

OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

October 1, 2025



GCTD August 2025 K.P.I. Key Performance Indicators



TOTAL REVENUE MILES	155,763
TOTAL ROADCALLS	32
MAJOR ROADCALLS TOTAL	14
OTHER ROADCALLS TOTAL	13
MECHANIC DISPATCHED ROADCALLS	7
TOTAL BUS TRADES	32
SERVICE INTERUPTIONS	7
BUSES TOWED	0

MILES BETWEEN MAJOR ROADCALLS	11,126
MILES BETWEEN OTHER ROADCALLS	11,982
MBRC	4,868
7 500 Miles Coal	
7,500 Miles Goal	
MBRC = Miles Betweer	Road-call

Customer Service
Interuptions
7

Miles Between Customer
Service Interupt
22251.86

Customer Service Interruptions are delays to GCTD customers of 5 minutes or more

10,000 Miles Goal

GCTD August 2025 K.P.I. Key Performance Indicators



Bus#	Previous Hub	Current Hub	Difference	On Time	Date Completed
3500	87636	92391	4755	YES	8/23/2025
3501	66527	71077	4550	YES	8/6/2025
3502	38520	42933	4413	YES	8/15/2025
3508	31128	35767	4639	YES	8/20/2025
3509	346766	351332	4566	YES	8/12/2025
3511	133457	137874	4417	YES	8/17/2025
3513	15475	20052	4577	YES	8/19/2025
3515	24978	29509	4531	YES	8/12/2025
3516	168252	172769	4517	YES	8/12/2025
4038	4452	8976	4524	YES	8/5/2025
4042	101619	106255	4636	YES	8/26/2025
4043	85608	90278	4670	YES	8/2/2025
4045	94337	99016	4679	YES	8/10/2025
4046	19288	24075	4787	YES	8/9/2025
4050	109388	114173	4785	YES	8/25/2025
4051	119401	124010	4609	YES	8/8/2025
4052	9783	14686	4903	YES	8/10/2025
4054	328908	333431	4523	YES	8/17/2025
4055	185172	193585	8413	NO	8/23/2025
4056	276202	280950	4748	YES	8/26/2025
4061	75983	80564	4581	YES	8/7/2025
4062	150102	154412	4310	YES	8/2/2025
4063	32573	37304	4731	YES	8/24/2025
4067	127336	132325	4989	YES	8/22/2025
4068	124749	129267	4518	YES	8/21/2025
4069	33638	38369	4731	YES	8/30/2025
4070	127751	132510	4759	YES	8/22/2025
4071	130882	135434	4552	YES	8/17/2025
4073	98273	102291	4018	YES	8/14/2025
4074	37479	42169	4690	YES	8/19/2025
4076	75383	79940	4557	YES	8/2/2025
4077	71887	76626	4739	YES	8/12/2025
4079	29515	34271	4756	YES	8/14/2025
4080	34381	39009	4628	YES	8/24/2025
4083	31094	35622	4528	YES	8/5/2025

35 Buses Serviced

1 late service by FTA or CHP guidelines

1 service late by GCTD standards.



Great job by maintenance staff in keeping on track with scheduled maintenance

GCTD Operations K.P.I. <u>Key Performance Indicators</u>





Missed service: 80 miles

Boarding: 318,618

Revenue Miles: 155,763 miles

On Time Performance:

86.2 %

1

90% goal

Missed Service:

0.001%

1

Less than 1% goal

Preventable Accidents:

3

1 per 100,000 miles goal

Customer Contacts:

9

1 per 10,000 Boardings

GCTD Demand Response Operations August K.P.I.







Boarding: 8,637

Revenue Miles: 67,922 miles

On Time Performance:

94.65%

1

94% goal

Missed Service:

0.001%

Less than 1% goal

Preventable Accidents:

O

1 per 100,000 miles goal

Customer Contacts:

4

1 per 10,000 Boardings

Employee Spotlight: Ruth Laupola & Michelle Jillson



Fixed Route & Demand Response Dispatchers



(())

- Check in bus operators
- Organize bus roll outs
- Handle detours
- Log Hours Worked
- Address driver absences

9 New Gillig Buses Arriving









Oxnard City CNG Fueling







- Oxnard City continues to ramp up CNG fueling at GCTD.
- August 2025: 5,967 GGE of CNG fuel.
- The City of Port Hueneme has purchased 2 CNG refuse trucks. We met last week, and they will begin fueling at GCTD in the next month.

Hydrogen Station Project





- Equipment order has been placed
- Geotechnical testing has been conducted
- City of Oxnard has been contacted
- 30% Drawings completed and approved by GCTD
- Working on facility upgrade RFP



QUESTIONS?