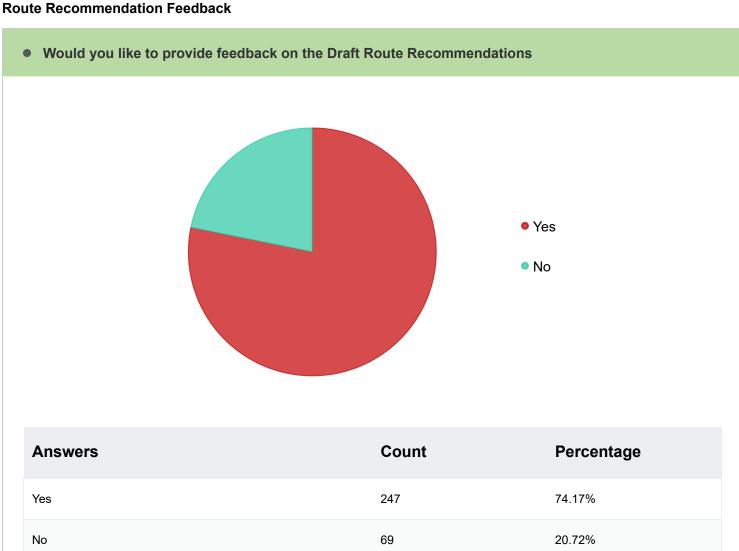
# 2024 SRTP RECOMENDATIONS SURVEY

GOLD COAST TRANSIT DISTRICT

OJAI I OXNARD I PORT HUENEME I VENTURA I COUNTY OF VENTURA

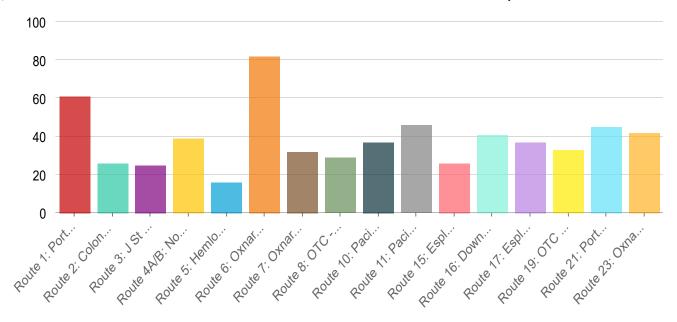
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# GCTD SRTP Draft Recommendations Survey



Answered: 316 Skipped: 17

Select which route recommendations you would like provide feedback on.

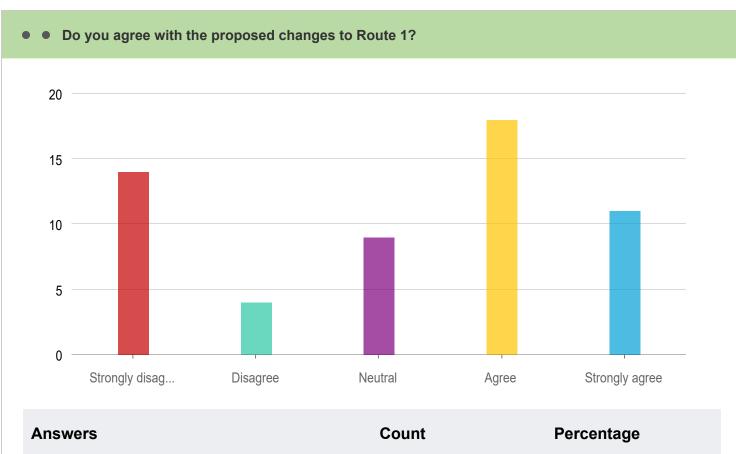


Answers	Count	Percentage
Route 1: Port Hueneme - Oxnard Transit Center	61	18.32%
Route 2: Colonia - Downtown Oxnard	26	7.81%
Route 3: J St - Centerpoint Mall - Lemonwood	25	7.51%
Route 4A/B: North Oxnard - Ventura Rd - St. John's	39	11.71%
Route 5: Hemlock - Seabridge - Wooley	16	4.8%
Route 6: Oxnard - Ventura - Main St	82	24.62%
Route 7: Oxnard College - Centerpoint Mall	32	9.61%
Route 8: OTC - Oxnard College - Centerpoint Mall	29	8.71%
Route 10: Pacific View Mall - Telegraph - Saticoy	37	11.11%
Route 11: Pacific View Mall - Telephone - Wells	46	13.81%
Route 15: Esplanade - El Rio - St. John's	26	7.81%
Route 16: Downtown Ojai - Pacific View Mall	41	12.31%
Route 17: Esplanade - Oxnard College	37	11.11%
Route 19: OTC - 5th St - Airport - Gonzales Rd	33	9.91%

Route 21: Port Hueneme - Ventura - Victoria Ave	45	13.51%
Route 23: Oxnard College - Naval Base - Esplanade	42	12.61%  Answered: 239 Skipped: 94

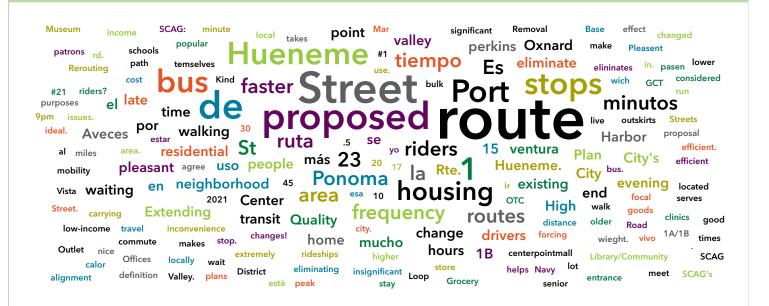
#### **Route Feedback**

#### Route Feedback > Route 1: Port Hueneme - Oxnard Transit Center



Answers	Count	Percentage
Strongly disagree	14	4.2%
Disagree	4	1.2%
Neutral	9	2.7%
Agree	18	5.41%
Strongly agree	11	3.3%

#### Provide any specific feedback on this recommendation



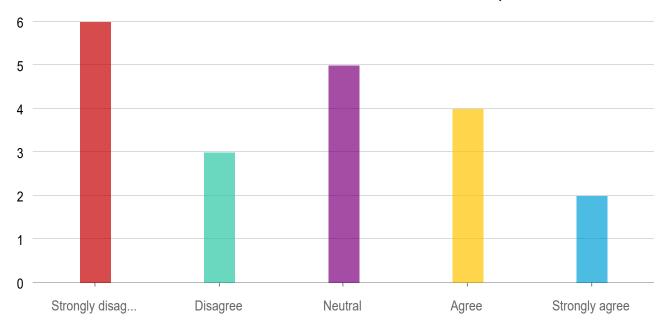
Response	Count
Yes I agree with the proposed changes!	1
Yes because we need the routes to be faster	1
Ventura rd and and ponoma st might be at a walking distance to the 23 but the 23 doesn't go to OTC or centerpointmall area. This would be an inconvenience for many people across the city. Especially f or those who live in the outskirts of Port hueneme.	1
This proposal elininates a street wich, according to GCT temselves, is one of the higher rideships in P ort Hueneme, forcing riders to walk .5 miles more to get to a stop. This is not insignificant for older rid ers and those with mobility issues. or those who might be carrying goods or anything of significant bul k or wieght. Yes, the proposed routes are more efficient, but at what cost to the riders? You could elimi nate all stops and make the run extremely efficient.	1
They should change it because it makes bus come faster and less wait time	1
The route that the bus takes from the Perkins Road to Pleasent Valley is very popular among the neighborhood in which it is located in. Rerouting it towards a street like J Street would not be ideal. The already existing path serves many purposes, it helps people travel the route among clinics and schools, and local store which are a focal point for many of the low-income riders who commute on the 1A/1B bus.	1

The proposed plan would eliminate 17 bus stops in the City of Port Hueneme. This proposed route ch ange would be eliminating the residential neighborhood that would be considered lower income in the A,B,C Streets around Ponoma Street. Removal of stops and routes in the Port Hueneme Loop will eff ect patrons that take it locally in Hueneme that go to the Grocery Outlet, Library/Community Center, H ueneme Museum, Mar Vista Housing, Oxnard Harbor District Offices, and the Navy Base entrance at Pleasant Valley. The proposed frequency for Route 1 should be changed to 15 minute frequency for peak times to mee t the definition of the High Quality Transit Area by SCAG: https://gisdata-scag.opendata.arcgis.com/da tasets/SCAG::high-quality-transit-areas-hqta-2045-scag-region/about. The proposed alignment for Ro ute 1 should stay the same or be coordinated with SCAG to update SCAG's High Quality Transit: http s://maps.scag.ca.gov/portal/apps/experiencebuilder/experience/?data\_id=dataSource\_4-hqtc\_2050pl \_route\_updated\_5777%3A276&id=97f9699f14654b3b8895c74846541f75&page=home The City of Port Hueneme is in the process of providing standards to allow additional residential densi ty and commercial development in the area, including the re-establishment of a "downtown", consiste nt with the City's General Plan adopted in 2021 and with the state's many current and upcoming regul ations regarding housing production, which are predicated upon transit use. While Rte. 23 will be near by, the elimination of the westernmost portion of Rte. 1 will be inconsistent with the City's plans for this area and with state housing laws. 1 Taking away stops at the senior housing would not be good Some of the drivers have attitudes Some drivers are rude and should be nice to everyone not certain customers 1 Oxnard Harbor employees have to step up and us this public service. 1 Me gustaria que pasarán más seguido por que aveces se tardan demasiado tiempo y para estar espe rando en tiempo de calor nos afecta mucho es preferible de que pasen cada 20 minutos a 30 minutos Me afectaría al quedarme retirado de la ruta actual hay mucha gente q transita está ruta de perkins 1 Like better to end route 9pm 1 La Calle Que quieren eliminar es done vivo 1 Kind of 1 J Street is a tight street and there is a lot of double parking throughout the day. It improve frequency 1

I think extending evening service will be great. However, Pomona street stops are very accommon g. The larger bus route is beneficial to riders.	odatin 1
I have no issues with route .	1
I don't get why they removed the Ponoma st route it's near my house and easier to take when I'r ning late	m run 1
Getting the bus faster than waiting for it 45 minutes	1
Extending hours would help individual how work late to get home safely. I know for me in the pase end of route hours had me walking home in the dark	st the 1
existing line 1 should still be the same with 1A going clockwise and 1B going counterclockwise in of J St	nstead 1
Exelente	1
Esta muy bien todo yo uso mucho el bas poes uso diferentes bases pero mas el 1 B y gracias	1
Es buenos por qué ayuda a que esa ruta se desplace más	1
Do they still show 1A. or 1B on south bound? Can passengers get transfer connection from #21 less waiting time on C Street Center point Mall on the evening schedule.	to #1 1
De acuerdo con mejorar horario de servicio nocturno. Saviers y pleasant valley debe continuar. én ventura rd.	Tambi 1
Aveces voy a la playa y me gustaría ir en un tiempo rápido	1
Ahora no alcanzo a llegar a mi trabajo ya Yego 10 o 15 minutos tarde.	1
	Answered: 33 Skipped: 30

#### Route Feedback > Route 2: Colonia - Downtown Oxnard

Do you agree with the proposed changes to Route 2?



