

Item 13: Fixed-Route & Flexible Services Year-End Update

Presentation to the Board of Directors
September 6, 2023

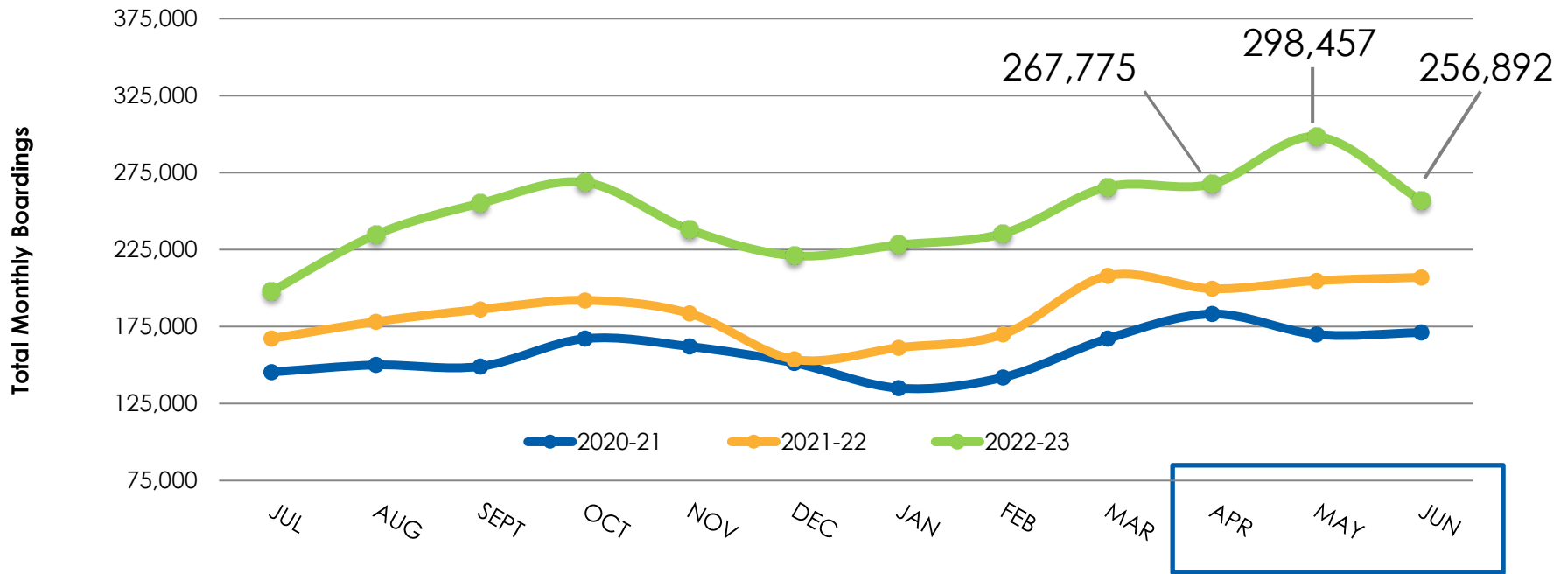




FIXED-ROUTE UPDATE

Ridership by Month

Monthly Fixed Route Ridership



FY 22-23 Quarter 4 Boardings: 823,125 (+30%)

