

OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

February 1, 2023



GCTD December 2022 K.P.I. Key Performance Indicators



TOTAL REVENUE MILES	179,383
TOTAL ROADCALLS	29
MAJOR ROADCALLS TOTAL	19
OTHER ROADCALLS TOTAL	10
MECHANIC DISPATCHED ROADCALLS	11
TOTAL BUS TRADES	36
SERVICE INTERRUPTIONS	20
BUSES TOWED	1

MILES BETWEEN MAJOR ROADCALLS	9,441
MILES BETWEEN OTHER ROADCALLS	17,938
MBRC	6,186

7,500 Miles Goal

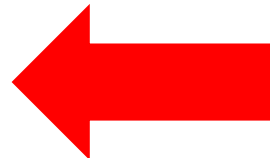


MBRC = Miles Between Road-calls

Customer Service Interruptions	20
Miles Between Customer Service Interrupt	8969.15

Customer Service Interruptions are delays to GCTD customers of 5 minutes or more

10,000 Miles Goal



January 2023 GCTD Operations K.P.I. Key Performance Indicators



Missed service 227.7 miles
Boarding: 187,585
Revenue Miles : 156,866



On Time Performance: **88.6%**



90% goal

Missed Service: **0.01%**



Less than 1% goal

Preventable Accidents: **1**

1 per 100,000 miles goal

Customer Contacts: **6**

1 per 10,000 Boardings

Maintenance Projects:

- Hydrogen Fueling Station
- Facility A/C & Heating
- Bus Camera Audit
- Bus A/C Systems (KPI's)
- New CNG Buses (Specifications)
- Tri-Annual Reporting

Operations Projects:

- Track-it Paperless Documentation
- Safety and Training
- Tri-Annual Reporting
- GCTD Demand Response and Support Vehicles

QUESTIONS?