

OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

May 7, 2025



GCTD March 2025 K.P.I.

Key Performance Indicators



TOTAL REVENUE MILES	160,236
TOTAL ROADCALLS	30
MAJOR ROADCALLS TOTAL	14
OTHER ROADCALLS TOTAL	13
MECHANIC DISPATCHED ROADCALLS	6
TOTAL BUS TRADES	30
SERVICE INTERRUPTIONS	12
BUSES TOWED	2

MILES BETWEEN MAJOR ROADCALLS	11,445
MILES BETWEEN OTHER ROADCALLS	12,326
MBRC	5,341

7,500 Miles Goal

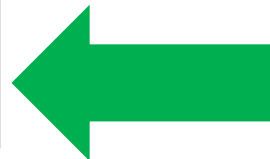


MBRC = Miles Between Road-calls

Customer Service Interruptions	12
Miles Between Customer Service Interrupt	13353

Customer Service Interruptions are delays to GCTD customers of 5 minutes or more

10,000 Miles Goal



GCTD March 2025 K.P.I.

Key Performance Indicators



Bus #	Difference	On Time	Date Completed
3500	4766	Yes	3/14/2025
3501	4938	Yes	3/11/2025
3503	4491	Yes	3/21/2025
3509	4996	Yes	3/16/2025
3510	4264	Yes	3/31/2025
3511	4916	Yes	3/15/2025
3512	4703	Yes	3/28/2025
3513	4881	Yes	3/26/2025
3515	4984	Yes	3/19/2025
3516	5000	Yes	3/21/2025
4036	4615	Yes	3/4/2025
4043	4968	Yes	3/18/2025
4045	5165	No	3/11/2025
4046	4589	Yes	3/27/2025
4047	4545	Yes	3/8/2025
4049	4724	Yes	3/9/2025
4050	5285	No	3/17/2025
4051	4724	Yes	3/25/2025
4052	4086	Yes	3/30/2025
4053	4847	Yes	3/21/2025
4054	4716	Yes	3/11/2025
4055	4798	Yes	3/11/2025
4058	4991	Yes	3/29/2025
4060	4666	Yes	3/11/2025
4061	4150	Yes	3/30/2025
4062	4991	Yes	3/31/2025
4063	4730	Yes	3/21/2025
4064	4559	Yes	3/7/2025
4065	4586	Yes	3/4/2025
4066	4654	Yes	3/20/2025
4069	4959	Yes	3/15/2025
4071	4629	Yes	3/13/2025
4073	4762	Yes	3/11/2025
4075	4675	Yes	3/23/2025
4077	4652	Yes	3/27/2025
4078	4657	Yes	3/24/2025
4079	4945	Yes	3/31/2025
4080	4885	Yes	3/15/2025
4082	4993	Yes	3/11/2025

- 39 Buses Serviced
- No late services late by FTA or CHP guidelines
- 2 services late by GCTD standards.



Great job by maintenance staff in keeping on track with scheduled maintenance

GCTD Operations K.P.I. Key Performance Indicators



Missed service: 114 miles
Boarding: 305,992
Revenue Miles : 156,734 miles

On Time Performance: **86.6%**



90% goal

Missed Service: **0.001%**



Less than 1% goal

Preventable Accidents: **2**

1 per 100,000 miles goal

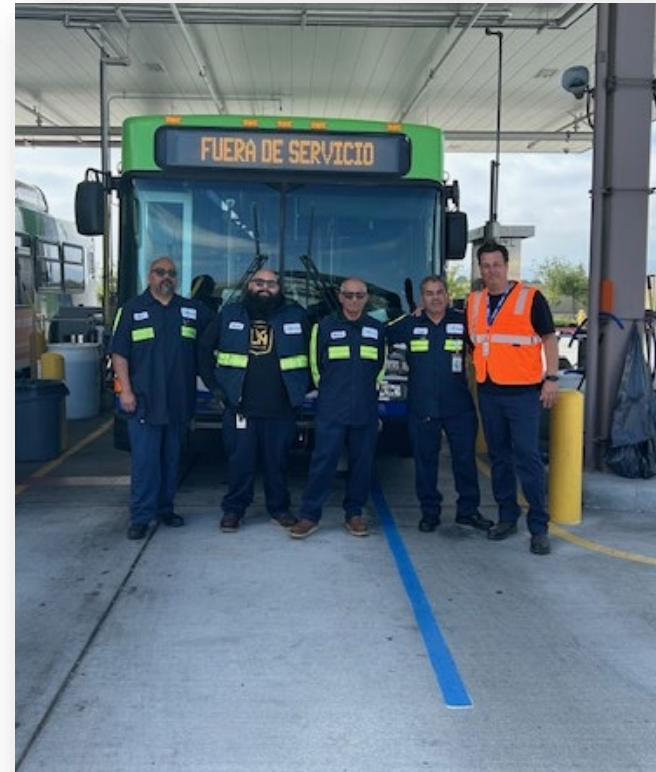
Customer Contacts: **5**

1 per 10,000 Boardings

Employee Spotlight: Service Workers



Andy Carpio



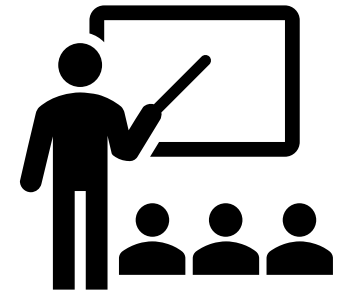
Alex Almanza, Gabe Magana,
Honorio Navaro, Frank Martinez

Aaron Mora, Johnathon Thompson,
Daniel Larious

Demand Response New Bus Operator Class



Joe Bustamante
Alejandro Del Campo
Cesar Quiroz
Arnaldo Tapia
Anthony Torres



Trained by Safety &
Training Supervisor
Iris Baldwin

Ventura College Visits GCTD



Oxnard City CNG Fueling



- Oxnard City continues to ramp up CNG fueling at GCTD.
- April 2025 over 4,000 gallons of CNG distributed
- Oxnard city is being charged the same rate as they were paying (cost at Patton Court) but is saving a tremendous amount of funds on staff time.



QUESTIONS?