FY 21-22 Quarter 4 Boardings: 633,197

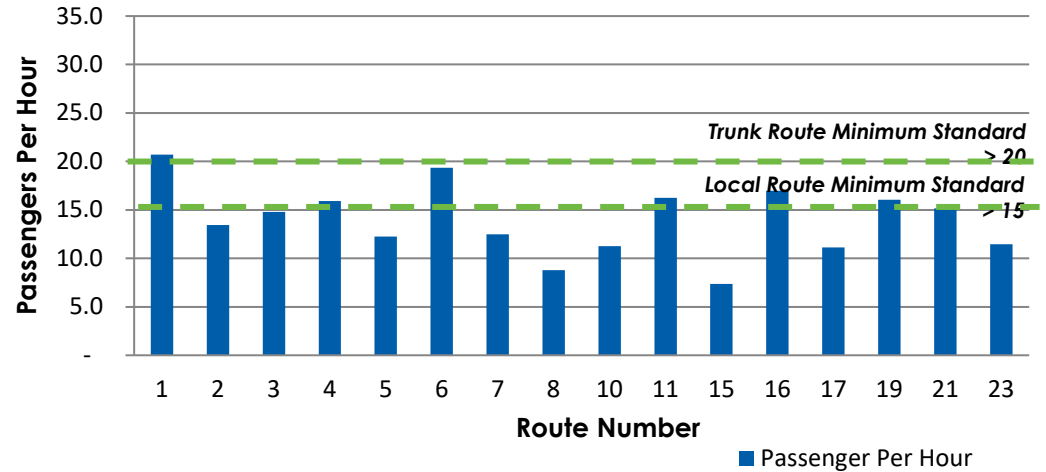


Fiscal Year 22-23 Boardings: 2,958,434 (+31%)

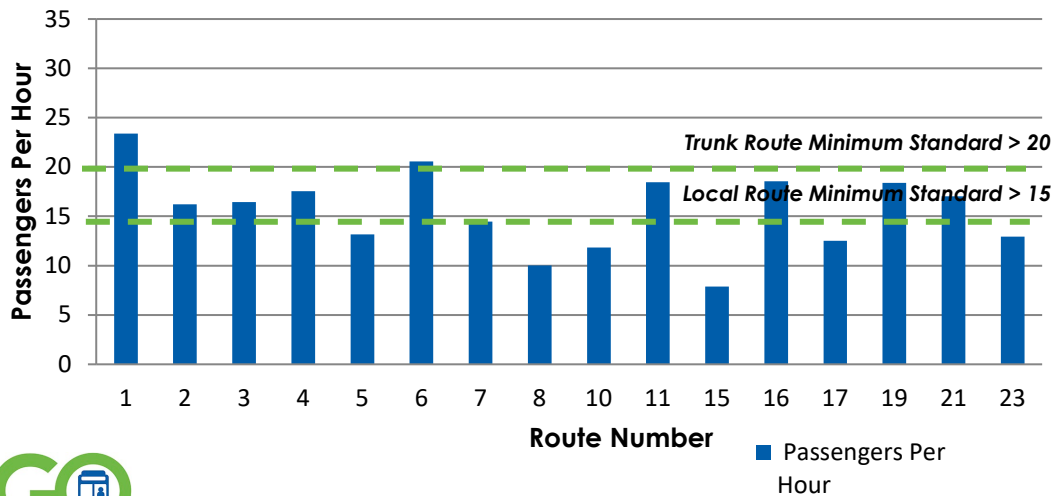
Fiscal Year 2021-2022 Boardings: 2,261,829

ROUTE PRODUCTIVITY

FY 22-23
Passengers Per Revenue Hour (All Periods)



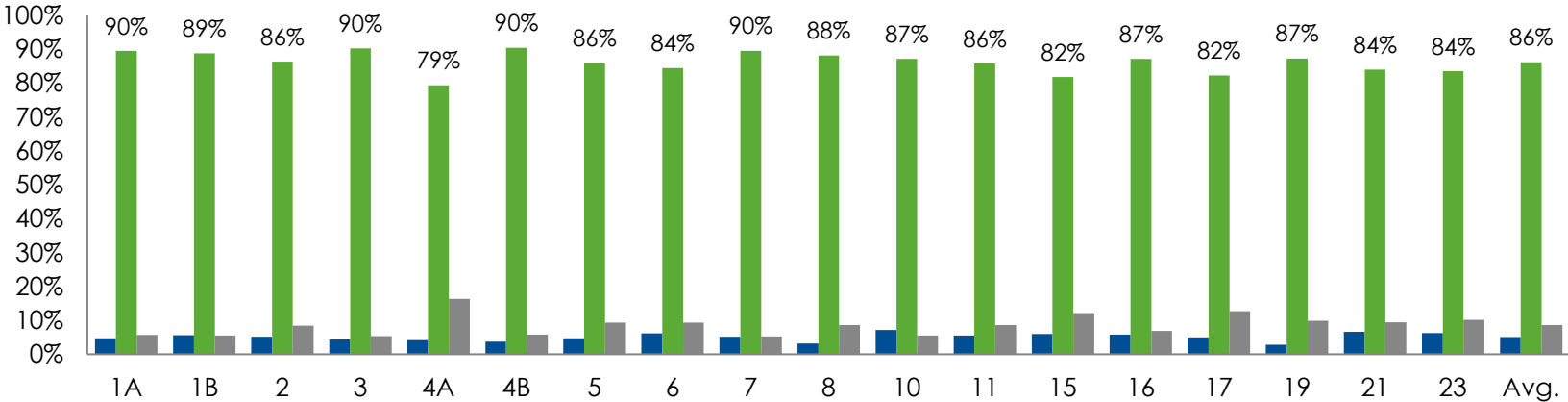
4th Quarter FY 22-23
Passengers Per Revenue Hour (All Periods)