Answers	Count	Percentage
Strongly disagree	6	1.8%
Disagree	3	0.9%
Neutral	5	1.5%
Agree	4	1.2%
Strongly agree	2	0.6%

Answered: 20 Skipped: 313

# • Provide any specific feedback on this recommendation.

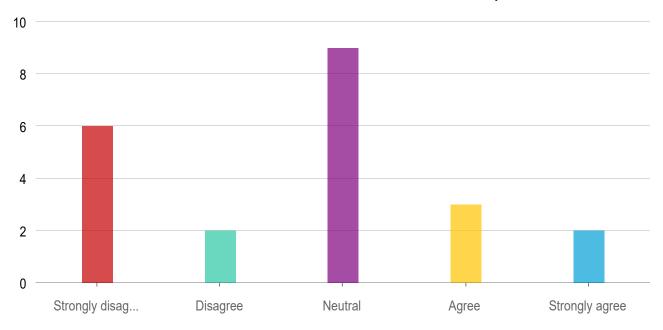
Response	Count
Yo prefiero la ruta actual ya que la utilizo mucho y me gustaría que se siga manteniendo igual. Ademá s, el horario de las 5am es el que yo uso para ir a mi trabajo y me gustaría que siguiera. Gracias.	1
This would make the bus transit be at time at the new route they proposed.	1
There should be at least two buses running this route so it's not much of a long wait	1
The change on the weekend was a bad decision	1

My bus stop would be moved further away	1
Me gustaría que sean un poco rápido por que aveces uno tiene cita y se toma todo el día y aveces un o no llega a la cita a tiempo	1
Lo que pasa es que uno espera en las paradas y no tienen bancas o haciendos y menos sombras y e n el tiempo de calor nos afecta estar esperando mucho tiempo	1
Line 2 should also serve colonia (E/B direction only) and Rose, San Gorgonio, Gibraltar, Santa Lucia, Rose, 1st, Juanita, and 1st (W/B direction only)	1
It's already good how it is. It would be better if they added later times around 8. The schedule is better during the week days not so much on the weekend.	1
It looks like it might be good so long as there are stops for the seniors	1
I think you guys need to bring back the regular times for the weekend every hour is crazy	1
I think the number 2 bus should stay because it's fast and the bus stop is literally by my house	1
I like this route, I do hope there is more development on del norte and sakioka. Otherwise this portion of the route may be empty.	1
Es muy bueno tener esta ruta solo q me gustaría q pasaran si se pudiera cada media hora para poder usarlo más seguido	1

#### Route Feedback > Route 3: J St - Centerpoint Mall - Lemonwood

Do you agree with the proposed changes to Route 3?

Answered: 14 Skipped: 319



Answers	Count	Percentage
Strongly disagree	6	1.8%
Disagree	2	0.6%
Neutral	9	2.7%
Agree	3	0.9%
Strongly agree	2	0.6%

Answered: 22 Skipped: 311

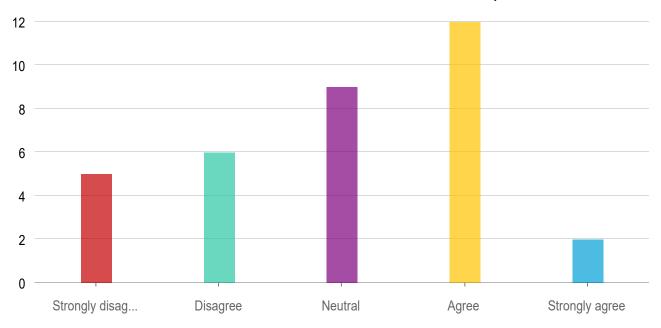
# • Provide any specific feedback on this recommendation.

Response	Count
They should let 3 run until 7pm	1
Si se ocupa.	1
Que todos tenga un acceso al transporte público sin demora y que sea confiable y seguro	1
nueture	1

Needs to ride later rides	1
Los sábados pasa muy tarde y aveces lo necesitamos más temprano	1
Line 3 should still keep the existing route so that people who are from J St can have a chance to rid he bus to get around instead of walking	et 1
Include a route to Cal Gisler	1
Impacted stops are NOT within walking distance to C St and Ventura Rd.	1
I like the bus stop close to my home, I don't ride that often. It may discourage me taking bus in the fure. My section is J Street which is cut off now. And I know people catch bus on Hobson. I would not ogo to C Street or Center Point Mall now to catch bus.	
Hola me gustaría que pasarán cada 10 minutos por favor	1
As someone who has used this line frequently, it is a great disservice to eliminate this route. The watto Ventura Rd or C St. from J St., is not a short walk. It is very difficult for those of us who have physical a/o health challenges.	
Although I've used the Route 3 bus for less than a year, I have noticed how the already existing pat asses along many schools, where children depend on it for transport. More so in spring and fall that ummer. Route 21 already exists to travel along to Telegraph Rd. Adding another route to follow the me path seems redundant. I expect it would increase wait times in between bus stops if the prorope oute were to be approved, while the already existing path has semi-short wait times that are managible.	n s sa ed r
¿Como afectará la ampliación hasta rose?	1
A	nswered: 14 Skipped: 3

#### Route Feedback > Route 4A/B: North Oxnard - Ventura Rd - St. John's

Do you agree with the proposed changes to Route 4?



Answers	Count	Percentage
Strongly disagree	5	1.5%
Disagree	6	1.8%
Neutral	9	2.7%
Agree	12	3.6%
Strongly agree	2	0.6%

Answered: 34 Skipped: 299

# • Provide any specific feedback on this recommendation.

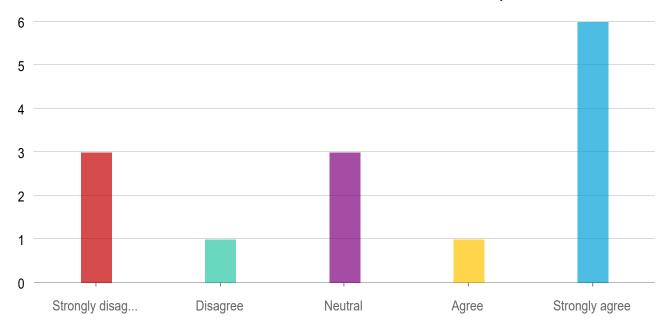
Response	Count
Yo prefiero la ruta actual ya que la utilizo mucho y me gustaría que se siga manteniendo igual.	1
This route can help me on my way home along Gonzales Road.	1
They should make a bus stop on lantana on sierra linda. Park	1

Retain existing line 4 service with the route as follows: 4A should run clockwise on 4th, F St, Doris, M St, Ivywood, Ventura, Gonzales, Rose, 3rd, B St, and 4th beginning and ending at Oxnard TC. 4B should run counterclockwise on 4th, B St, 3rd, Rose, Gonzales, Ventura, Ivywood, M St, Doris, C St, and 4th beginning and ending at Oxnard TC.	1
perfect	1
More frequent buses will make it easier to transfer from the hospital to OTC.	1
It would be a good idea as if ever needed to travel to Ventura, the bus change on Victoria would make it possible to stop there and transfer bus to head into that direction	1
I wish it would extend to Gonzales Rd heading to Rice Avenue. Plus, earlier bus weekday schedules b efore 7 am	1
I am neutral because I don't use that route	1
Good	1
going to victoria would make the trip longer than usual	1
Esta bien la ruta, siempre y cuando haya suficientes unidades para llegar a tiempo a los destinos.	1
Espero que no se demora demasiado en las rutas por que aveces los de la escuela tienen cruces y s e tarda mucho llegar a su destino	1
Eliminating stops next to the middle school.	1
Cancelar el tramo de la calle M y Ventura Rd, causará que la gente camine más y tardará un poco má s en llegar a su punto de llegada por la razón que la ruta se extendió	1
Although I do not disagree with these proposed changes as much as with the route 1 and route 3 prop osed routes, 1 of the removed paths is concerning. As we know it, Gold Coast Bus Riders are heavily I imited in their means of transportation. With the 4a/4b being one of the few buses that takes riders DI RECTLY to the only hospital in Oxnard, it would impact a lot of people in the future who are in need of urgent care but don't have the means to get there. The cost of an ambulance is absurdly high, with tha t in mind; that path should not be "rerouted".	1

# Answered: 16 Skipped: 317

# Route Feedback > Route 5: Hemlock - Seabridge - Wooley

Do you agree with the proposed changes to Route 5?



Answers	Count	Percentage
Strongly disagree	3	0.9%
Disagree	1	0.3%
Neutral	3	0.9%
Agree	1	0.3%
Strongly agree	6	1.8%

Answered: 14 Skipped: 319

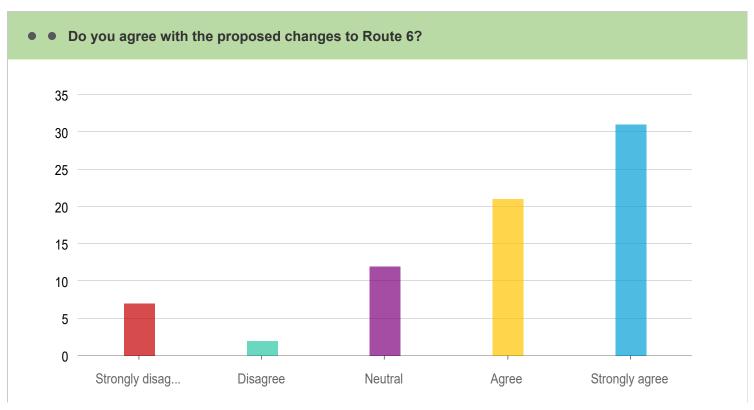
# • Provide any specific feedback on this recommendation.

