

# Item 14: Fixed-Route & Paratransit 4<sup>th</sup> Quarter & Year End Update

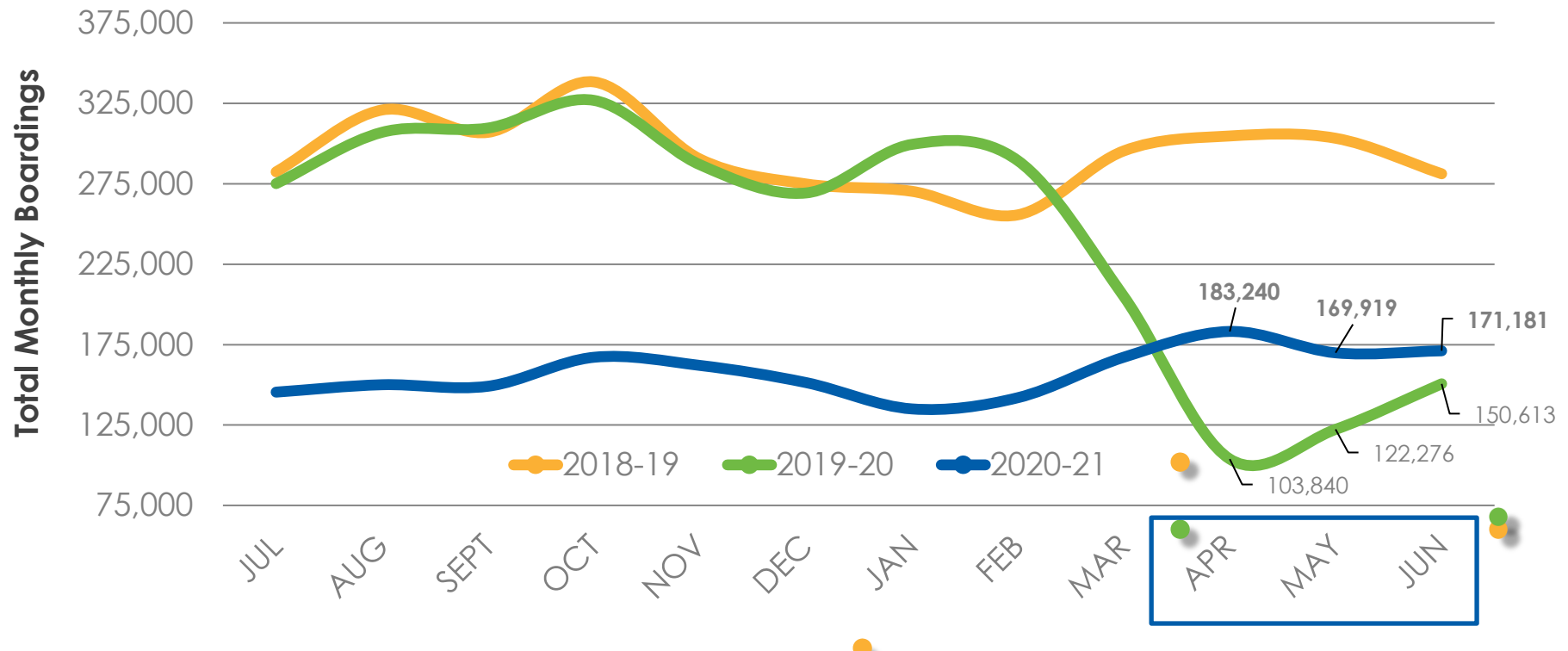
Presentation to the GCTD Board of Directors  
September 1, 2021