Ontime Performance

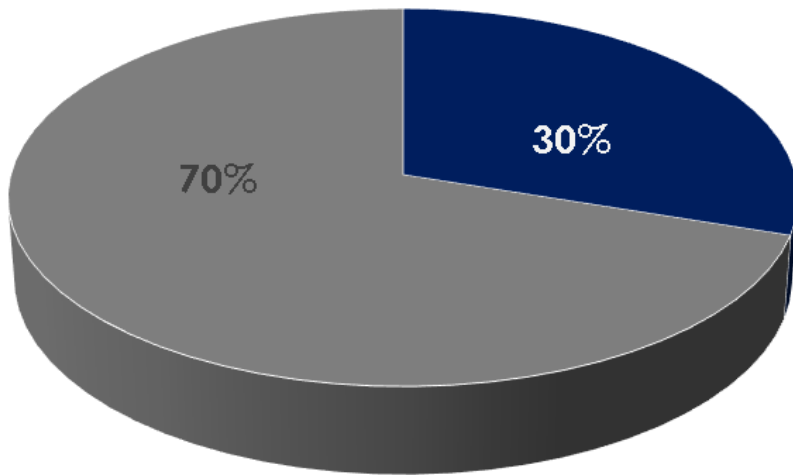
4th Quarter - On Time Performance by Route

■ Early ■ On Time ■ Late



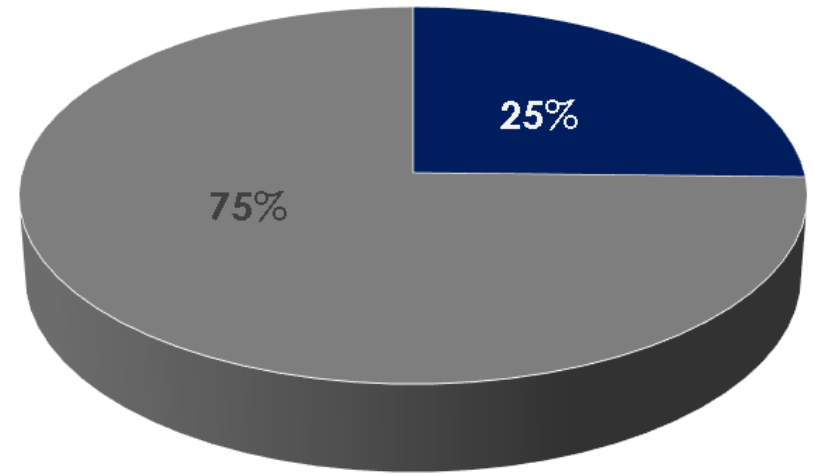
YOUTH RIDE FREE

4th QUARTER FY22-23 YOUTH RIDE FREE



■ Youth Ride Free ■ All others

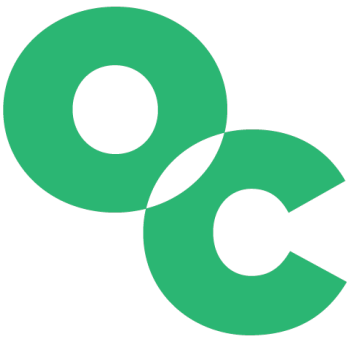
FY22-23 YOUTH RIDE FREE



■ Youth Ride Free ■ All others



College Ridership



'19

740

528

'23

384

207

Average weekday ridership at college serving stops.