Response	Count
Ya era hora de tener servicio al harbor. Servicio más frecuente al muelle.	1
This may encourage me to visit the harbor if there is an event there or to grab lunch and walk.	1
The westbound line should serve Novato, Hill, McLoughlin, Hemlock between Wooley and Victoria. The eastbound route should serve Victoria and Wooley between Hemlock and Novato	1

The proposed route is excellent as it connects OTC with major commercial and residential areas near Channel Islands. However, it is crucial to maintain the current frequency during peak times at 45 minut es or less. Reducing service duplication 1 I like the extension to the Harbor. From Victoria & Wooley, it has been tough to get to DT Oxnard and t  $\,$  1 he Esplanade...having to wait an hour but understand there is not much ridership. Will there be a new stop at Wooley and Offshore? Across the street from the existing stop? Thank you for the improvemen ts. Estoy de acuerdo en que sería mejor si el servicio empieza desde las 5:30 am o 6:00 am!! Hasta las 8:00pm u 8:30pm considero que es un horario razonable. Currently I use the stops at Novato and El Portal plus Hill and McLoughlin to catch Bus 5 to get to and from downtown Oxnard Monday - Friday. With the proposed changes will their be stops at Wooley and Novato both east and west? Additionally, there are new busness's opening on the corner of Hemlock a nd Patterson. Are we still going to keep bus stop by Novato and Wooley road and also by Pisco lane and Wooley Ro ad for Route 5

Answered: 9 Skipped: 324

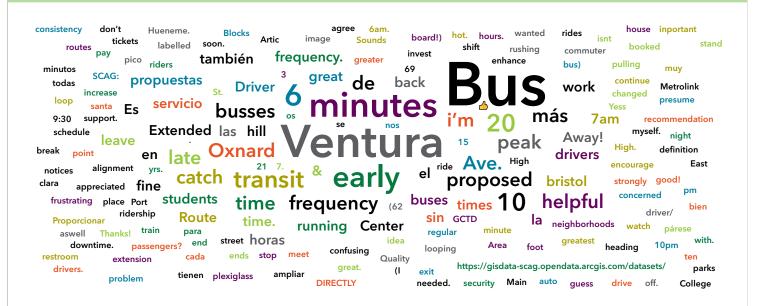
#### Route Feedback > Route 6: Oxnard - Ventura - Main St



Answers	Count	Percentage
Strongly disagree	7	2.1%
Disagree	2	0.6%
Neutral	12	3.6%
Agree	21	6.31%
Strongly agree	31	9.31%

Answered: 73 Skipped: 260

#### Provide any specific feedback on this recommendation.



Word	Count
Bus	11
Ventura	8
minutes	6
6	5
early	5

20     4       transit     4       Oxnard     3       proposed     3       frequency     3       peak     3       helpful     3       Ave.     3       time     3       busses     3       late     3       catch     3       r'm     3       más     3       de     3       back     2       buses     2       great     2       students     2       fine     2       time.     2       Route     2	10	4
Oxnard         3           proposed         3           frequency         3           peak         3           helpful         3           Ave.         3           time         3           busses         3           late         3           catch         3           rm         3           mås         3           de         3           back         2           buses         2           great         2           students         2           time         2           time         2	20	4
proposed         3           frequency         3           peak         3           helpful         3           Ave.         3           time         3           busses         3           late         3           catch         3           i'm         3           más         3           de         3           back         2           buses         2           great         2           students         2           fine         2           time.         2	transit	4
frequency       3         peak       3         helpful       3         Ave.       3         time       3         busses       3         late       3         catch       3         i'm       3         más       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time:       2	Oxnard	3
peak       3         helpful       3         Ave.       3         time       3         busses       3         late       3         catch       3         rm       3         más       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	proposed	3
helpful       3         Ave.       3         time       3         busses       3         late       3         catch       3         i'm       3         mas       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	frequency	3
Ave.       3         time       3         busses       3         late       3         catch       3         i'm       3         más       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	peak	3
time     3       busses     3       late     3       catch     3       i'm     3       más     3       de     3       back     2       buses     2       great     2       students     2       fine     2       time.     2	helpful	3
busses       3         late       3         catch       3         i'm       3         más       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	Ave.	3
late       3         catch       3         i'm       3         más       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	time	3
catch       3         i'm       3         más       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	busses	3
i'm       3         más       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	late	3
más       3         de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	catch	3
de       3         back       2         buses       2         great       2         students       2         fine       2         time.       2	i'm	3
back 2 buses 2 great 2 students 2 fine 2 time. 2	más	3
buses 2 great 2 students 2 fine 2 time. 2	de	3
great 2 students 2 fine 2 time. 2	back	2
students 2 fine 2 time. 2	buses	2
fine 2 time. 2	great	2
time. 2	students	2
	fine	2
Route 2	time.	2
	Route	2

times	2
Extended	2
Center	2
Away!	2
drivers	2
Driver	2
running	2
hill	2
&	2
bristol	2
servicio	2
el	2
en	2
horas	2
la	2
propuestas	2
frequency.	2
work	2
leave	2
7am	2
sin	2
también	2
Es	2

las	2
3	1
15	1
21	1
69	1
Yess	1
encourage	1
greater	1
ridership	1
enhance	1
image	1
GCTD	1
regular	1
riders	1
myself.	1
idea	1
High.	1
strongly	1
support.	1
confusing	1
looping	1
neighborhoods	1
concerned	1

increase	1
ride	1
changed	1
minute	1
meet	1
definition	1
High	1
Quality	1
Area	1
SCAG:	1
https://gisdata-scag.opendata.arcgis.com/datasets/	1
alignment	1
great.	1
greatest	1
recommendation	1
invest	1
Artic	1
(62	1
foot	1
bus)	1
	1
schedule	1
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Sounds	1
good!	1
appreciated	1
street	1
labelled	1
stop	1
presume	1
end	1
place	1
ends	1
continue	1
point	1
shift	1
break	1
driver/	1
frustrating	1
exit	1
train	1
heading	1
pulling	1
watch	1
passengers?	1
(I	1

notices	1
rushing	1
board!)	1
pm	1
os	1
needed.	1
Thanks!	1
loop	1
DIRECTLY	1
East	1
Metrolink	1
commuter	1
hours.	1
Blocks	1
security	1
Main	1
St.	1
Proporcionar	1
cada	1
minutos	1
ampliar	1
pico	1
plexiglass	1

auto	1
pay	1
tickets	1
párese	1
muy	1
bien	1
todas	1
tienen	1
wanted	1
extension	1
10pm	1
night	1
rides	1
booked	1
inportant	1
drive	1
College	1
Port	1
Hueneme.	1
routes	1
problem	1
with.	1
downtime.	1

isnt	1
restroom	1
switching	1
drivers.	1
sitting.	1
soon.	1
parks	1
station	1
immediately	1
off.	1
guess	1
consistency	1
yrs.	1
disability	1
seat	1
don't	1
benches	1
opposite	1
sidevof	1
stand	1
benches.	1
Summer	1
hot.	1

regularly.	1
higher	1
santa	1
clara	1
figueroa	1
9:30	1
aswell	1
run	1
wouldn't	1
house	1
hour	1
half	1
bus.	1
city's	1
express	1
hours	1
Good	1
personally	1
20min	1
service	1
entire	1
day	1
including	1

beneficial.	1
home	1
6:20	1
make	1
Warner	1
Oxnard.	1
It's	1
supper	1
potentially	1
issues	1
typical	1
evening	1
perfect.	1
you.	1
Estas	1
nos	1
ayudarían	1
todos	1
llegar	1
tiempo	1
nuestro	1
destino	1
tener	1

esperar	1
por	1
antes	1
mi	1
ruta	1
diaria	1
parece	1
bien.	1
bueno	1
extender	1
horario	1
para	1
tarde-noche	1
aunque	1
se	1
necesita	1
vigilancia	1
áreas	1
donde	1
hay	1
mayor	1
presencia	1
personas	1

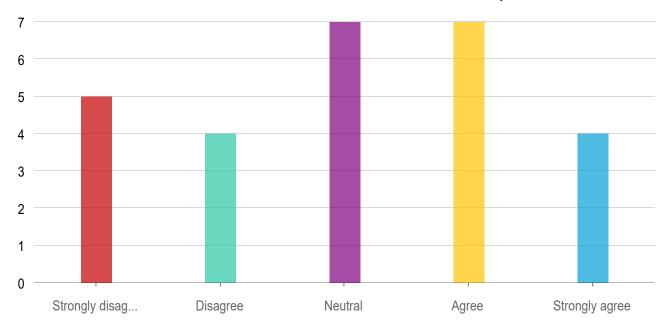
hogar	1	
Debería	1	
ser	1	
frecuente	1	
después	1	
7.	1	
morning	1	
6am.	1	
ten	1	
fifteen	1	
day.	1	
ok!	1	
agree	1	
		Answered: 33 Skipped: 30

# Route Feedback > Route 7: Oxnard College - Centerpoint Mall

Do you agree with the proposed changes to Route 7?

Output

Do you agree with the proposed changes to Route 7?



Answers	Count	Percentage
Strongly disagree	5	1.5%
Disagree	4	1.2%
Neutral	7	2.1%
Agree	7	2.1%
Strongly agree	4	1.2%

Answered: 27 Skipped: 306

# Provide any specific feedback on this recommendation.

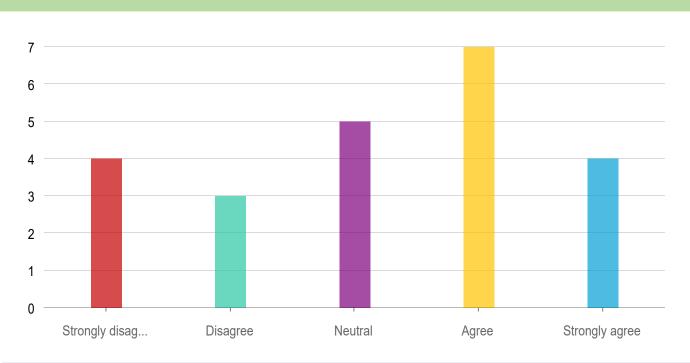
Response	Count
This eliminates service to pleasant valley and saviers area when the 23 bus has issues with on-time s ervice. Because the 7 and 23 go to Oxnard College, getting rid of a backup for the 23 means both Ox nard College and CSUCI (via 90/99 connection) students in this area might miss classes.	1
This driver who's a Latino male with long gray beard is rude	1

