

# OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

December 7, 2022



# GCTD November 2022 K.P.I. Key Performance Indicators



TOTAL REVENUE MILES	166,383
TOTAL ROADCALLS	32
MAJOR ROADCALLS TOTAL	12
OTHER ROADCALLS TOTAL	20
MECHANIC DISPATCHED ROADCALLS	10
TOTAL BUS TRADES	38
SERVICE INTERRUPTIONS	16
BUSES TOWED	1

MILES BETWEEN MAJOR ROADCALLS	13,865
MILES BETWEEN OTHER ROADCALLS	8,319
<b>MBRC</b>	<b>5,199</b>

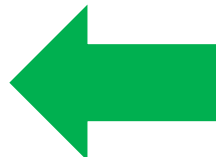
**7,500 Miles Goal**



**MBRC = Miles Between Road-calls**

Customer Service Interruptions	16
Miles Between Customer Service Interrupt	10399

**Customer Service Interruptions** are delays to GCTD customers of 5 minutes or more



**10,000 Miles Goal**

# GCTD Operation's K.P.I. Key Performance Indicators



Missed service 72.4 miles  
Boarding: 225,253  
Revenue Miles : 151,385



On Time Performance: **84.5%**



**90% goal**

Missed Service: **0.01%**



**Less than 1% goal**

Preventable Accidents: **3**

**1 per 100,000 miles goal**

Customer Contacts: **7**

**1 per 10,000 Boardings**

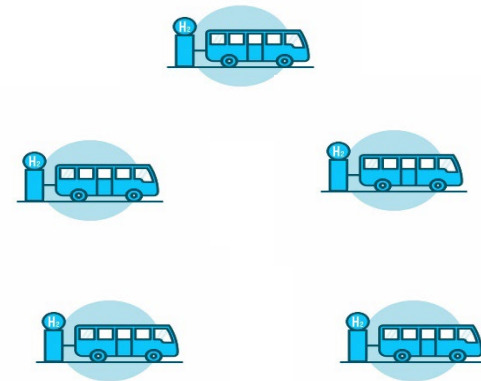
# Low or No Emissions Bus & Bus Facilities Grant