**FIXED-ROUTE UPDATE**

# Ridership by Month & YTD



**Quarter 4 Boardings: 524,340 (+39%)**  
**Annual Boardings: 1,891,467 (-36%)**



# Environmental Benefits

Passenger Vehicle Miles Travelled Reduced = 13,380,635



Fossil Fuel Use Reduction in Gallons = 485,776



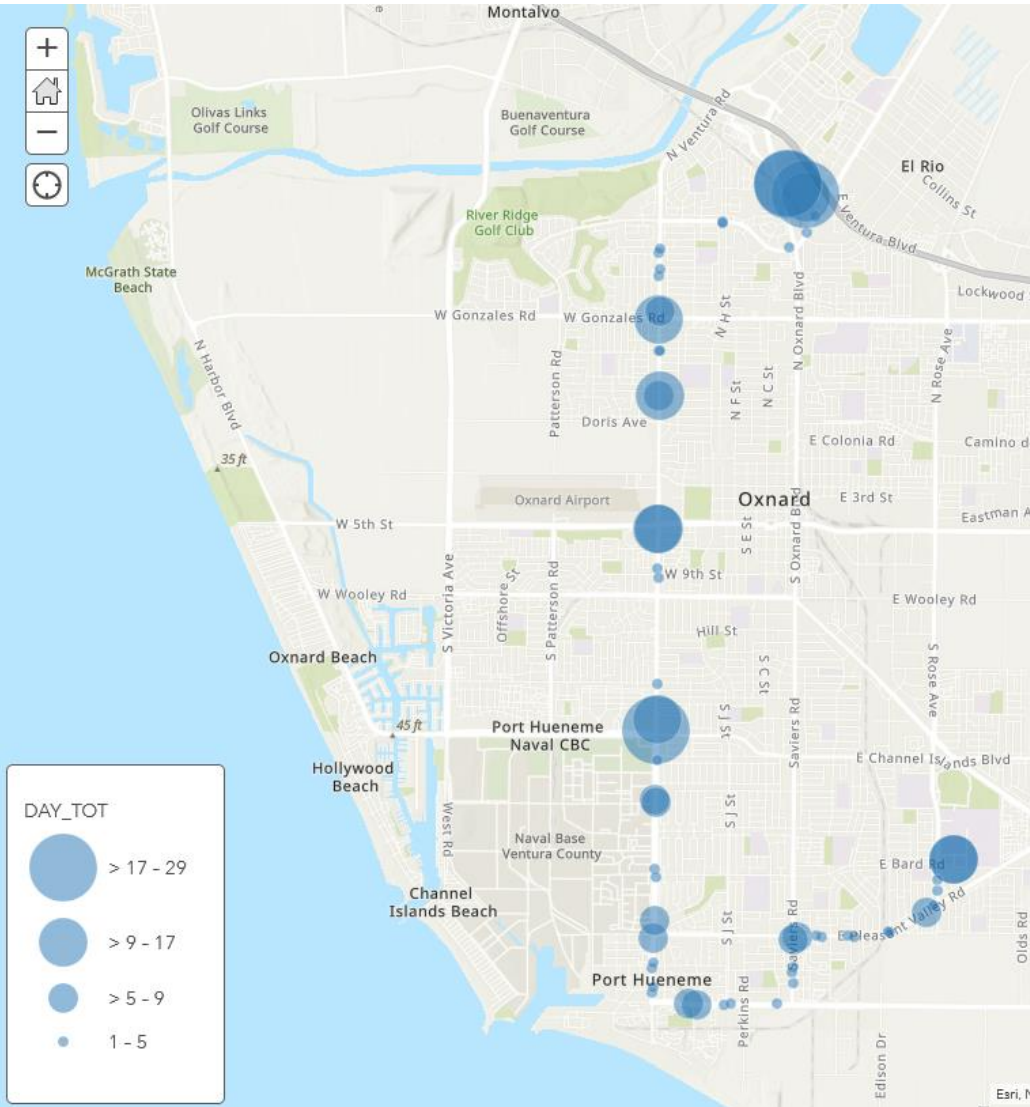
Travel Cost Savings = \$7,760,768





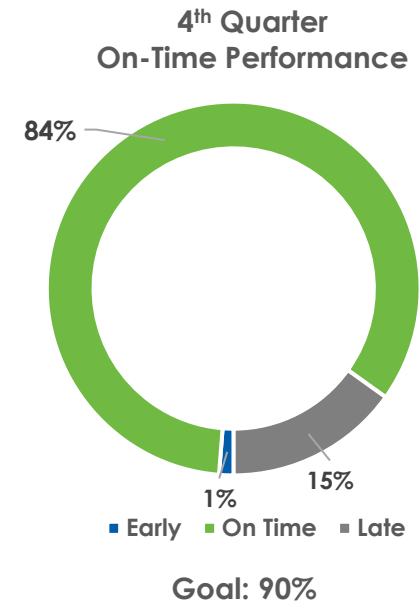
# Route Update: RT23 Ventura Road

Route 23 Ridership by Stop



Route 23 Total Ridership			
4th Quarter Total	Change between Q3 & Q4	Change between Q3 & Q4	Year 1 Total
13,138	1,017	8%	48,913