Son las rutas que tomo y se Me hace blen los cambios  Siempre llega a su hora el camión  1  Route#7should not be cancel. It should operate only from 5 pm to 7:30 pm at center point mall evenin g schedule to convenient south side residence passengers they live near by pleasant valley road and pleasant valley estate. Because Rouse#23 is not stop at center point mall.  Route 7 is a vital bus route linking Downtown Oxnard with Oxnard College. Therefore, City staff recom mends maintaining the current frequency and service hours.  Pleasant Valley is not very safe, this new route should have more accessibility features (possibly even have a button that sends a signal there is someone/some people there.) Will you provide more bus st ops with proper adequate seating? Seating that either disabled or elderly people can feel comfortable or at the very least, not physically in pain. Please add in your plans for the bus stops and their accessibility needs. If there was also the ability to show something like a screen installed to show the tracking of the bus, similar to how Amazon tracks packages could be very beneficial. However, the area between Rose Ave and Oxnard blvd seems a bit odd and redundant.  Let me tell you of something I witnessed, something I see everyday. A brother with his younger sibling, both clearly still kids, taking the bus on their own to the school because their parents cannot afford a car or have no time to afford. Waiting outside the bakery on saviers road and Pleasent valley where the route 7 bus frequents everyday. It's 6:50 am and they awalt the bus, it is their ride to and from school. A lot of elderly also ride the route 7, be it from a nearby grocery store to an apartment complex where they reside in. What I'm trying to say is that many of the proposed 'changes' will only negatively effect inders.  La mayoria de las personas viven el plaesan valley espero no perjudicar a los demás pero que el tras porte sea rápido en sus rutas  I disagree for changing the schedule every saturday and sunday beca	Think it would be good to stay on Oxnard Blvd. But this may not be possible since Oxnard Blvd isn't uilt correctly	b 1
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A driver a Hispanic older guy with long gray beard has an attitude 1	Good	1
	A driver a Hispanic older guy with long gray beard has an attitude	1

Answered: 13 Skipped: 320

#### Route Feedback > Route 8: OTC - Oxnard College - Centerpoint Mall

#### Do you agree with the proposed changes to Route 8?



Answers	Count	Percentage
Strongly disagree	4	1.2%
Disagree	3	0.9%
Neutral	5	1.5%
Agree	7	2.1%
Strongly agree	4	1.2%

Answered: 23 Skipped: 310

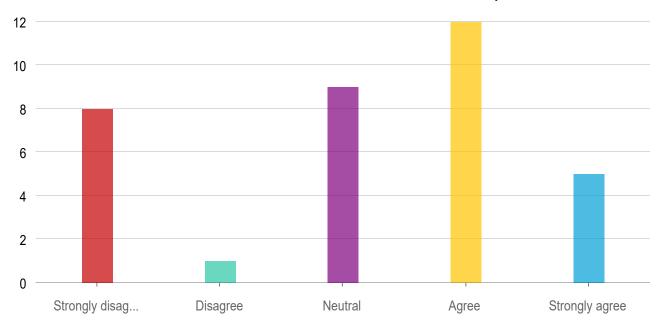
# • Provide any specific feedback on this recommendation.

Response	Count
Yo ocupo mucho ese bus	1

Take more time to commute entire route. Heavy traffic on pleasant valley road, butler road and olds oad on peak rush hours.  Sería de mucho beneficios para los que abordamos esta ruta  See above comment for route 7.  Que fuera una sola ruta sin tener que transbordar  Pleasant Valley is not very safe, this new route should have more accessibility features (possibly evaluate a button that sends a signal there is someone/some people there.) Will you provide more bus ops with proper adequate seating? Seating that either disabled or elderly people can feel comfortable or at the very least, not physically in pain. Please add in your plans for the bus stops and their accessibility needs. If there was also the ability to show something like a screen installed to show the tracking of the bus, similar to how Amazon tracks packages could be very beneficialT uh  Okay, this bus reroute just seems unnecessary. The path it takes from the Oxnard College towards is a evenue was perfectly fine. The proposed path that would make the Route 8 got towards South Oxard Blvd is excessive. Like I've said before, and will most likely continue to say, the already existing this are fine for what they are. Rerouting from bus stops at a park, a High School, and College to a log barren road is not a good idea.  Los sábados pasa muy tarde y lo necesitamos ma temprano gracias	1 1 1	
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	n a	
Good		
	1	
Es mucho tiempo que pase cada 15 minutos	1	
Dont have much thought of it		

# Route Feedback > Route 10: Pacific View Mall - Telegraph - Saticoy

Do you agree with the proposed changes to Route 10?



Answers	Count	Percentage
Strongly disagree	8	2.4%
Disagree	1	0.3%
Neutral	9	2.7%
Agree	12	3.6%
Strongly agree	5	1.5%

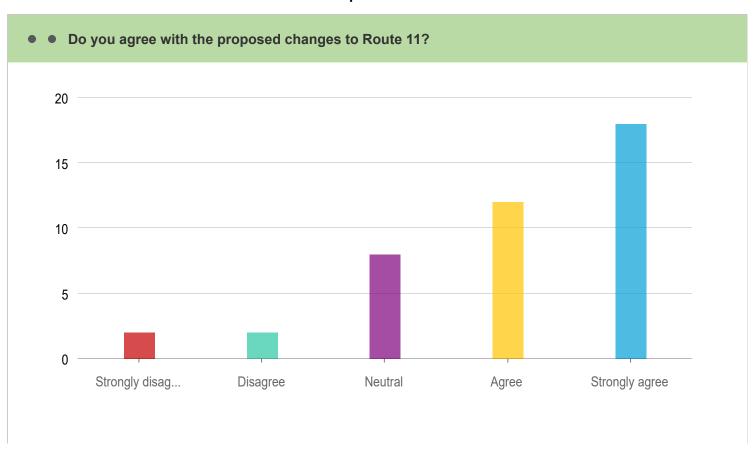
Answered: 35 Skipped: 298

# • Provide any specific feedback on this recommendation.

Response	Count
Time transfer	1
This seems fine but I wonder how many elderly people will be affected by not having the loop at the e nd of the route serviced any longer.	1
That sounds good 🔥	1
Route 10 is a critical part of my access to the Gold Coast transportation system	1

Necesitamos el autobus con mas frecuencia	1
My only concern is the senior mobile home park. They may be using the pararatransit service no ce bus stop will be too far away.	ow sin 1
Line 10 should still serve the Saticoy neighborhood including the Ventura County Library's Saticonch.	oy Bra 1
It's not necessary to eliminate Saticoy, it's only a few extra minutes and many people take this but Saticoy.	us to 1
I wish it would go later you have the number 6 route going to 10 pm and I would make sense for 11 to do satacoy	route 1
having a dedicated route for schools is great for students, maybe it should include more schools	1
Have the bus go around Kimball and foothill	1
Daily am 7-9am route & 3-5pm route should be changed to every 30 mins. Busses are incredibly ded for middle/HS/College kids.	crow 1
	Answered: 12 Skipped: 32

# Route Feedback > Route 11: Pacific View Mall - Telephone - Wells



Answers	Count	Percentage
Strongly disagree	2	0.6%
Disagree	2	0.6%
Neutral	8	2.4%
Agree	12	3.6%
Strongly agree	18	5.41%

Answered: 42 Skipped: 291

# • Provide any specific feedback on this recommendation.

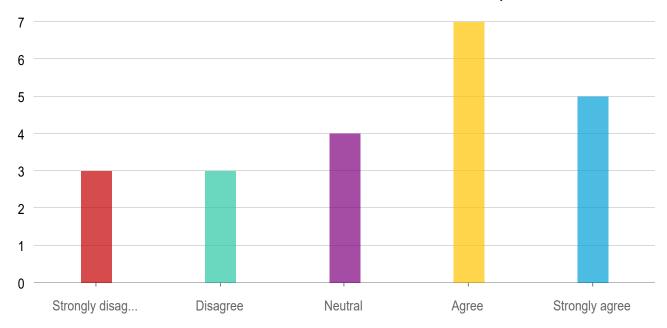
Response	Count
Would be better if it ran later into the evening	1
This would be SUPER for anyone with a tight schedule!	1
This improved frequency would be really helpful. I strongly support.	1
There's one driver who is always extremely rude. He will leave the stop earlier than the scheduled tim e and when I have waved for his attention, he will ignore me or put his hand up.	1
That transfers with 6 n 11 match times to allow transfer	1
Ok, but ALL the buses need to run until 10 p m . By stopping at approx 7:45 and 8:20 p m, Gold Coast Transit is conveying to retail workers at Telephone and Main or Portola that they need a car to work ev ening shift. It reduces commerce.	1
Not quite sure how I feel about this proposal? Seems to have it's benefits though. So I'll agree.	1
I'm just concerned on the connecting routes to Santa Paula and Fillmore there's not much of a option times for those commutters	1

If you can consider to have 30 minutes on the weekends as well ,, would benefit alot of riders includin g myself. With doctor appointments ECT on weekdays. Do mostly groceries shopping and running err ands on weekends movies ect. Most of the time on the weekends the bus are running late so it's lon ger than 40 minutes at times. Please consider the 11 running 30 minutes on weekends as well. Thank for listening	1
I would like to see bus service down Market Street to the Kaiser Urgent care building. 4949 Market str eet.	1
I would like to see a few of the stops between victoria/telephone and telephone/Johnson removed bec ause there is a stop at every intersection	1
I wish you would go as late as 10 pm the same as route 6	1
I think that would service many businesses and that would help people that have jobs in those areas	1
I feel like this plan is good and can be very efficient.	1
Have an express bus go around market street and saticoy	1
Finally a more reasonable course for the 11.	1
Extend into saticoy community. Poor pedestrian infrastructure there.	1
Can we ask the county to make improvements to the bus stop? If sidewalk is there, add trees so peop le have shade on way to the stop.	1
Any possibility of a 5:30 am start? There are at least two different establishments that employees hav e to be to work by 6 - 7 am. Thank you	1

Answered: 19 Skipped: 314

# Route Feedback > Route 15: Esplanade - El Rio - St. John's

• Do you agree with the proposed changes to Route 15?



Answers	Count	Percentage
Strongly disagree	3	0.9%
Disagree	3	0.9%
Neutral	4	1.2%
Agree	7	2.1%
Strongly agree	5	1.5%

Answered: 22 Skipped: 311

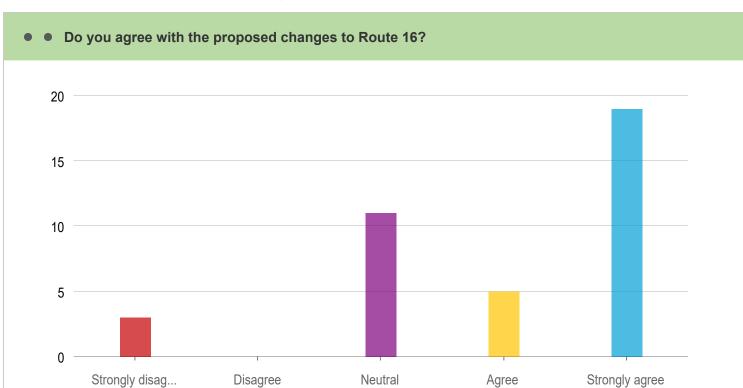
# Provide any specific feedback on this recommendation.

