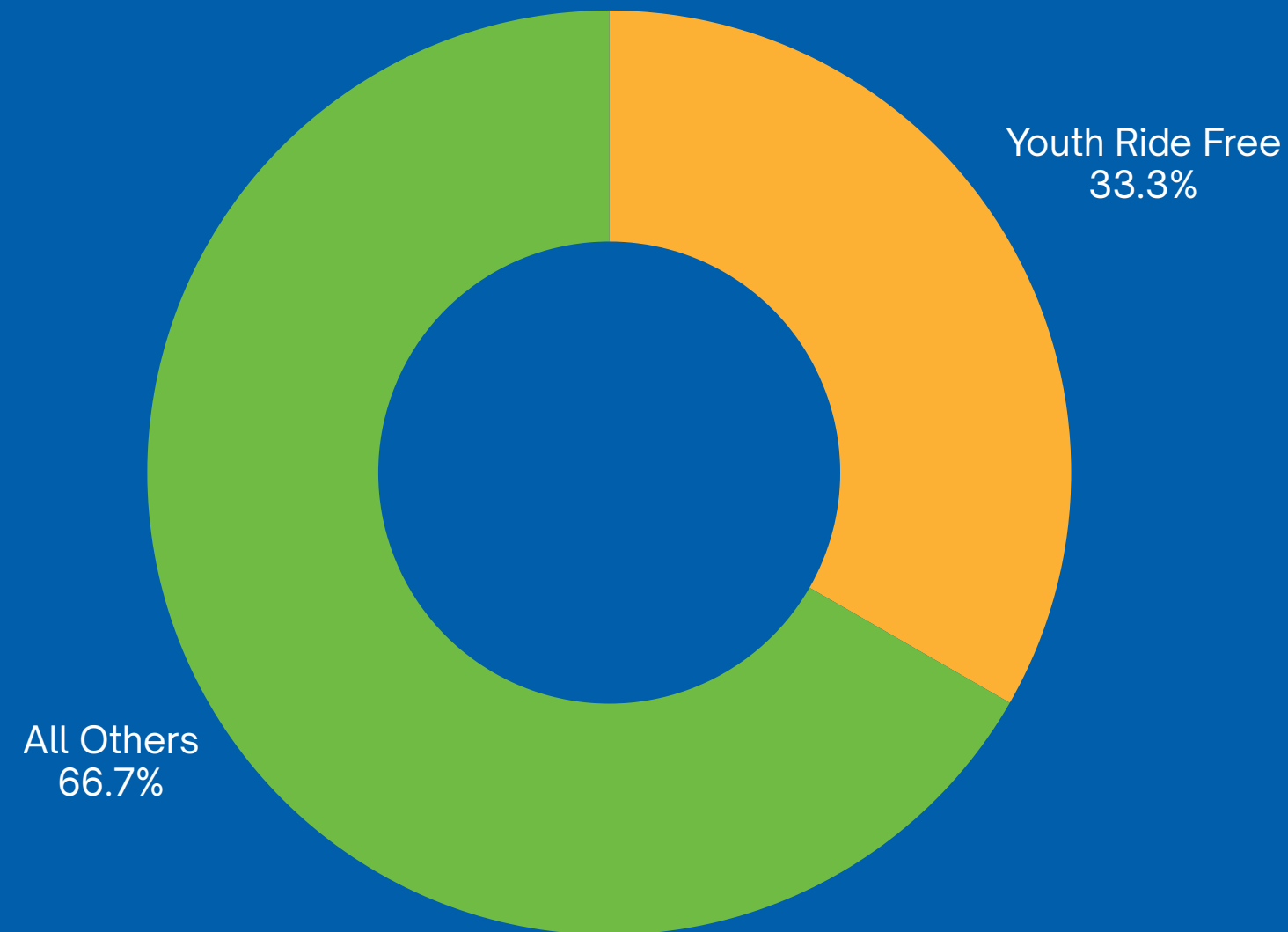
Monthly Ridership

Monthly Fixed Route Ridership

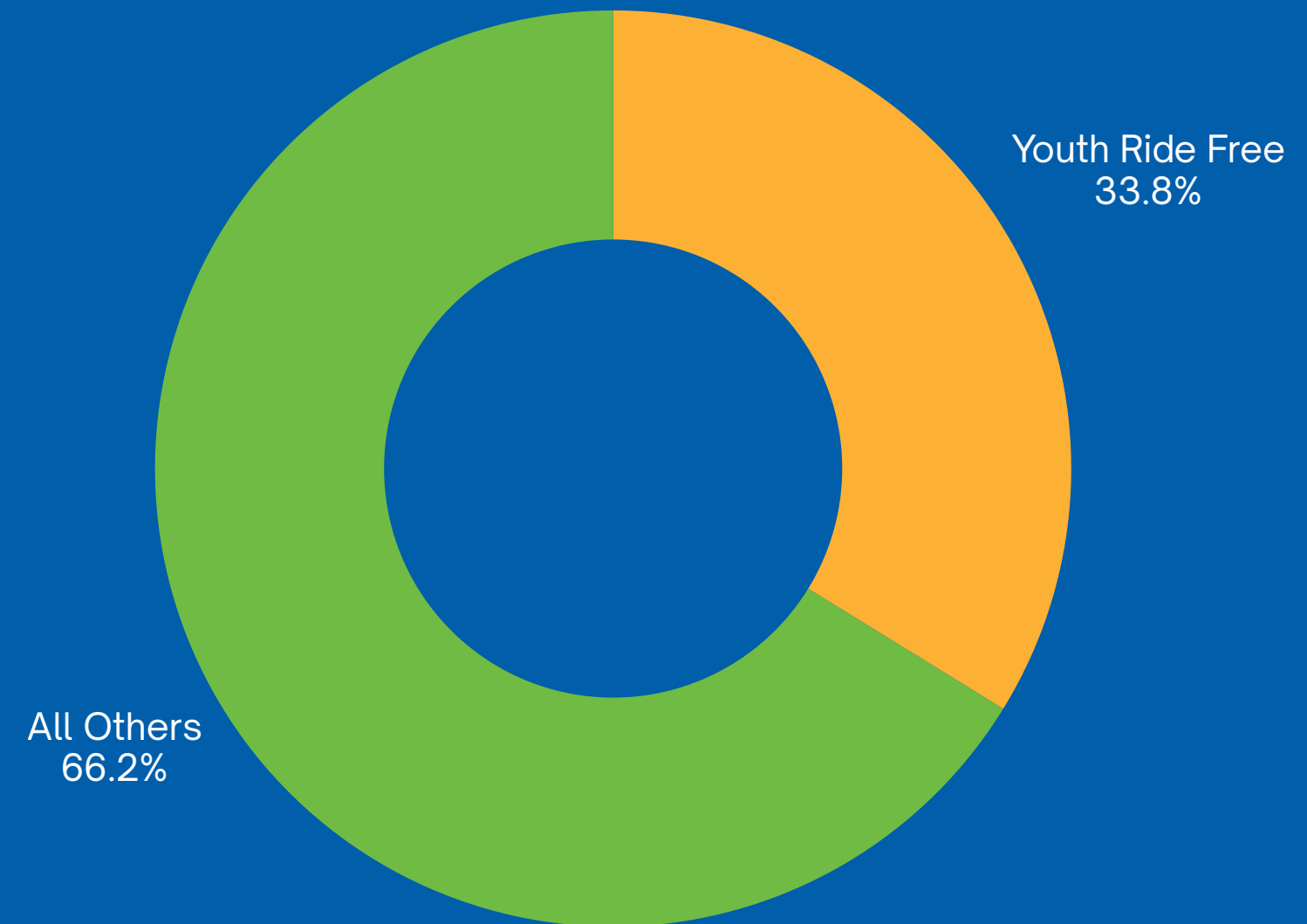


Total Monthly Boardings														
	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% change
1999-00	272,821	269,904	293,558	305,025	286,685	270,469	304,934	247,924	307,353	285,744	306,692	298,919	3,450,028	
2000-01	280,364	299,953	295,878	303,335	278,013	292,799	287,040	235,572	287,631	275,931	290,248	288,087	3,414,851	-1.0%
2001-02	280,027	294,783	277,526	311,089	272,290	261,075	264,038	260,962	277,924	278,891	275,901	259,698	3,314,204	-2.9%
2002-03	268,567	270,365	270,806	290,169	255,921	269,643	272,851	245,162	291,700	290,109	285,259	275,935	3,286,487	-0.8%
2003-04	275,627	266,275	280,059	293,671	251,269	257,757	255,672	239,869	291,384	271,566	271,876	258,820	3,213,845	-2.2%
2004-05	258,013	255,521	271,257	261,730	253,853	234,182	224,778	226,957	227,166	253,243	254,935	264,278	2,985,913	-7.1%
2005-06	254,570	270,466	255,975	268,435	271,235	261,733	267,974	248,485	272,221	241,041	285,738	287,455	3,185,328	6.7%
2006-07	276,555	307,267	287,709	312,668	281,042	264,451	277,903	270,197	299,303	289,150	285,305	287,439	3,438,989	8.0%
2007-08	272,298	297,284	294,639	304,847	271,567	260,540	255,325	287,359	305,024	313,578	303,271	330,143	3,495,875	1.7%
2008-09	304,175	311,490	313,626	330,561	258,645	284,866	261,509	255,598	303,451	292,619	285,438	300,001	3,501,979	0.2%
2009-10	277,602	294,574	301,285	299,489	283,392	271,907	264,394	272,669	324,827	293,251	276,875	281,687	3,442,005	-1.7%
2010-11	276,140	294,691	299,905	287,719	272,891	245,767	272,196	250,596	290,146	290,192	295,060	278,236	3,353,539	-2.6%
2011-12	274,675	284,028	294,928	309,111	280,938	275,764	279,939	293,436	295,445	290,658	299,255	298,231	3,476,408	3.7%