## Project Concept: 3 Elements

Hydrogen Fueling Station



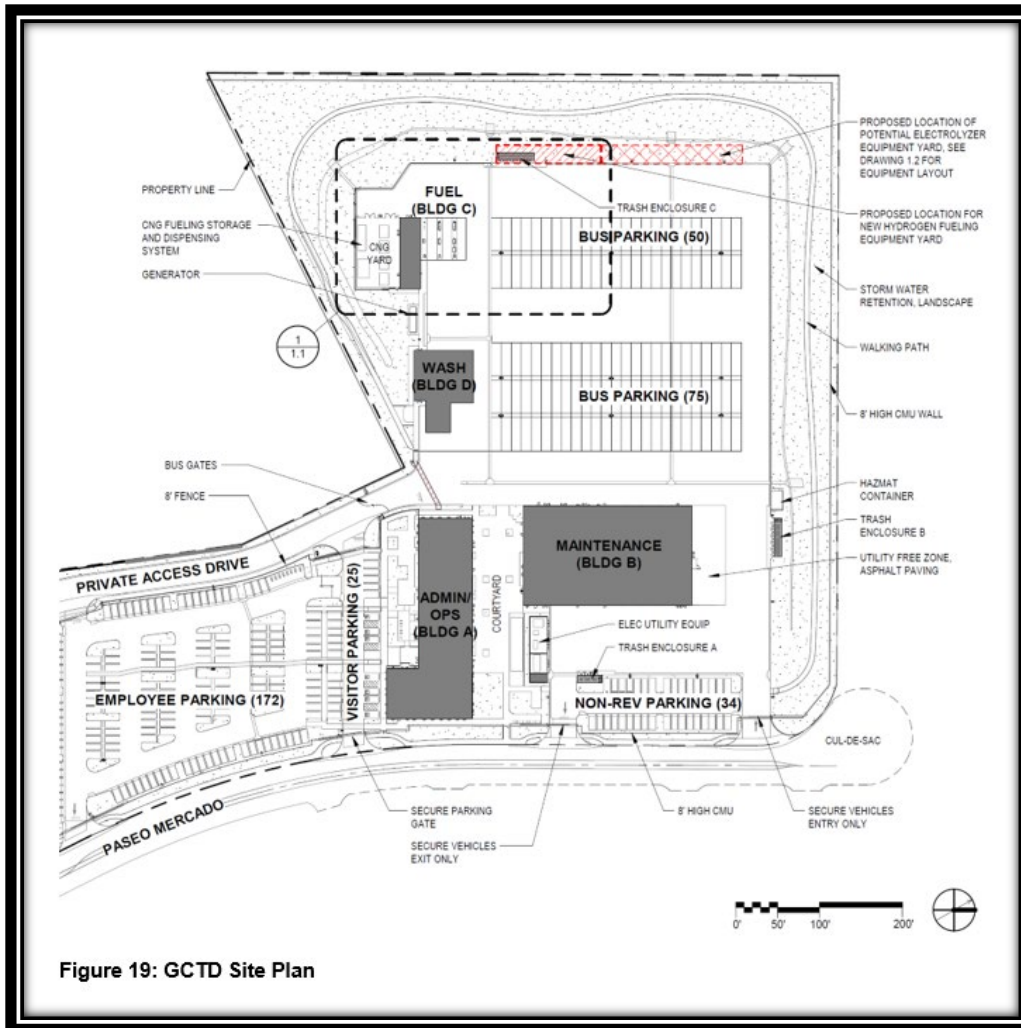
5 Hydrogen Fuel Cell buses



Workforce Development

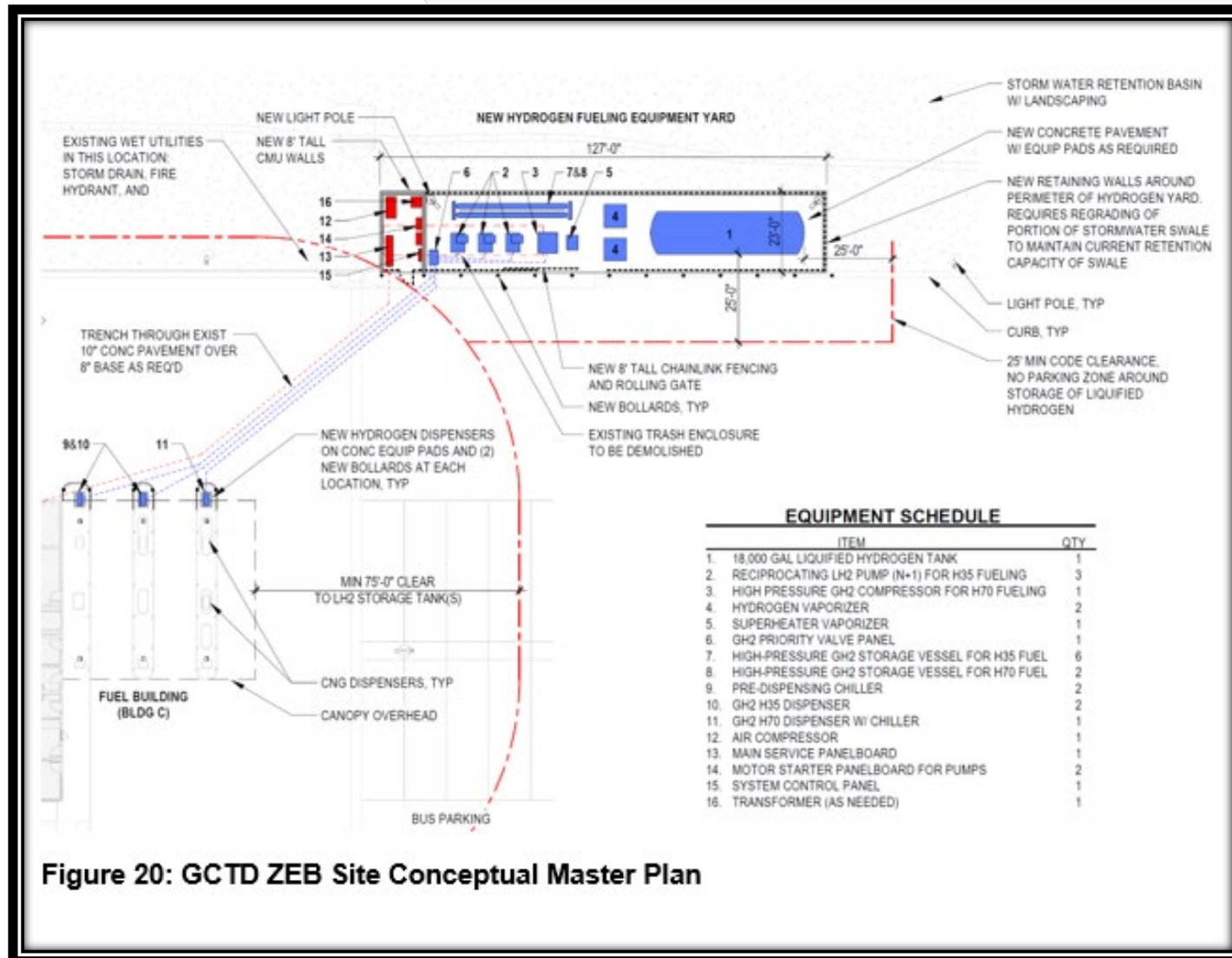


# Hydrogen Fueling Station Project



- Should receive funding in January.
- Developing scope of work.
- Contacting Ventura County first responders.
- Beginning discussions with SCE on available power.
- RFP for design and build should be out in February.
- Collecting information from OCTA, Foothill, Sunline and Golden Empire on lessons learned.

# Hydrogen Fueling Station Project



**Figure 20: GCTD ZEB Site Conceptual Master Plan**



# Collected First Two Water Samples



# C.T.A. Conference Employee Raffle



CALIFORNIA TRANSIT ASSOCIATION'S  
57<sup>TH</sup> ANNUAL  
FALL CONFERENCE & EXPO  
NOVEMBER 16-18, 2022  
ONTARIO CONVENTION CENTER

ADAPTABLE.  
SUSTAINABLE.  
EQUITABLE.



GCTD provided the opportunity for two (2) GCTD represented employees to attend the California Transit Association's 57<sup>th</sup> Annual Fall Expo and Convention.









# Original Holiday Bus



QUESTIONS?