The word cloud requires at least 20 answers to show.

Response	Count
Yes this bus is needed early !!!	1
This should be more active and the wait time should be cut in half . 60min wait time per stop is a lot	1
This is an improvement going through auto center drive.	1

The proposed changes to the Route 15 alignment are excellent. However, given the high traffic and si gnificant commercial corridors in this area, improving the frequency of headways is crucial. The curren t proposal to delay the frequency should be reconsidered. Instead, City staff recommends changing th e peak time frequency to 30 or 40 minutes. Service every 30 minutes instead of 60. 1 One hour is a lot to wait for the buses but it beats having to go all the way around through El Rio and i t makes it easier to get to the Collection to eat and shop. Don't make passengers wait on the bus at th e middle of the trip for 10-15 minutes at the Gold Coast stop. Drivers already run late, so doing that's j ust gonna make it way more inconvenient. MAybe 5 minutes MAX. It would be helpful if this route cotninued on Gonzales between Oxnard Blvd. and Rose so that it could serve Pacifica High School. In all honesty, I value the expansion for an earlier set time since people in these communities may oft en need to commute to work via public transport. I would say that there is such a broad range for tran sportation in el rio may go underused and could serve better purposes like the proposed changes sinc e riverpark is somewhere where buses are needed more and those within el rio can still have reasona ble walking distance to public transportation. However, I also believe that if people are going to wait a whole hour to catch a next bus, that they at least have buses running until 7pm I wish, like seriously WISH the bus would still go after 5:30. I don't really have another form of transpo rtation and this limits my daily tasks. Maybe if it could go until 8 pm on ALL GCTD routes it would be a mazing. Don't limit us please, we're a good community. Thank you. I presently use Alvarado and Collins to leave El Rio area. Cannot see if this intersection will resume or not. Also if continued, this same intersection strikes so much loose dirt till your face, hair and clothing are all covered in dust. If you wait for the dirt to settle the driver is apt to leave you as one driver had t hreatened to do to me. And some drivers will deliberately kick up the dust so you are covered quite pr oper. (by the way it is the same driver who revved his motor as mentioned above). One quick solution would be to lay some pebbles for the bus to stop on. If I'm really dressed up I will not take a chance a nd wait on Alvarado and Collins. I'd just soon walk a mile to Vineyard and Collins. Other than that I do enjoy taking the bus and am very thankful for the service. Cannot think of any comments to say about the other routes. And I've been on all of them. Thank you for letting me air my thoughts. I truly do enjo y using the bus system. Find way to reduce wait time 1 Do we need to take away the loop around paseo Mercado drive? 23 debe continuar en riverpark 1

### Route Feedback > Route 16: Downtown Ojai - Pacific View Mall



Answers	Count	Percentage
Strongly disagree	3	0.9%
Disagree	0	0%
Neutral	11	3.3%
Agree	5	1.5%
Strongly agree	19	5.71%

Provide any specific feedback on this recommendation.

The word cloud requires at least 20 answers to show.

Answered: 38 Skipped: 295

Response	Count
Yes.	1
Yes it would be life changing to extend it. Not enough time in the day to get everything done. It already take almost 2 hrs. To get to Victoria area.	1
Would be easier for those who work later or can't afford uber/lyft rides	1
Timing a route to and from Ojai that aligns with Pacific Surfliner at the Ventura Beach station and Metrolink in East Ventura is essential. Please improve connection to regional rail.	1
This would be fantastic - and exactly what we need! Our high-schooler has a 9pm soft curfew on school nights, and we would love for him to be able to bus home on route 16 up to Oak View from Pac View Mall, VHS, downtown Ventura, or upper Ventura Ave. This would be great!!	1
There should be a second day tripper ride	1
The mriute needs to be in m be kind x	1
Service needs to run til at least 9pm, if not 10pm, for those of us who work/live in Ojai. Most service/h ospitality employees don't finish a shift until 8-9pm (when most things close in Ojai), impossible to use public transport if you work as a server or a cashier.	1
Please increase the last ride for those few people who work late in ventura and live in ojai or work in o jai and live in ventura. If I could get out of ojai at 9:30pm-10pm I could work later	1
Please extend services	1
My only feedback would be to extend this change to weekends too, otherwise this is a fantastic chang e as it would allow for having to plan for using the bus being less constrictive.	1
It would be great to have more frequent service in the morning and afternoon.	1
It takes time to get to Ojai. Thank you for doing this.	1
Have more frequency and express busses for Ventura and ojai	1
Great idea!	1
Early start time and a later stop time	1

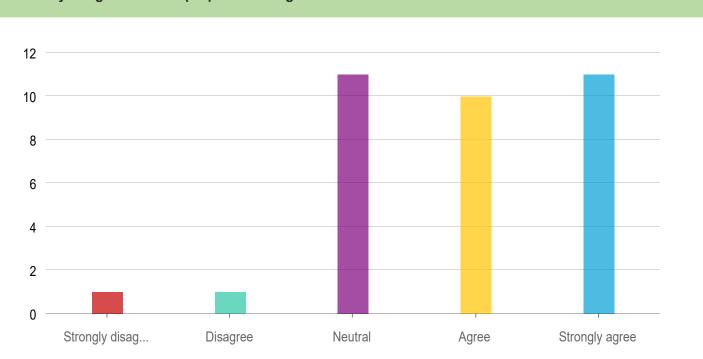
As a retail employee living in Ojai and working in Ventura I currently cannot move up in my company d ue to the fact that I cannot work any of the closing shifts because the last bus to Ojai leaves 2 hours b efore the mall closes. Extending the service to 9 pm benefits all retail workers that commute to and fro m Ojai for employment.

All busses should run until 10 p m 7 days a week. It would reduce drunk driving and Increase tourism f or downtown Ventura. The 16, or a NEW ROUTE should provide transit access to Pierpont neighborh ood/beach and Ventura Harbor. This neglect is elitist, causes increased car smog, increases drunk dri ving, and reduces tourism. Please fix this!

Answered: 18 Skipped: 315

#### Route Feedback > Route 17: Esplanade - Oxnard College

### Do you agree with the proposed changes to Route 17?



Answers	Count	Percentage
Strongly disagree	1	0.3%
Disagree	1	0.3%
Neutral	11	3.3%
Agree	10	3%

Strongly agree	11	3.3%	

Answered: 34 Skipped: 299

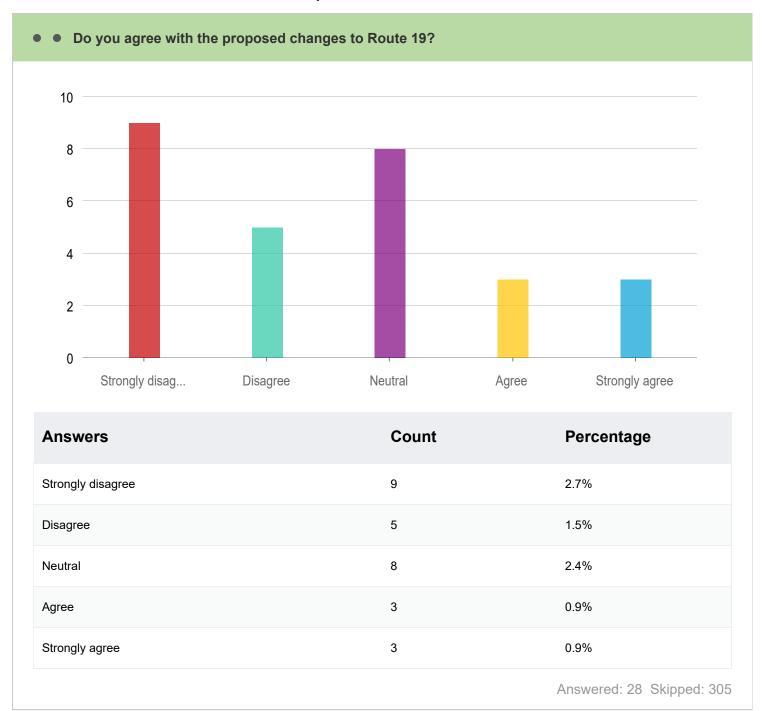
### Provide any specific feedback on this recommendation.

The word cloud requires at least 20 answers to show.

Response	Count
Yo utilizo este servicio a menudo y me parece bien que así sea la ruta. Gracias.	1
YES! Go on the freeway - this will make the route faster especially with all the traffic going on Rose.	1
Where will the stop for auto center drive be?	1
The route that 17 has is good and goes to mobile home that have less access to transportation. Takin g that away would make the people who live in mobile homes not have bus transportation. Furthermor e it should run longer like the Ventura college bus.	1
The benefits are correct	1
It is best to keep the route the same way until rose and gonzales rd!	1
If that route is changed it will affect some of the people who use that route it will take a little longer to I eave work and get to the new bus stop.	1
If my interpretation of the proposed path is correct, I do not agree with it. It appears to removes aroun d a dozen bus stops in the Rio area, by that I mean the bustops along the Vallarta, the Target as well.	1
I'm not quite sure how I feel about this since it would leave the riverpark area discontinued and I belie ve that the riverpark area is fairly close and convenient to those who attend Oxnard college. This can be fixed by planning a trip and transferring from bus 15 to bus 17 in order for such students to arrive, however, this can become an inconvenience if buses aren't scheduled properly or if there is a lack of ti ming. This could lead to stressful students and possible negative feedback.	1
I may not be able to utilize route, but I think is easier for the buses i stead of crossing over many lanes to turn onto ventura road.	1
I like this route better	1
I like route 17 and 23 depends who is the driver	1

Good	1
Fuera más puntual	1
City staff agrees with the proposed changes to Route 17.	1
Acaba muy temprano la ruta.	1
	Answered: 16 Skipped: 317

### Route Feedback > Route 19: OTC - 5th St - Airport - Gonzales Rd



## • Provide any specific feedback on this recommendation.

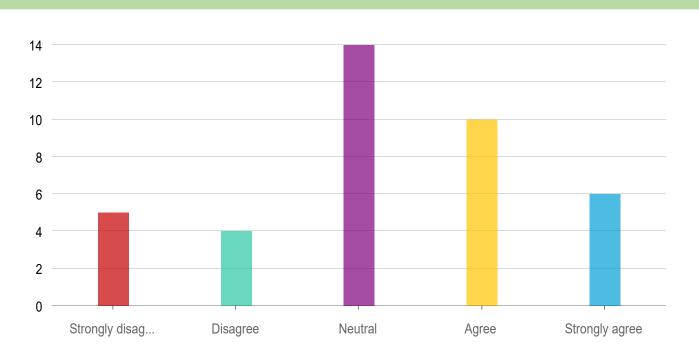
The word cloud requires at least 20 answers to show.