2012-13	287,809	322,932	284,096	330,836	282,224	267,106	273,421	279,289	310,808	307,638	318,661	301,650	3,566,470	2.6%
2013-14	300,385	326,031	326,564	350,559	304,083	307,308	321,104	295,688	334,382	320,991	314,103	316,560	3,817,758	7.0%
2014-15	312,696	336,139	339,061	359,135	308,122	304,436	316,545	314,598	349,167	329,824	319,510	319,615	3,908,848	2.4%
2015-16	317,565	333,893	334,288	353,240	302,650	298,397	280,672	313,918	328,180	318,522	312,400	306,948	3,800,673	-2.8%
2016-17	298,884	328,001	317,092	319,189	299,148	278,495	277,429	262,699	327,008	302,132	305,886	300,424	3,616,387	-4.8%
2017-18	284,739	313,310	298,838	317,191	291,192	244,382	280,341	277,075	283,355	296,552	299,806	287,380	3,474,161	-3.9%
2018-19	282,407	320,875	306,997	338,315	290,370	274,917	270,343	255,721	295,460	304,732	303,302	281,235	3,524,673	1.5%
2019-20	275,112	307,026	309,662	326,867	286,836	269,297	299,511	289,413	204,965	103,840	122,276	150,613	2,945,417	-16.4%
2020-21	145,493	150,093	149,143	167,164	162,089	151,432	135,047	142,016	167,194	183,240	169,919	171,181	1,894,011	-35.7%
2021-22	167,237	178,205	186,186	192,052	183,534	153,763	161,339	170,022	207,969	199,587	204,793	206,957	2,211,645	16.8%
2022-23	197,971	234,855	255,215	268,798	238,117	221,137	228,248	235,583	265,872	267,775	298,457	256,892	2,968,921	34.2%
2023-24	242,551	285,990	309,272	325,500	292,461	265,643	287,598	279,274	315,262	312,783	332,523	274,652	3,523,508	18.7%
2024-25	265,902	315,421	326,618	352,882	275,147	280,809	284,605	270,202	302,002	325,324	332,492	252,376	3,583,780	1.7%
2025-26	246,737	293,026	315,380											-76.1%
Current Year Change	-7.2%	-7.1%	-3.4%											
Current year vs. Pre-pandemic	-10.3%	-4.6%	1.8%											

