

OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS
May 3, 2023



GCTD April 2023 K.P.I.

Key Performance Indicators



TOTAL REVENUE MILES	177,866
TOTAL ROADCALLS	27
MAJOR ROADCALLS TOTAL	16
OTHER ROADCALLS TOTAL	11
MECHANIC DISPATCHED ROADCALLS	0
TOTAL BUS TRADES	35
SERVICE INTERRUPTIONS	19
BUSES TOWED	3

MILES BETWEEN MAJOR ROADCALLS	11,117
MILES BETWEEN OTHER ROADCALLS	16,170
MBRC	6,588

7,500 Miles Goal

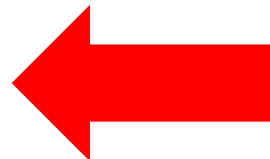


MBRC = Miles Between Road-calls

Customer Service Interruptions	19
Miles Between Customer Service Interrupt	9361

Customer Service Interruptions are delays to GCTD customers of 5 minutes or more

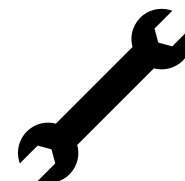
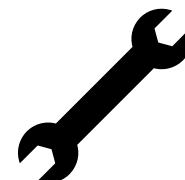
10,000 Miles Goal



Preventative Maintenance April 2023



Bus No.	Date	PM Mileage	Difference
3501	4/14/2023	187449	4974
3502	4/3/2023	49092	4838
3506	4/8/2023	273972	5001
3507	4/25/2023	307270	4870
3508	4/25/2023	266481	5103
3513	4/25/2023	266854	4909
3516	4/13/2023	96777	4747
4019	4/19/2023	97632	439
4021	4/24/2023	33332	52
4024	4/1/2023	128657	5018
4025	4/1/2023	131314	4848
4032	4/23/2023	37168	4850
4038	4/18/2023	82205	4808
4040	4/6/2023	102549	4715
4042	4/3/2023	23716	5157
4043	4/18/2023	9150	4820
4044	4/4/2023	298040	4719
4046	4/14/2023	75949	4918
4047	4/25/2023	64205	5086
4050	4/6/2023	27480	5015
4051	4/12/2023	33649	4783
4052	4/15/2023	79608	4921
4053	4/17/2023	125459	4584
4055	4/8/2023	98613	5139
4056	4/3/2023	179581	4845
4057	4/18/2023	263211	4510
4058	4/8/2023	140049	4805
4061	4/12/2023	142292	4958
4062	4/10/2023	67033	4987
4064	4/20/2023	78298	5227
4065	4/21/2023	77634	4969
4067	4/28/2023	34214	4803
4069	4/15/2023	34533	4819
4071	4/11/2023	34127	4895