High School Ridership



'19

453

148

94

'23

479

262

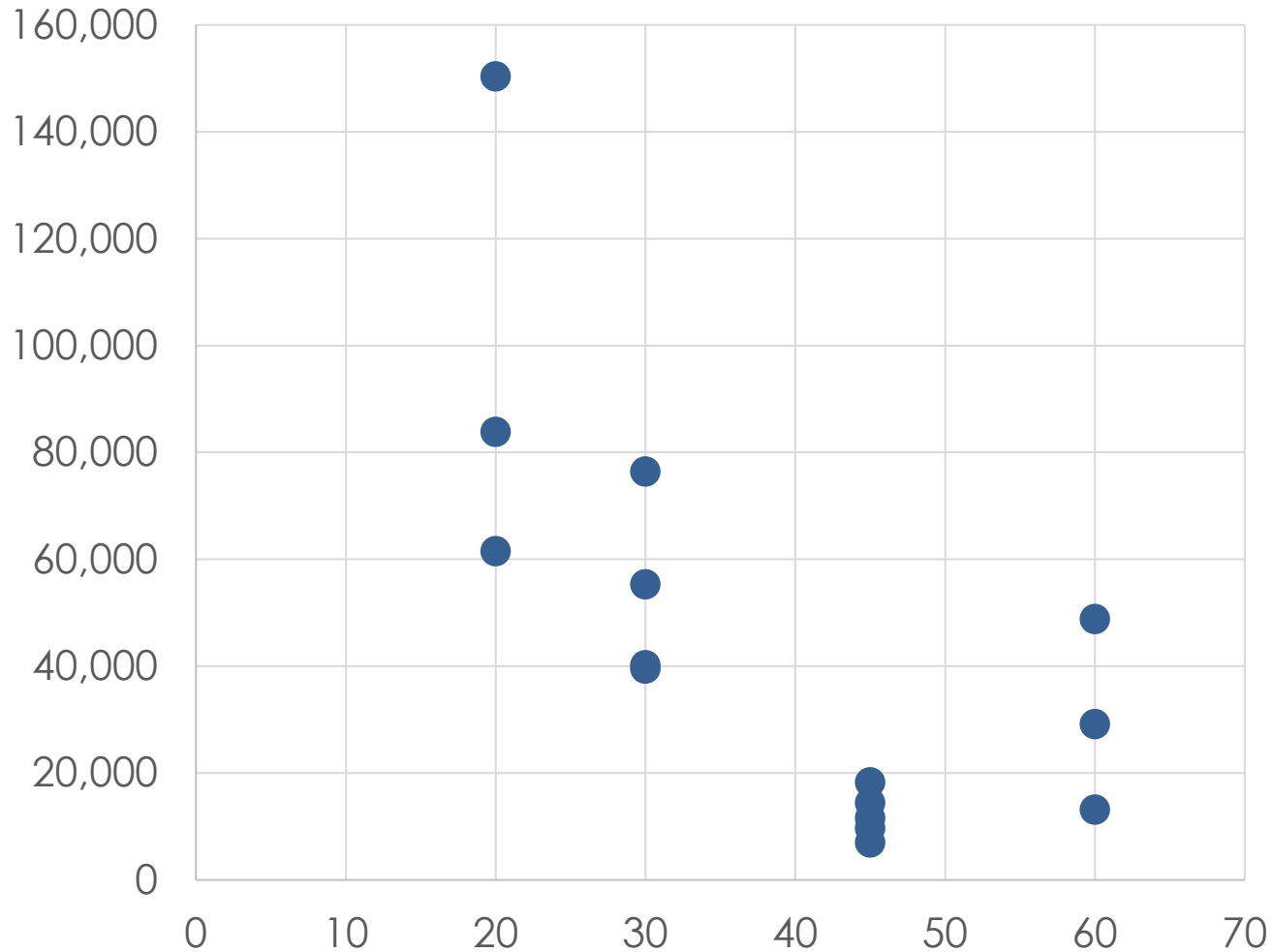
171

Average weekday ridership at high school serving stops.