YOUTH RIDE FREE RIDERSHIP



FY25



FY26



Q1 PROJECTS

- Short Range Transit Plan Implementation Kickoff Meetings and Outreach
- Regional Projects
 - Tap2Ride Payment System
 - RideCo DR Dispatching System
 - Radio System Upgrades
- Grant Applications for Energiize, CMAQ & Low/No Programs

GO ACCESS



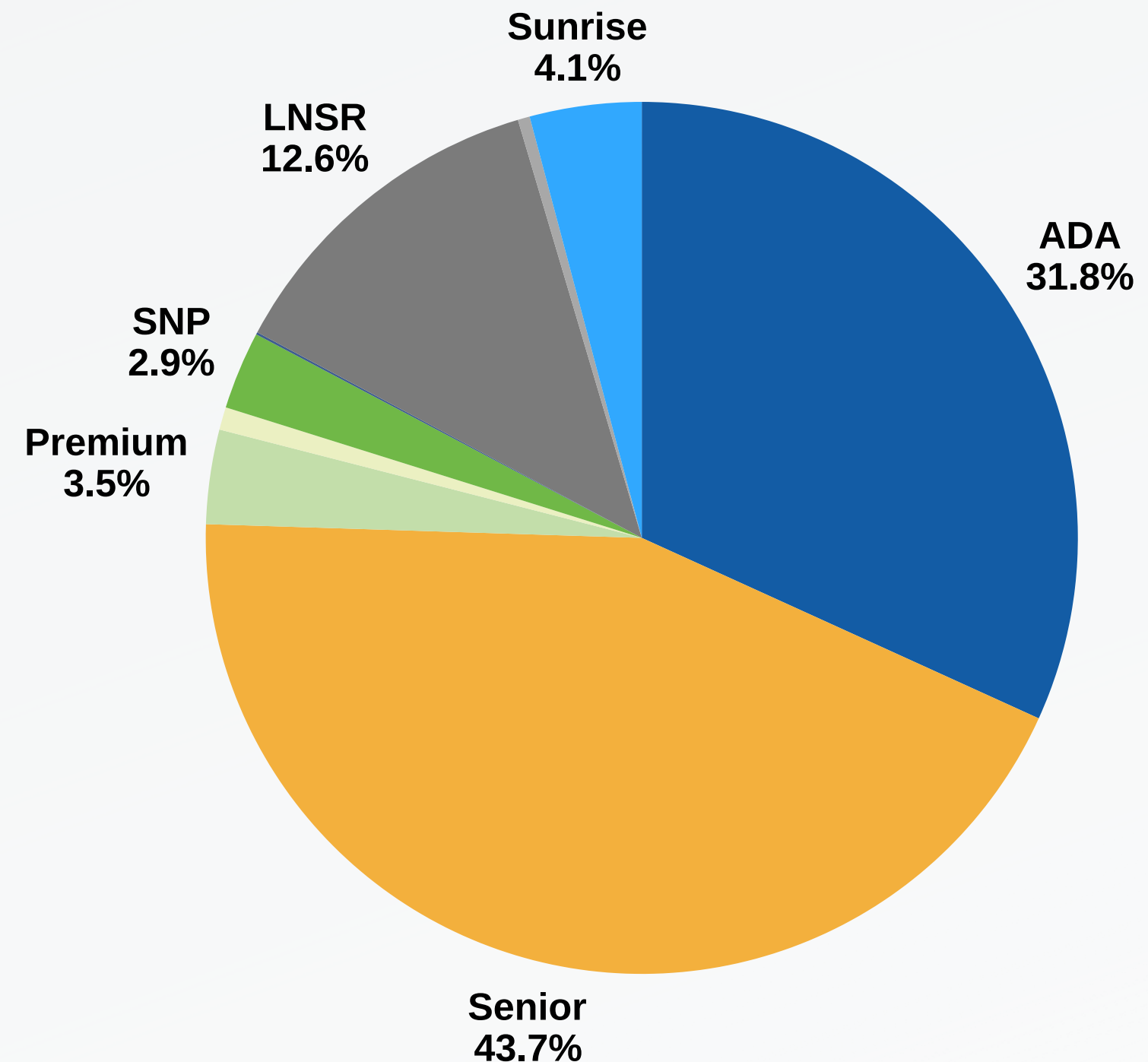
Flexible Services

1st Quarter Ridership

1st Quarter By Program

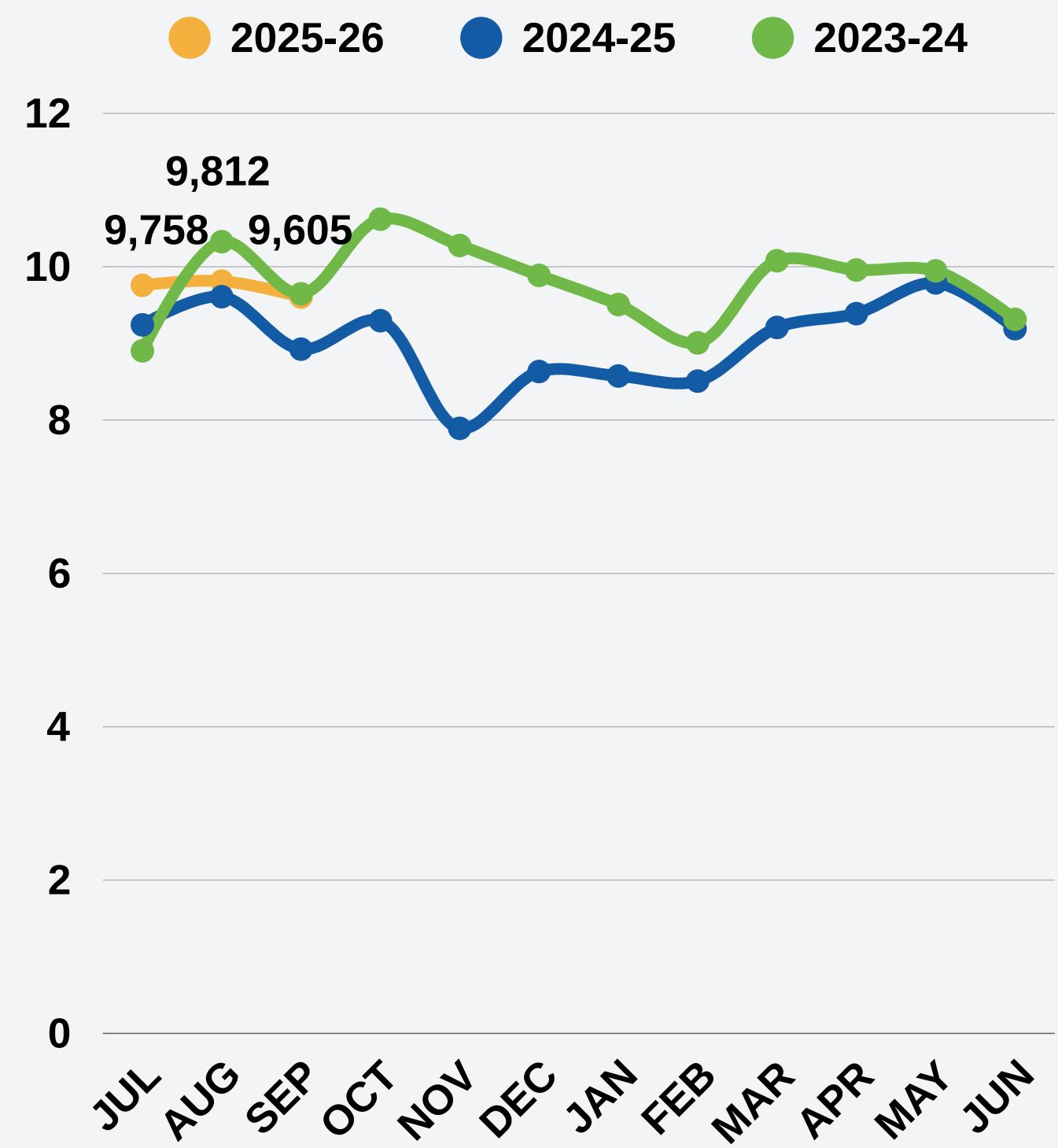
- ADA - 9,317
- GO NOW - 130*
- Health Zones - 247
- Late Night Safe Rides - 3,692
- Premium - 1,024
- Senior - 12,809
- Senior Nutrition - 847
- Sunrise Safe Rides - 1,214
- Transfers - 25