Response	Count
What about the consol	1
Route 19 needs to go through amazon and i like the service to soria elementary	1
Route 19 is essential for connecting Downtown Oxnard to Oxnard Airport, providing important access to airport shuttles and other transportation services needed by residents. Therefore, City staff opposes the proposed changes to Route 19 and recommends maintaining the current route, schedule, and freq uency.	1
Que ruta cubrirá el aeropuerto y Consulado Mexicano? Además que hay oficinas médicas en Gonzale z Rd que cubre esa ruta, la ruta 15 tarda más y sería más transbordar	1
My only concern is people visiting the Mexican consulate.	1
It would be difficult for a lot of kids that take bus 19 to school I would also propose to add another 19 bus going to go the opposite way	1
I love bus 19 because I work at Amazon. However it never runs early on weekends and I work every weekend! Forcing me to walk even MORE. NOT OK.	1
I have taken the 19 to try and get to Esplanade but it takes too long from Victoria and Wooley. At the moment, there is no easy way to get over there. Thank you for taking the time to make improvements.	1
I enjoy the current route 19 and would be very disappointed if it was removed. I know many people wo uld agree with me as well. We need to be able to make stops on 5th street.	1
existing Line 19 should operate as a clockwise route(19A) and a counterclockwise route(19B)	1
Do not dissolbe if 4A/B route will not extend until Gonzales Rd/Rice Avenue	1
agree	1
A lot of people who work at Amazon at 3100 Sakioka dr rely on the 19 bus for transportation if anythin g the 19 should also run on weekends it's a big help for a lot of the working community	1
¿Que pasa con el consulado? Debe de haber servicio al consulado. ¿Cual ruta llevara al consulado?	1

Answered: 14 Skipped: 319

#### Route Feedback > Route 21: Port Hueneme - Ventura - Victoria Ave

### Do you agree with the proposed changes to Route 21?



Answers	Count	Percentage
Strongly disagree	5	1.5%
Disagree	4	1.2%
Neutral	14	4.2%
Agree	10	3%
Strongly agree	6	1.8%

Answered: 39 Skipped: 294

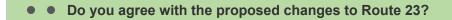
### • Provide any specific feedback on this recommendation.

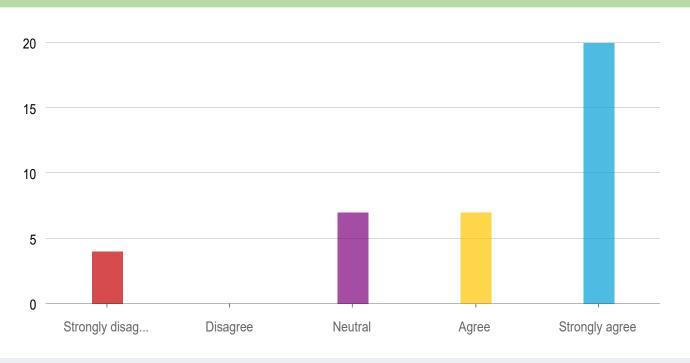
The word cloud requires at least 20 answers to show.

Response	Count
This proposal seems to be a great move. Being able to extend route 21 to cover the loss of route 3 m akes perfect sense	1
The 21 should take southbound transit riders directly to East Ventura Metrolink, not 3 blocks away! The 21 or a seasonal trolley should provide transport to Oxnard Shores on Wooley. Bus riders should not need to walk nearly 2 miles to the beach. This omission is neglectful, elitist, reduces commerce and to urism, and by default, increases intoxicated driving. All buses need to run until 10 pm to increase commerce and safely, reducing drunk driving and traffic.	1
Pienso en esa gente q le beneficia al hacer ese recorrido de extremo a extremos	1
No seems like a bigger route 30 min alot	1
Much better.	1
Me gustaría que se extendiera por la Commercial	1
Making the Route 21 make up for the removal of the Route 3, possibly extending wait times in betwee n bus stops, is something that would not even be need to implemented if the Route 3 remains as it is.	1
Is to have official check points	1
I need this bus for the morning to get on the 16 to get in to ojai by 8am	1
I do not agree that covering route 3 is essential. Instead, I would focus on improved transfer times wit h other bus routes, Regional Rail and Pacific Surfliner.	1
Have certain express busses go past centermall	1
gives more time to do things and not having to worry as much to catch the bus this will really help as a college student because i take it everyday.	1
existing route should stay the same	1
Debe de operar hasta las 8 mínimo.	1
Current route #21 is very convenient and fast to travel. Extend route by make more confusion for wher e the bus stop at center point mall.	1
21 is my first bus to get anywhere, 5 is second. I like the extension farther down on Channel Islands B lvd. Thank you for the improved frequency of stops.	1

Answered: 16 Skipped: 317

### Route Feedback > Route 23: Oxnard College - Naval Base - Esplanade





Answers	Count	Percentage
Strongly disagree	4	1.2%
Disagree	0	0%
Neutral	7	2.1%
Agree	7	2.1%
Strongly agree	20	6.01%

Answered: 38 Skipped: 295

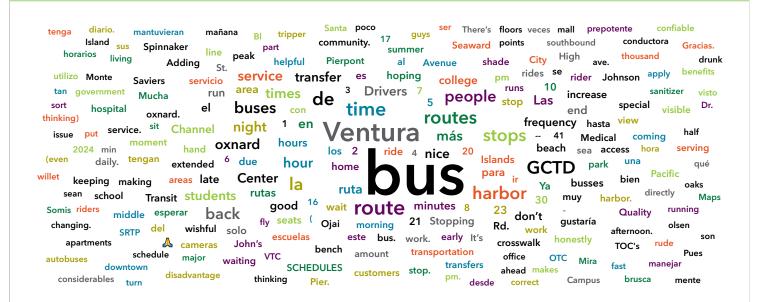
### • Provide any specific feedback on this recommendation.

The word cloud requires at least 20 answers to show.

Response	Count
What a great proposal, this one can and will impact the Oxnard community positively. Route 23 is kno wn as the College main route simply because it's riders are primarily College Students, having wait ti mes be shorter can help accommodate both students and regular everyday people to better navigate th eir travels. My main gripe with route 23 was that it ended too early on weekdays. By having the extens ion to 10pm, I'm sure many people would be confident in knowing that can rely on it.	1
There's so many people who take the bus to work that works the night shift. Extended hours would be so convenient.	1
Pueden agregar una parada de autobús $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	1
NA	1
More times	1
Maybe every 35 minutes on the weekends might be slightly more helpful!	1
I like this route depends on the driver	1
I like this route better	1
I believe the frequency of 40 min during the weekends is great because it is more dependable rather than the hour wait.	1
Good route, well needed for our community.	1
Good	1
Extending hours will be great for college students.	1
Es una ruta muy usada por mi. Entre más tarde mejor.	1
Earlier than 7 am bus schedules during the weekdays	1
Connect Ventura College to this route.	1
agree	1

Answered: 16 Skipped: 317

Please provide feedback on other routes or additional services you would like GCT...



Response	Count
You guys put a bus going medical office	1
Wishful thinking but a bus directly from the VTC to OTC with stops at major points like the college and government center would be nice even if it's only available early morning and (even more wishful think ing) late afternoon.	1
Wish there were routes near Pierpont ave.	1
Time needs to be extended	1
Time frequency	1
There's is no other routes that I would consider be part of the SRTP	1
There should be hand sanitizer available on the bus	1
There definitely is a frequency issue especially between 8 am to 5 pm. Once per hour really is a disad vantage for riders who work in Ventura or other areas, especially when there are drivers who run at le ast 5 minutes ahead of schedule going southbound and fly through downtown Ojai and Mira Monte m aking me have to wait an hour plus for the next bus which makes me 2 hours late to work. It needs to run every 30 minutes or maybe once an hour but have a tripper that runs from Ventura Avenue and wil let to the Ojai park n ride every half hour	1

The TOC's - I would need the 5 to get over to them running down Oxnard. So, they do not apply to me at the moment where I am living, which may be changing.	1
The benefits are correct	1
The 41 bus thousand oaks transit to olsen Rd. And Campus Dr. Is fast	1
Somis apartments no he visto que tengan servicio de autobuses	1
Some drivers are rude	1
Solo que la conductora de las 7 de la mañana a veces es muy prepotente	1
Solo me gustaría que mantuvieran los horarios de la ruta 2, 4 y la 17 ya que son los que utilizo a diari o. Gracias.	1
Que sean un poco más considerables En no manejar tan brusca mente	1
Que sea más seguro y confiable que este al alcance de todos y que sea más rápido en sus rutas y qu e no tenga mucha demora	1
Que haya más unidades.	1
Pues no sé que decir	1
Please provide a Trolley with access to Ventura Harbor, Pierpont and Oxnard Shores. All buses need t o run until 10 pm to increase commerce, tourism and safety.	1
Please consider a bus drop off in front of Amazon on Sakioka road. During winter there are cayotes a nd myself and my coworkers get attacked!!	1
Perhaps route 21 could go down Market Street	1
Overall, GCTD gives me good access to most places in Ventura and Oxnard I want to go, with the exc eption of Ventura Harbor Village and Harbor Rd. from there to Channel Island Harbor. I live in the Sati coy area, and losing Route 10 would be a big blow	1
Ojalá abrieran rutas qué faciliten llegada a las escuelas, desde primarias hasta preparatorias. Mucha gente tiene que caminar largas distancias para llegar a las escuelas	1
No Loitering on or around bus stops (homeless camping out) at gov center behind bench, smoking pi pe not allowing me to sit at main across from target, drunk sleeping n residing on bench across from s enior center	1
need 20 buss back	1

More routes and available buses in 2024 and beyond	1
More rides	1
More options for transfer times to vtct connecting to Santa paula	1
More comfortable seats	1
More bus stop shade and night lighting.	1
Me gustaría que todas las rutas tengan una banca para esperar y también una sombra ya que hace mucho calor para esperar parado y en el sol	1
Más servicio nocturno. Que se pueda conectar con el horario del tren. En oxnard. ¿Como afectará el viaje la ventura la ampliación del 21 hasta lemonwood? Ya era hora de ir a channel islands harbor. Ru ta 23 debe ir a riverpark. ¿Cual ruta lleva al consulado?	1
Make all busses electric to help the environment and the bus driver. More room for storage on the bus ses.	1
Longer evening service.	1
Long time	1
Las rutas que se manejan están bien, solo el tiempo estimado de espera es un poquito extenso/demo rado.	1
La ruta de Ventura y colegios Oxnard y Ventura	1
La ruta 23 en fin de semana puede ser con más frecuencia o similar a la semana?!	1
Keep Route 3 and extend it to the St. John's Regional Medical Center and the Costco area.	1
Keep it coming like this.	1
Just don't mess up the times of the bus so I can continue to take it to work	1
It's best to have a bus go from the beach to the Ventura mall.	1
It would be really convenient, especially in the summer time when kids are out of school, they like to g o to the collection, the pacific view mall and all sorts of fun things and the only available transportation would be the bus.	1
it was all good, all of the drivers are nice and well trained	1