Route Frequency

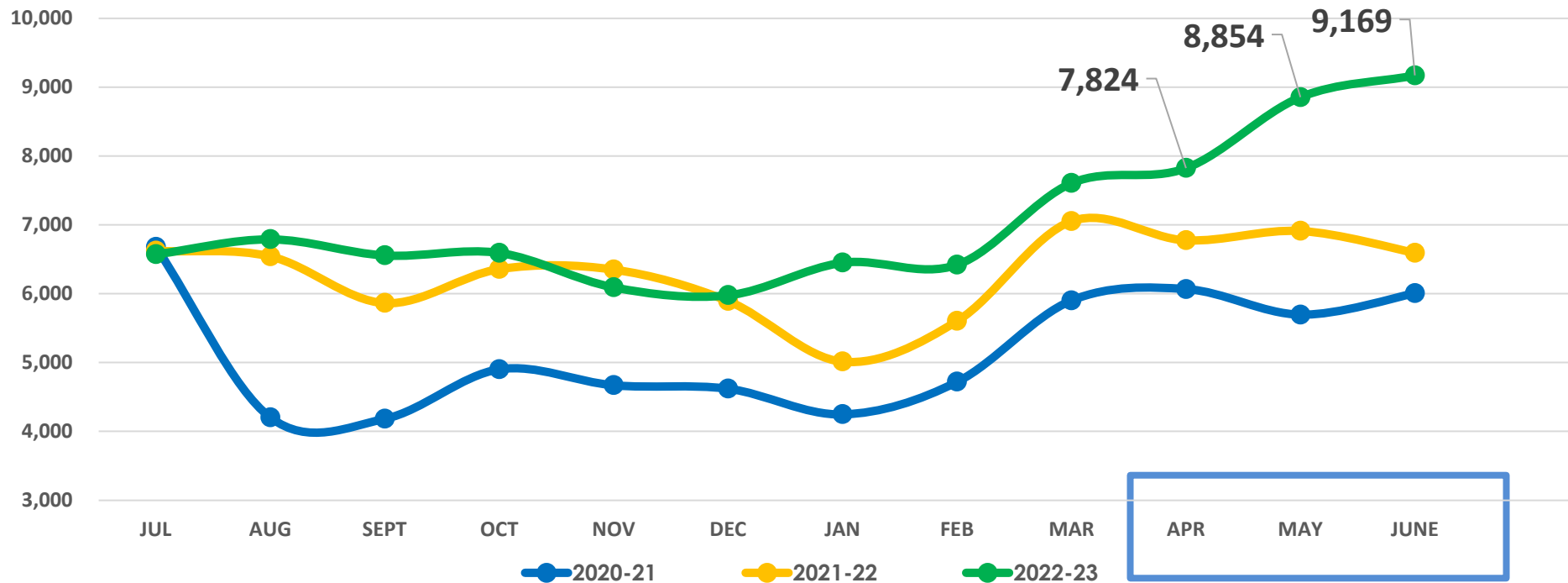
Frequency & 2023 Ridership Growth





FLEXIBLE SERVICES UPDATE

Flexible Service Monthly Boardings



FY 22-23 Quarter 4 Boardings: 25,852 (+27.5%)

FY 21-22 Quarter 4 Boardings: 20,279

FY 22-23 Annual Boardings: 84,907 (+12%)

FY 21-22 Annual Boardings: 75,679

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**FLEXIBLE
SERVICES**



GO ACCESS
ADA
Senior (65+)
Transportation
66%



SENIOR NUTRITION
Free Transportation
Congregate Senior
Meal Sites
1%



DIRECT SERVICE
Premium Direct Service
to/from Camarillo
\$6/fare
3%



GO TRANSFERS
Transfers to/from
Heritage Valley
Thousand Oaks
<0.4%

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**FLEXIBLE
SERVICES**



GO ACCESS ZONE
Temporary Disability
Transportation
\$3 - \$12
2%



GO HOP
On-Demand Service
Connects JJC to
Esplanade
\$2



Late Night Safe Ride
Daily
7 PM to Midnight
\$2
14%



GO NOW
On-Demand Pilot
Connecting South
Oxnard To Transit
and Healthcare
\$2

Questions?