*Last Day of Service 09/30/25





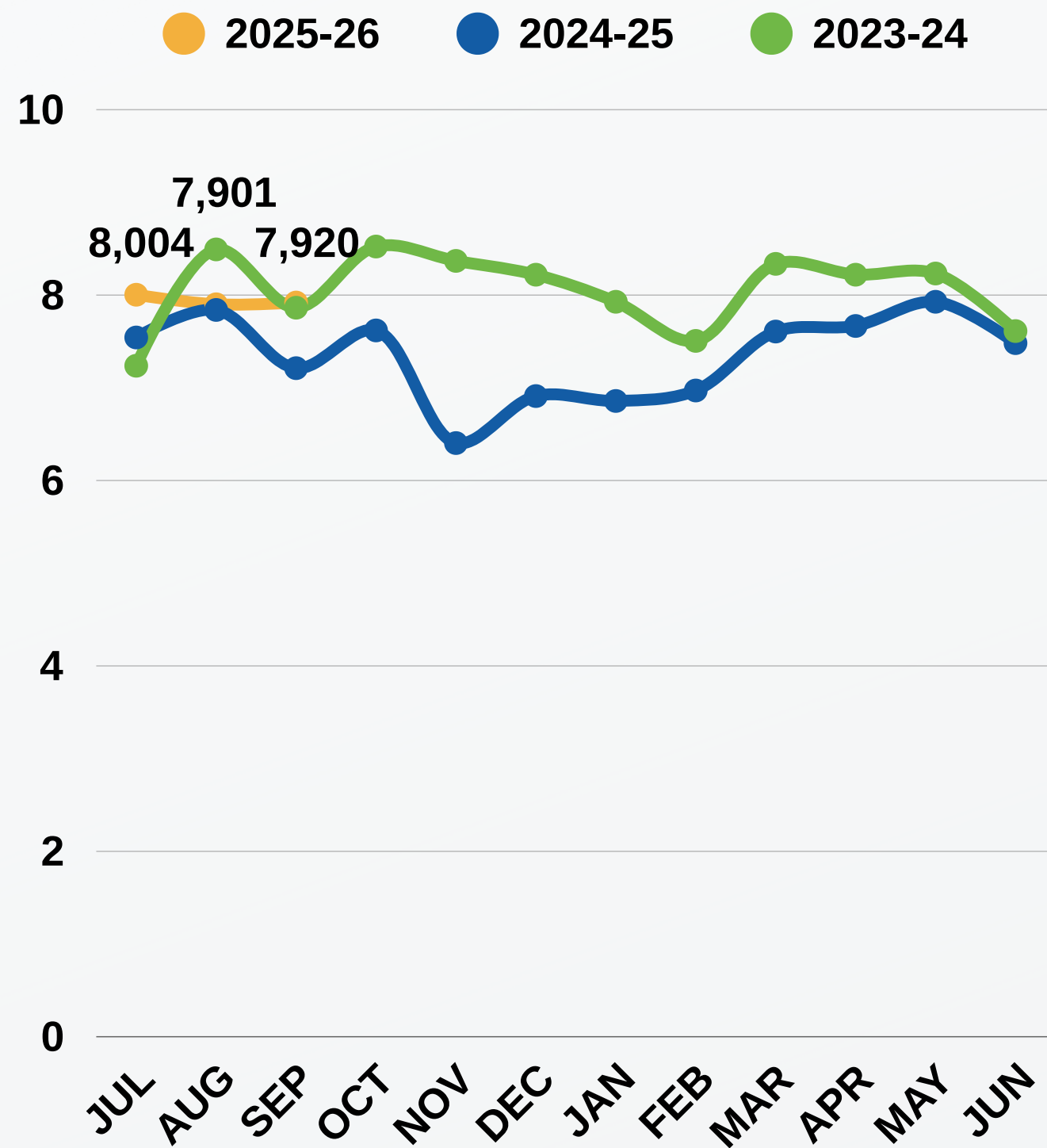
Total Boardings



Boardings
FY Q1' 25-26 = 29,305
FY Q1' 24-25 = 27,776
FY Q1' 23-24 = 28,877