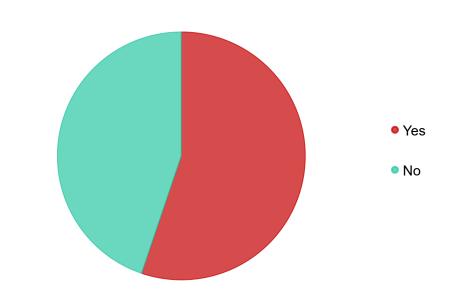
I would also like to say we should also add more buses if possible, so that all routes can be every 15-20 minutes I would actually enjoy if there was a 19B route. It would be the same route going in the other direction. I wish, like seriously WISH the bus would still go after 5:30. I don't really have another form of transpo rtation and this limits my daily tasks. Maybe if it could go until 8 pm on ALL GCTD routes it would be a mazing. Don't limit us please, we're a good community. Thank you. I think that the stops on all routes should be reevaluated bases on pick-up/drop-offs. The amount of ti me that could be saved by reducing the frequency of stopping and going could not only increase rider happiness but also decrease the amount of fuel expended. I think it would be really helpful to implement again the ELECTRONICALLY-UPDATED TIME SCHED ULES SIGNS at the bus stops at one point--they were great! I did not have to look up when the next b us was going to arrive.( I have seen a very old woman who has to spend hours just to find the right bu s time table, then plan which time to arrive and when to transfer to another bus). Also, the TEXT-BAS ED BUS SCHEDULES that used to be available when one texted the special bus short-code, sent the BUS ROUTE NUMBER, then route times for the bus stop would appear -- also WONDERFUL.! I think having lights illuminating AROUND the bus stops would be nice for night-time riding, because someti mes creepy people hang out and the passengers-to-be are visible, but the surrounding areas and peo ple are not visible, unless they want to be. Maybe having cameras on the buses would be nice, becau se one time I was threatened just outside the bus, but there was no proof with no cameras. I think having a summer shuttle to ventura beach and ventura harbor would be good. It could be limite 1 d or a pilot to see how it is received. If no one rides then you have recent data to show the public why it doesn't work. I think busses should be every 20 min not 30 I really appreciate the increased hours both morning and afternoon for route 23 weekdays. This helps especially for students with early or night classes at OC or CSUCI still have a way to school and back home. Please do not reroute 23 to avoid serving pleasant valley and saviers like was done with the 1 and 7, the walk to Bard and Saviers is very far and crosswalk traffic isn't the best. It would also be app reciated if the old 7/90/99 connection stops at Oxnard College (both near and across from the parking lot) could be given shade of some sort, and perhaps a flashing light crosswalk indicator, to increase th e safety of students and workers who transfer from VCTC to GCTD buses daily. Working with GCTD t o better align both agencies' bus times (with allowance for late buses) would also help students, as cu rrently if one bus is late by as few as 10 minutes (common), students are stuck waiting an hour for the next bus.

I often ride Route 6, but also 21 from Telegraph down Victoria. I also occasionally take the 16 to Ojai. I'm happy to see extended service on these routes... I just wish there would be a bus like a snake bus if you will and would go around Oxnard not stopping 1 at every stop and making a lot of noise just some of the some of the stops in the middle of the night a nd going around looping around to St. John's hospital where people need to go, also going back towar ds VENTURA onto the freeway and back through Johnson going up to VENTURA Pacific view and the n turning around and coming back to the Avenue turn around and come back through VENTURA and come back to the bus station And that I think would help many people get around for the swing shift, if they have security on the buses and cameras it shouldn't be any problem. Many people go out with ot hers in the middle the night they have problems when they want to leave a restaurant or function and t hey want to go home and they have no way to get home because they're arguing and they end up wal king and end up getting in trouble this would help them get home safely. I don't think I have one at the moment 1 Honestly GCTD has been doing great so far with routes! honestly I would suggest to have bus stops n ot to close to the dangerous sides of hueneme GCTD is a wonderful service. Thank you for your service to the community. I love the bus drivers. The y are courteous and caring. For all drivers to be nice towards everyone and not just to certain customers 1 Extending the operating hours would be a helpful idea 1 Easier route from Wells/Vta to the Collection. 1 Cualquier cambio es bueno especialmente para los que usamos este medio de transporte Creo que todo a estado muy bien 1 City staff recommends keeping the 15-minute frequency during peak times for routes within the High Quality Transit Area, as shown here: High Quality Transit Area Map (https://maps.scag.ca.gov/portal/a pps/experiencebuilder/experience/?id=97f9699f14654b3b8895c74846541f75&page=home). This is es sential as the City continues to develop housing and infrastructure in this area and shifts away from re liance on traditional vehicular trips. Can some bus route operate for express or special route for peak hours? No need all day operation. 1 Buses every 30 mins instead of every hour bus route from ventura to fillmore and vice versa 1 Awning at all bus stops.. outlets at bus stops using solar power. Maps of routes at bus stops. Padding on bus seats As a former bus rider, I found getting to and from Ventura college and oxnard college frustrating due t o the transfers between. Also, when I needed to transfer the wait time was OK, except when at night, when sometimes the bus would zoom passed me and say that it had been too dark to see someone w aiting at the bus stop. and so i had to wait until the next bus came. I was hoping that GCTD was keepi ng track of the transfers and where people go, where they transfer, and ultimately where they end up at the end of their trip. Also, I am hoping that GCTD is reaching out to the Bus Drivers, who see and ta Ik to their customers and have first hand knowledge about the different areas' people and needs. I gue ss I am hoping that you will consider who you are serving (elderly, students, non-drivers) and where th ey may need to go. I will tell you that a couple of times I had no one to drive me to the hospital and I w as fortunate that I was able to take the bus, both times. One time is was An additional service that I would like GCTD to consider would be a process in which the buses and it s seats would be cleaned. Everyday I ride the bus, I see the windows tinted by dirt and smudges caus e by other passengers. The floors on the bus are sometimes sticky, or simply dirty due to the hundred s of steps taken on it daily. The rails on the bus, the seat handles, and the poles used for stabilization are also in need of cleaning due to how many people use them everyday. All the other routes are good as well 1 All bus routes need to have service expanded later at night to accommodate workers. Adding more bus line service on Foothill Rd between Wells Center and Ventura Pier. Adding more bus line service on Harbor BI between Channel Islands Harbor and Ventura Pier. A bus that runs on harbor Blvd from Seaward to Channel Islands, Stopping first at Seaward and Harb or, then possibly one just before Spinnaker, one at Spinnaker on down to a Hollywood beach stop. On e at Recovery park, Victoria back up to Johnson down Telephone. This way there is at least one bus g oing down harbor and 2 busses on Telephone Rd. That could run on the hour? Thank you 🙏 1 1

#### **Transit Opportunity Corridor Feedback**

Would you like to provide feeback on the Transit Opportunity Corridors?

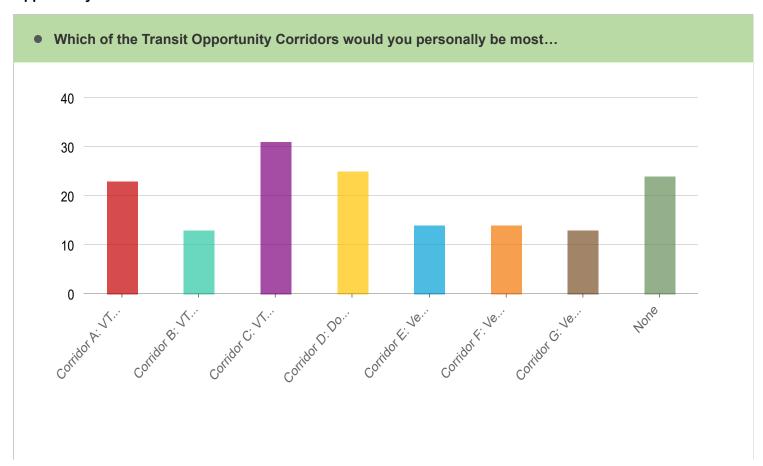
Answered: 75 Skipped: 258



Answers	Count	Percentage
Yes	170	51.05%
No	138	41.44%

Answered: 308 Skipped: 25

### **Opportunity Corridor Feedback**



Answers	Count	Percentage
Corridor A: VTC to OTC via Oxnard Blvd –Saviers Rd	23	6.91%
Corridor B: VTC to C St via Oxnard Blvd –Saviers Rd	13	3.9%
Corridor C: VTC to Oxnard College via Oxnard Blvd –Saviers Rd	31	9.31%
Corridor D: Downtown Ventura to Oxnard College via Oxnard Blvd –Saviers Rd	25	7.51%
Corridor E: Ventura Ave to CTC via C St	14	4.2%
Corridor F: Ventura Ave to College via Oxnard Blvd –Saviers Rd	14	4.2%
Corridor G: Ventura Ave to Oxnard College via C St	13	3.9%
None	24	7.21%

Answered: 157 Skipped: 176

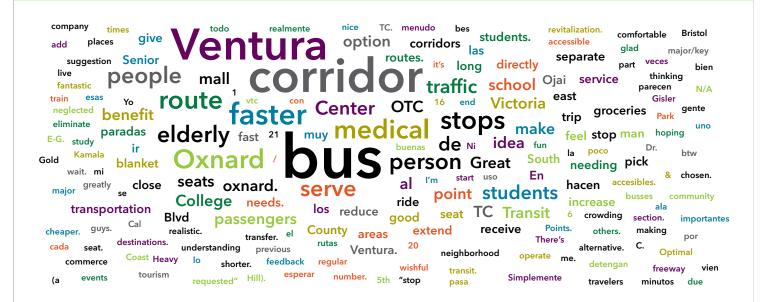
# Why is this type of service appealing to you?



Answers	Count	Percentage
Faster	81	24.32%
More Direct	69	20.72%
Stops where I need to go	77	23.12%
I would not use this service	5	1.5%
Other	9	2.7%

Answered: 156 Skipped: 177

Please provide any specific feedback you have on the Transit Opportunity Corridor...



