

# OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

April 2 , 2025



# GCTD February 2025 K.P.I. Key Performance Indicators



TOTAL REVENUE MILES	166,599
TOTAL ROADCALLS	35
MAJOR ROADCALLS TOTAL	16
OTHER ROADCALLS TOTAL	19
MECHANIC DISPATCHED ROADCALLS	8
TOTAL BUS TRADES	35
SERVICE INTERRUPTIONS	13
BUSES TOWED	3

MILES BETWEEN MAJOR ROADCALLS	10,412
MILES BETWEEN OTHER ROADCALLS	8,768
MBRC	4,760

7,500 Miles Goal

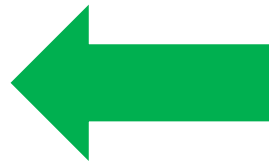


MBRC = Miles Between Road-calls

Customer Service Interruptions	13
Miles Between Customer Service Interrupt	12815.3

Customer Service Interruptions are  
delays to GCTD customers of 5 minutes  
or more

10,000 Miles Goal



# New “Fastfare” Fareboxes



## New Fareboxes have Arrived!

Odyssey  
Farebox



VS



NEW!  
Fastfare  
Farebox

New Look

Same Function



GCTD is participating in a countywide project to replace our aging fare collection equipment.

These fareboxes have a new look but are designed and programmed to function just like the Odyssey fareboxes.

Please, direct any questions or concerns to your supervisor or reach out to planning.



# GCTD February 2025 K.P.I. Key Performance Indicators



Bus #	Previous Hub	Current Hub	Difference	On Time	Date Completed
3502	19905	24724	4819	Yes	2/18/2025
3503	1387	6362	4975	Yes	2/4/2025
3504	14733	19647	4914	Yes	2/23/2025
3505	257813	263025	5212	No	2/28/2025
3506	330945	335932	4987	Yes	2/6/2025
3507	368549	373476	4927	Yes	2/23/2025
3508	16752	21741	4989	Yes	2/27/2025
3510	40358	45325	4967	Yes	2/15/2025
3513	319037	1077	4809	Yes	2/8/2025
3514	148126	153518	5392	No	2/24/2025
3515	4777	9722	4945	Yes	2/3/2025
4038	139798	145196	5398	No	2/27/2025
4042	80473	86095	5622	No	2/15/2025
4046	523	5515	4992	Yes	2/13/2025
4048	6993	11718	4725	Yes	2/18/2025
4051	99608	104569	4961	Yes	2/6/2025
4053	193792	198740	4948	Yes	2/1/2025
4057	330468	335554	5086	No	2/16/2025
4058	197342	202233	4891	Yes	2/17/2025
4059	45901	50892	4991	Yes	2/28/2025
4061	61889	66902	5013	No	2/19/2025
4066	91249	96160	4911	Yes	2/2/2025
4067	108109	112725	4616	Yes	2/18/2025
4068	105851	110703	4852	Yes	2/27/2025
4070	108639	113588	4949	Yes	2/24/2025
4071	106370	111188	4818	Yes	2/1/2025
4072	96421	101027	4606	Yes	2/28/2025
4074	32738	37479	4741	Yes	2/11/2025
4075	38400	43222	4822	Yes	2/11/2025
4076	56646	61594	4948	Yes	2/23/2025
4077	52016	57247	5231	No	2/10/2025
4078	58375	62468	4093	Yes	2/11/2025

- 32 Buses Serviced
- 1 late service late by FTA or CHP guidelines
- 7 services late by GCTD standards.



Great job by maintenance staff in keeping on track with scheduled maintenance

# GCTD Operations February Key Performance Indicators



Missed service: 224 miles  
Boarding: 258,952  
Revenue Miles : 166,599 miles

On Time Performance: 85.9%



**90% goal**

Missed Service: 0.15%



**Less than 1% goal**

Preventable Accidents: 4

**1 per 100,000 miles goal**

Customer Contacts: 16

**1 per 10,000 Boardings**



# Employee Spotlight: David Buck

## E-Mechanic II



# National Transit Employee Appreciation Day





# Quarterly Safety Awards

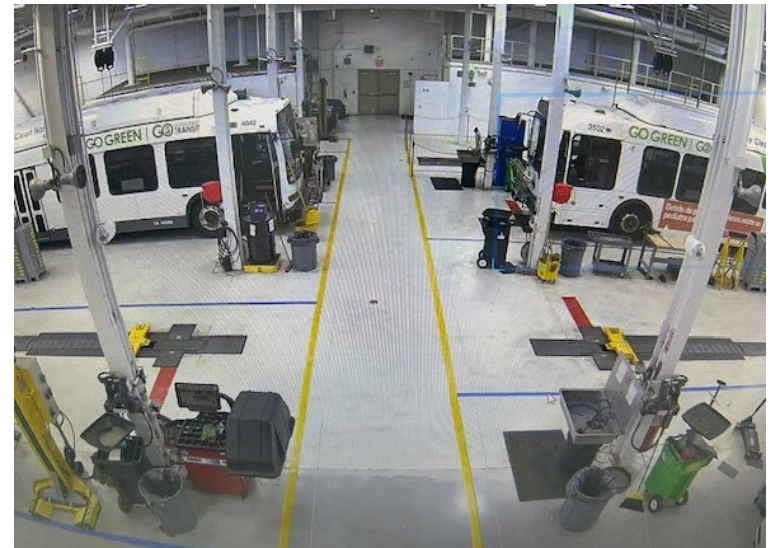
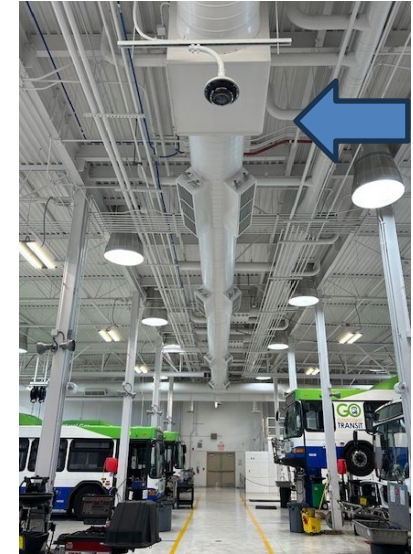


*Quarterly Safety Awards*





# Facility Upgrade: Camera Systems



# QUESTIONS?