**FY Q1' 26 Increase of 5.5%
Over FY Q1' 25**





Boardings

FY Q1' 25-26 = 23,825

FY Q1' 24-25 = 22,595

FY Q1' 23-24 = 23,595

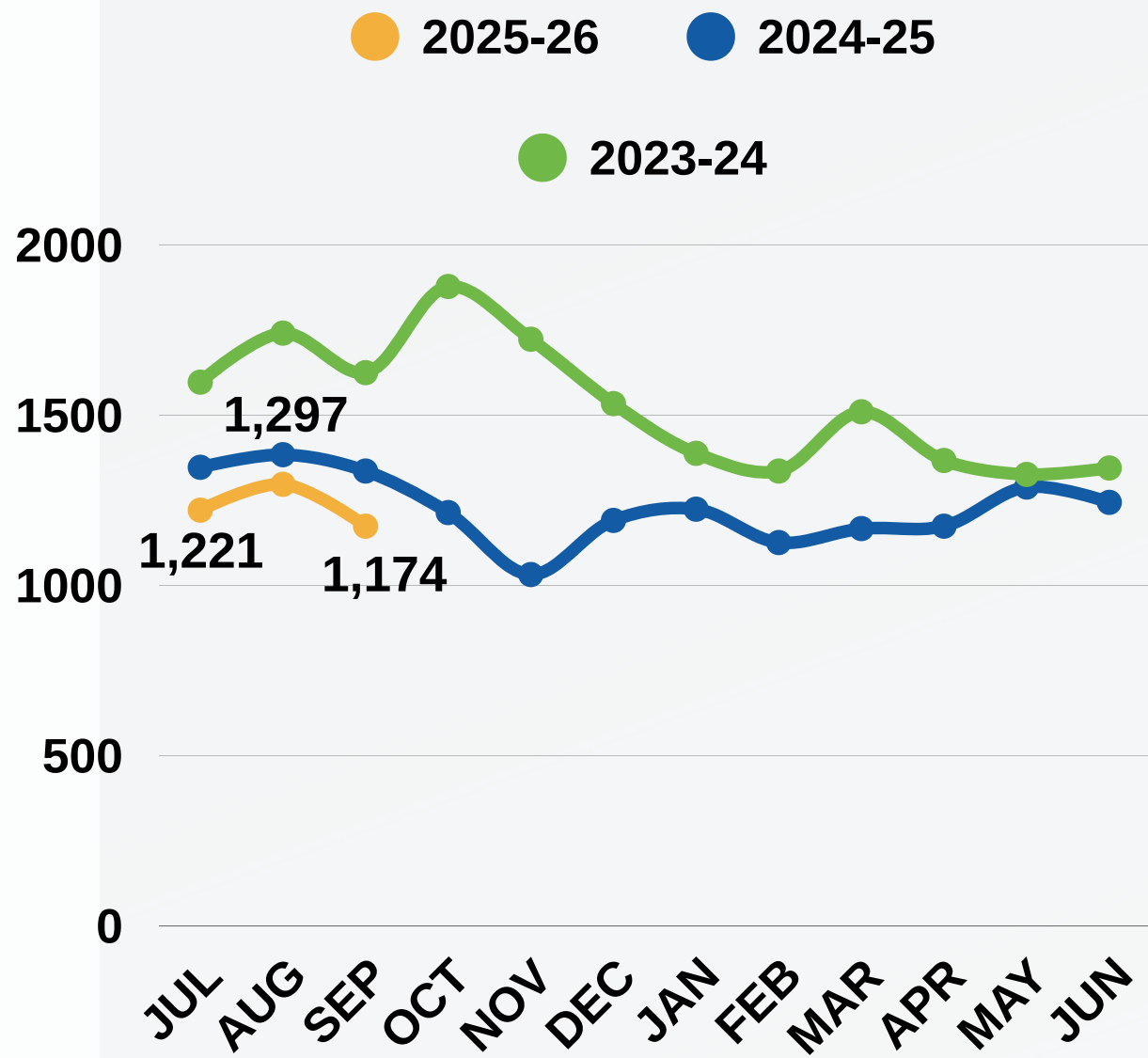
FY Q4' 26 Increase of 5.4%
Over FY Q4' 25