Response	Count
Yo uso a menudo esas rutas y me parecen muy buenas y accesibles.	1
Transit Center is accessible via transfer. This route seems realistic.	1
This would greatly benefit those that are on a long ride from start to end It would also eliminate over cr owding of the other busses	1

This will help Center Point Mall, Kamala Park neighborhood and south Oxnard. This one will also serv e part of Cal Gisler and Five Points. I am hoping this option is chosen. Center Point is neglected and r eally needs revitalization.	1
This was my wishful thinking suggestion from the previous section. I'm glad to see that you have a go od understanding of the community needs.	1
This is such a fantastic idea, I especially like that it's faster and more comfortable places to wait.	1
There's no other feedback on this corridor or others.	1
The corridors still have too many stops, making the trip too long, especially E-G. It seems to operate more like a regular route than a faster alternative. Reduce the stops to make the trip shorter. Only kee p major/key destinations.	1
The bus is cheaper. And faster and fun Gold Coast transit. Is the number. 1 bes bus company you guy s. Are the best	1
Simplemente que, en las paradas importantes realmente se detengan un poco a esperar a la gente, p or que a veces no hacen las paradas o no hacen lo el "stop requested"	1
Route D is most Optimal because it will help college students, train travelers, increase commerce and tourism, and reduce freeway traffic during major events at Ventura County Fairgrounds. It needs to connect more directly with Metrolink East Ventura (Closer than Bristol and Hill).	1
Queremos que pasa cada 20 minutos	1
Oxnard blvd would be more faster	1
Option D is would also be excellent for me.	1
Ojai to btw and Ojai to otc	1
Nothing	1
Ni uno todo bien	1
N/A	1
More times available	1
More bus times.	1
Me quedo con mi comentario	1

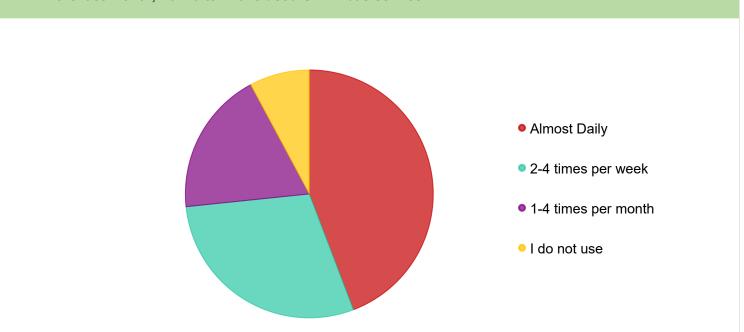
Me presen vien	1
Maybe have less trips for more accuracy	1
Make it safe for the women to	1
Llegar a tiempo a los trabajos	1
L	1
Keep the bust stops on Harrison and Ramona and Senior Housing between Shoshone and Seneca. K eep the bus stops on Telegraph at both directions at or near College Dr. Heavy traffic for those who go to the YMCA.	1
It would be nice as a student or working person or elderly person or a person needing to receive medical help to have a reliable way to have transportation. It also occurs to me that the kneeling bus idea is wonderful, but it made me feel that it pointed me out a person needing special attention. Is there a way to facilitate the same ease in entering the bus WITHOUT passengers having to request the busdriver to have the bus kneel? One time a homeless person went passed me, his blanket brushed me, and I did not think anything of it, but later on I developed rashes on the areas that his blanket touched me and I had to wash my clothes. Again concerning the elder woman who has to study bus routes to get to her destination She fears carrying her groceries on the bus and feels there's no space to put her groceries, and it might get in the way of other people. She says people don't honor the front of the bus being reserved for elderly people and don't yield their seats.	1
It will benefit commuters that live close to Savior's Rd	1
It seems most convenient, I feel like further expansion into Ventura is unnecessary.	1
It looks like a faster route than others	1
It fast	1
It fast  If a transit corridor is linked to OTC, please increase security at OTC so vagrants pose less of a threa t. We hear of violence on 5th street/downtown and at the tracks quite often, and need increased safet y if a corridor there is to be relied upon.	1
If a transit corridor is linked to OTC, please increase security at OTC so vagrants pose less of a threa t. We hear of violence on 5th street/downtown and at the tracks quite often, and need increased safet	
If a transit corridor is linked to OTC, please increase security at OTC so vagrants pose less of a threa t. We hear of violence on 5th street/downtown and at the tracks quite often, and need increased safet y if a corridor there is to be relied upon.  I would like to be able to get to Ventura via one fast bus! I currently take the 21 to 6 from Victoria & W ooley. Consider using Victoria as the Corridor (I'm sure you did already). Otherwise, I am not near Ox	1

I think there should be posters in the bus informing older school children that they need to give up sea ts to the elderly. I took a bus recently that picked up middle school students. I had previously secured a seat. All the remaining seats were taken by the young students. At a later stop, an elderly man came up using a cane. None of the students would give up a seat, and I (a senior) gave up my seat for the elderly man. Many students took up two seats, with their backpacks. Imagine what a tragedy it would have been if the elderly man had fallen (he was not very steady on his feet as the bus moved).	1
I think its a great helpful idea to many also need more drivers	1
I think it be great to be able to extend the ride and make it from South Oxnard all the way into Ventura	1
I pick option A to serve between Oxnard TC and Ventura TC. You should also add a second separate corridor to serve between Oxnard TC and Oxnard College and a third separate corridor to serve between Ventura TC and Downtown Ventura.	1
I disagree	1
I am employed by the County of Ventura and Our Senior and disabled clients utilize these services an d it is important that we have the best quality transportation when they cannot control their own transportation needs.	1
How about a corridor for residents east of Victoria?	1
Great corridor but needs more stops	1
Faster frequent service is the key. There is no point in having a route where we need to go but it's goi ng to be slow and buses too far apart from each other.	1
Excelente opción para los estudiantes d Colegio	1
Everything looks correct sometimes it takes like two hours or a bus to be there	1
Es muy efectivo ala hora	1
Easier	1
Debe de ir al mall de oxnard. Explanada. Ventura. En Ventura ir posiblemente al downtown. Pero que no tarde mucho de regreso al mall de oxnard.	1
Corridor C is a perfect balance of routes. Other corridors extend paths along the outer edges of Ventu ra would be unmaintainable due to its high cost. In contrast, Corridor C would be ideal because it stati ons itself along the most populated areas where passengers are easily able to head towards to. While it is not technically directly on the C Street Transfer Center, it would remain very close, assuring that o ther riders could walk a short distance and benefit from Corridor C.	1

1
1
1
1
1

#### **About You**

## • In the last month, how often have used GCTD bus service?



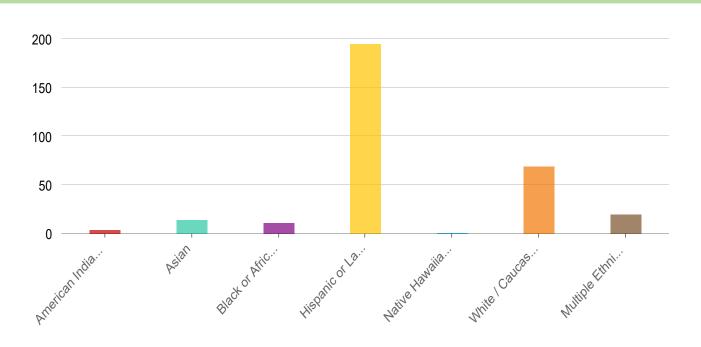
Answers	Count	Percentage
Almost Daily	141	42.34%

Answered: 57 Skipped: 276

2-4 times per week	93	27.93%
1-4 times per month	60	18.02%
I do not use	25	7.51%

Answered: 319 Skipped: 14

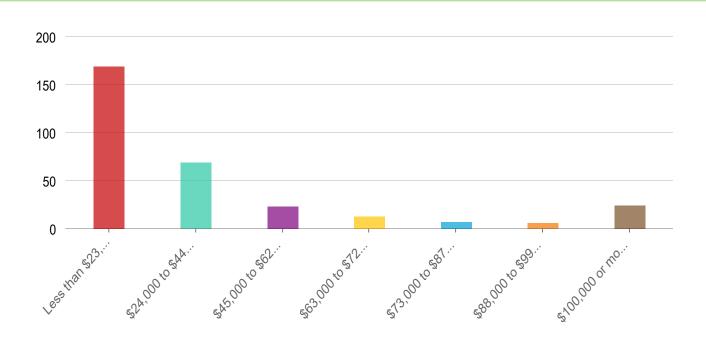
# What is your race/ethnicity?



Answers	Count	Percentage
American Indian or Alaska Native	4	1.2%
Asian	14	4.2%
Black or African American	11	3.3%
Hispanic or Latino	195	58.56%
Native Hawaiian or Other Pacific. Islander	1	0.3%
White / Caucasian	69	20.72%
Multiple Ethnicity / Other	20	6.01%

Answered: 314 Skipped: 19

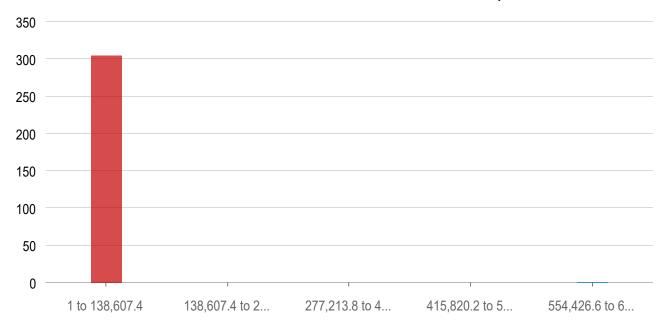
### What is your annual household income?



Answers	Count	Percentage
Less than \$23,999	169	50.75%
\$24,000 to \$44,999	69	20.72%
\$45,000 to \$62,999	23	6.91%
\$63,000 to \$72,999	13	3.9%
\$73,000 to \$87,999	7	2.1%
\$88,000 to \$99,999	6	1.8%
\$100,000 or more	24	7.21%

Answered: 311 Skipped: 22

### • Including yourself, how many people live in your household?



Stats	Value
Min.	1
Max.	693,033
Avg.	2,574.156862745098
Sum.	787,692

Answered: 306 Skipped: 27

## • What is your home zip code?



Response	Count
93033	75
93030	50
93001	38
93036	29
93041	25
93003	24
93004	21
93035	6
93023	5
93060	4
93012	3
93031	2
93022	2
445 vine pl 93033	2
Maria salgado	1
93930	1
93032	1
9303	1
93015	1
93004-2636	1
93002	1
93001-9706	1

93.22	1
92371	1
91754	1
91320	1
903030	1
90011	1
89113	1
445 vine pl	1
3551	1
34747	1
33109	1
30334	1
93035	1
	Answered: 307 Skipped: 2