GCTD Operations K.P.I. Key Performance Indicators



Missed service 151 miles
Boarding: 265,467
Revenue Miles : 177,866



On Time Performance: **86.6%**



90% goal

Missed Service: **0.01%**



Less than 1% goal

Preventable Accidents: **0**

1 per 100,000 miles goal

Customer Contacts: **5**

1 per 10,000 Boardings

Operation's Employee of the Quarter

Daniel Galvan: Bus Operator



Maintenance Employee of the Quarter

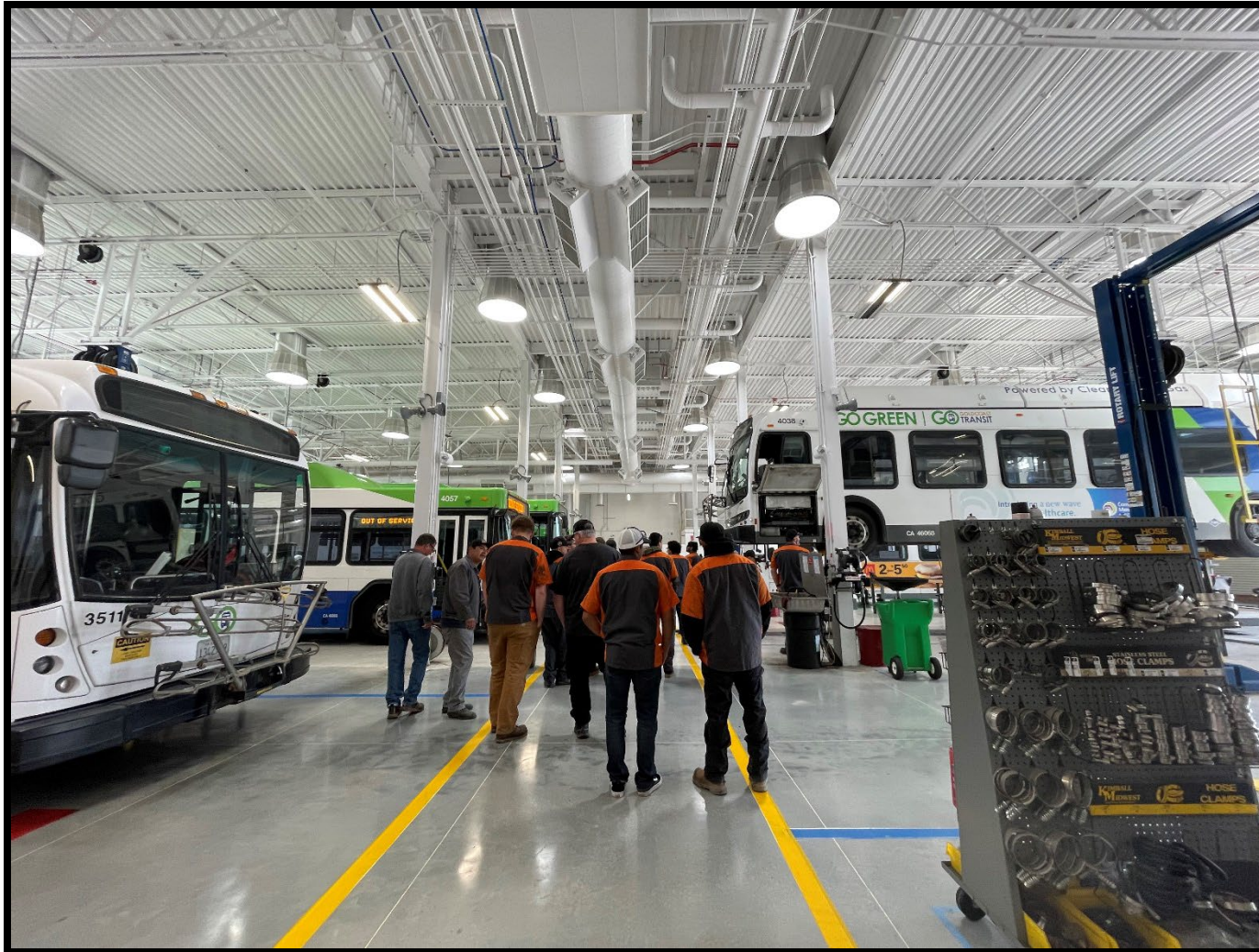
Victor Rubio: Maintenance Administrative Supervisor



Maintenance Employee of the Quarter

Frank Martinez: Service Worker









Kickoff Meeting with CTE: **Go-ing Green** **Hydrogen Fuel Transition Project** May 17th

Planning Workshop (9:00 – 10:00am)

- a) Goals & Requirements of the Stakeholder Workshop
- b) Timeline Review & Construction

Bus Procurement & Build Workshop (10:00am – 12:00pm)

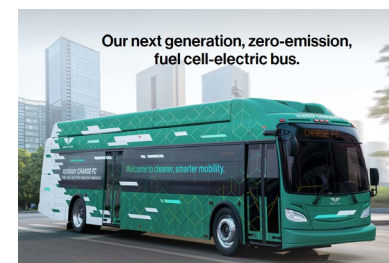
- a) Procurement
 - i) State Contract
 - ii) Purchase Orders
 - iii) Terms and Condition

Facilities Workshop (1:00pm – 3:00pm)

- a) Refueling Station Specifications
 - i) Service data used as foundation for ICT Rollout Plan
- b) Hydrogen Station RFP Support
- c) Facility Modification RFP Support

Stakeholder Engagement Workshop (3:00 – 4:00pm)

- a) Project Overview and Education





Kickoff Meeting with CTE: **Go-ing Green** Hydrogen Fuel Transition Project May 17th

A photograph of a public meeting taking place in a large industrial or warehouse setting. A white and green hydrogen fuel cell bus is the central focus, with the text 'Powered by Clean Natural Gas' and 'GOGREEN | GO TRANSIT' visible on its side. A group of people is seated in the foreground, facing the bus. The scene is overlaid with large, bold text and navigation arrows.

PUBLIC

▶▶ **MEETING** ◀◀

**GO-ING GREEN HYDROGEN FUEL CELL
TRANSITION PROJECT**

Stakeholder Engagement Workshop

📅 May 17, 2023

🕒 At 3 PM - 4 PM

QUESTIONS?