SAFE RIDES

Morning & Night Transportation



Sunrise Boardings

FY Q1' 25-26 = 1,214

FY Increase of 673%

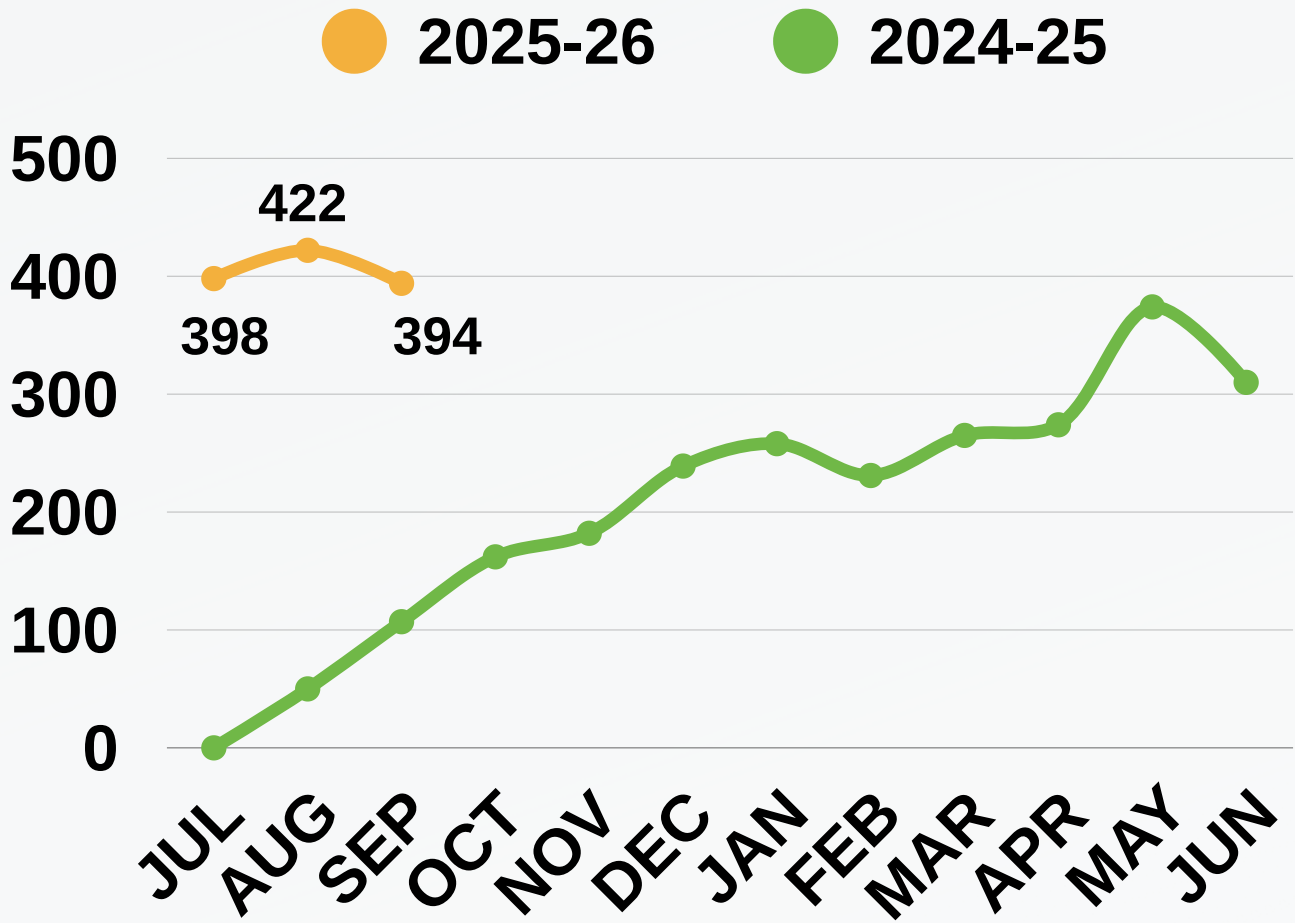
LNSR Boardings

FY Q1' 25-26 = 3,692

FY Q1' 24-25 = 4,067

FY Q1' 23-24 = 4,963

FY 26 Decrease of 9.2%

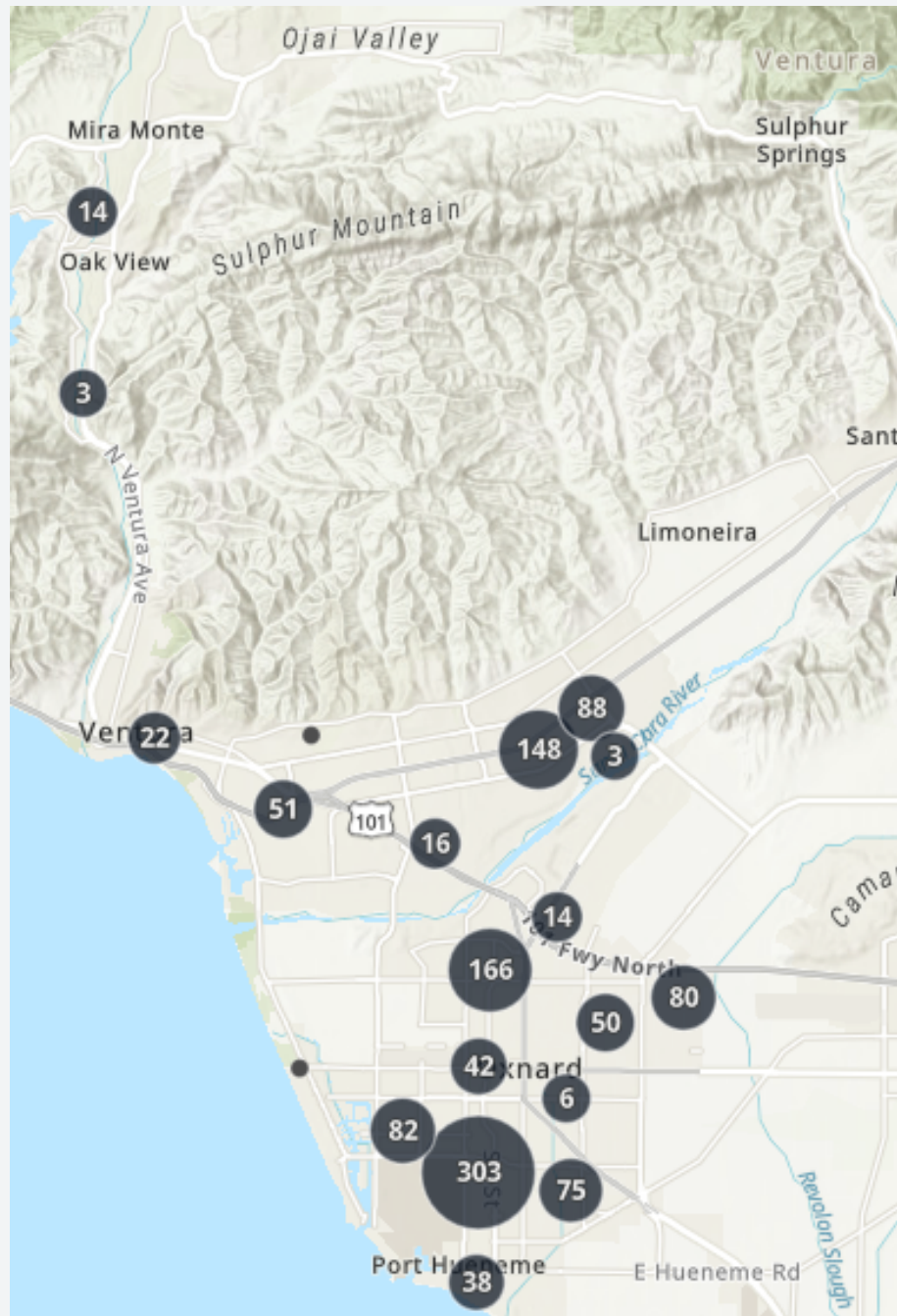




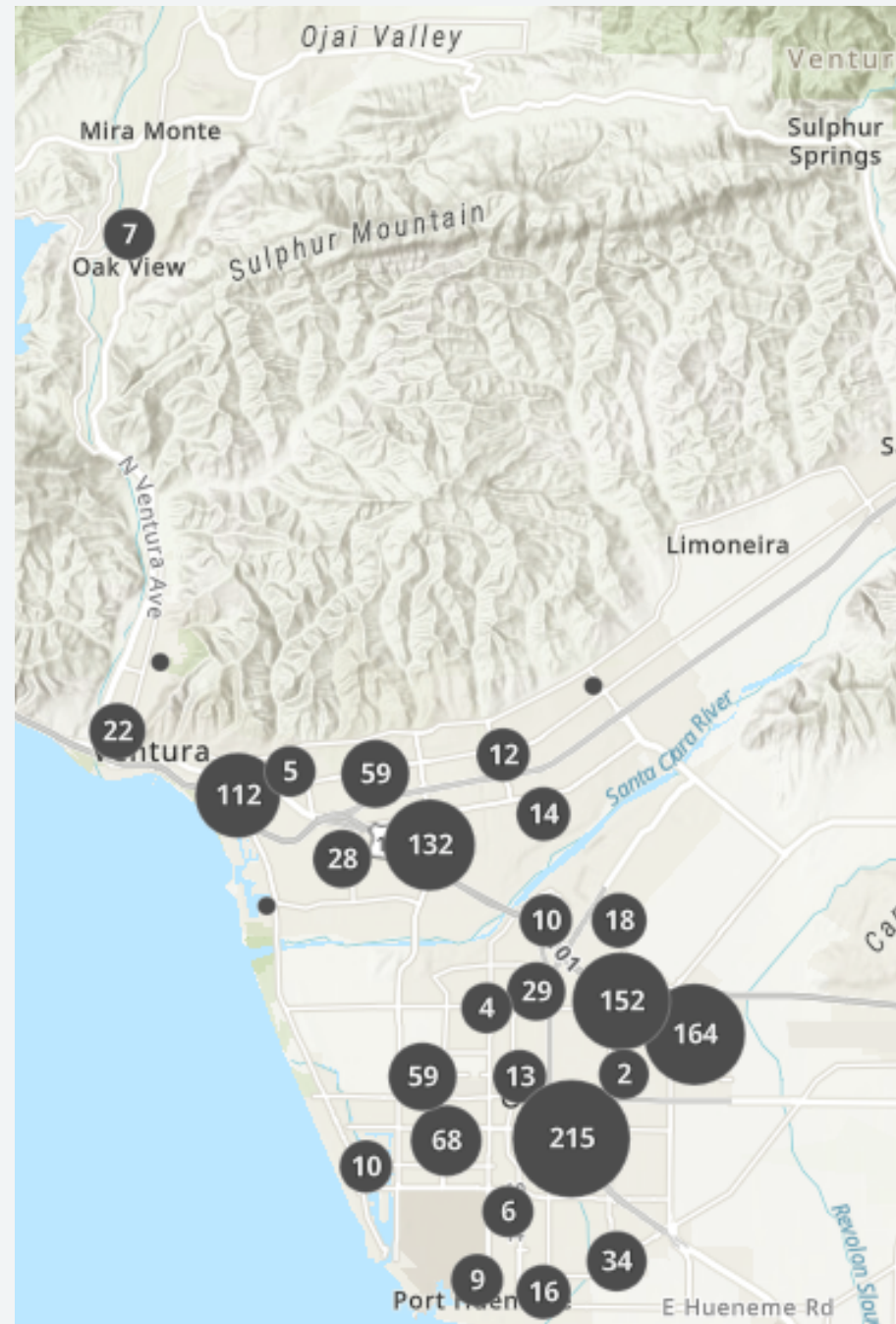
SAFE RIDES
Morning & Night Transportation

Q1 Ridership

Sunrise Pick-Up



Sunrise Drop-Off



Top Destinations

- Amazon Warehouse
- Motels (Harbor Blvd)
- Aegis Clinic
- Wells Center
- Oxnard Airport
- Channel Islands Vegetables
- Dialysis
- Walmart (Oxn & Vta)
- Ventura College
- Smart & Final (Vta)



HIGHLIGHTS



EVENTS IN Q1

- CET Presentation
- Rehab Point Project Picnic
- HACSB Annual HUD Resource Fair
- National Night Out
- Condor Fest
- Rock The Block
- Ventura College Resource Fair

HIGHLIGHTS IN Q1

- Camera Rehab Campaign
- Improved Trip Optimization, Fleet Utilization, & OTP
- Vehicle Cross-Training
- GO NOW Last Day of Service 09/30/2025



THANK YOU

QUESTIONS or COMMENTS?

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