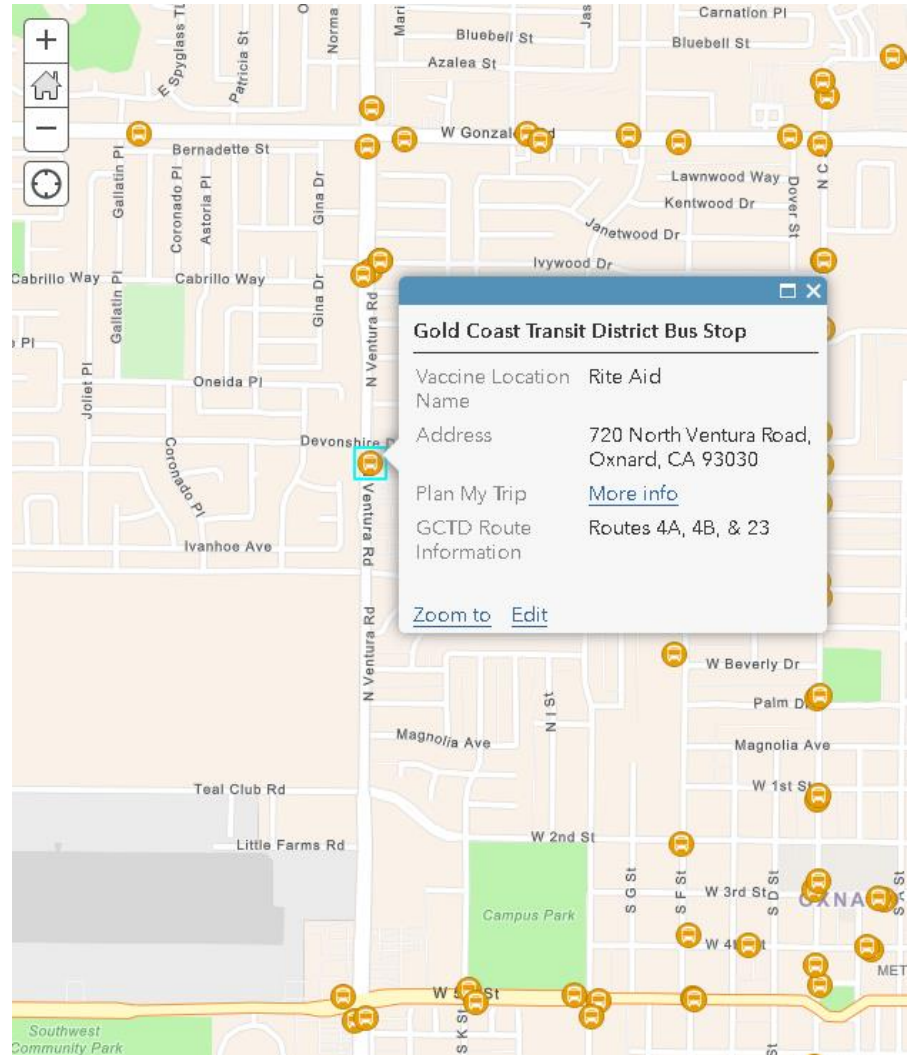
Metric	4th Quarter	Year 1	Year 3 Goal
Pass./Service Hour	8	6.6	20



# FY20-21 Project Highlight



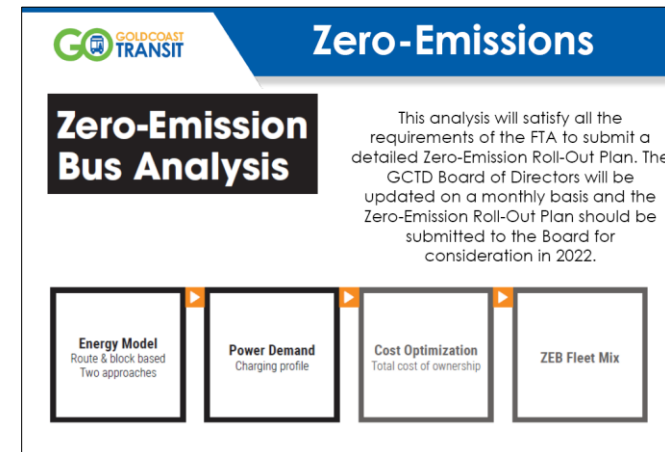
- 650 stops inventoried in all cities
- Collected over 50 data points
- All information to be shared with Cities
- Existing Conditions Report Completed
- Next Step: Draft Improvement Strategies



# Projects Underway

## Implementation of COVID-19 Recovery Plan Strategies

- Service Improvements
  - July 2021 Frequency Improvements (Strategy 6)
  - Jan 2022 Frequency Improvements (Strategy 6)
- RFP for 10-Year Long Range Plan (Strategy 7)
- Building Transit Supportive Communities Implementation (Strategy 12)
- Zero Emissions Strategic Transition Plan (Strategy 16)
- Bus Stop Improvement Plan (Strategy 17)
- 2021 Passenger Survey (Strategy 6 & 7)
- California TIRCP Grant Application (Strategy 21)



# Questions?







**PARATRANSIT UPDATE**

# OVERALL ANNUAL RIDERSHIP DOWN



Demand for Service Down 33%

Service Hours Consumed Down 24%

Miles to Provide Service Down 18%

Demand Beginning to Appear 4<sup>th</sup> Qtr.

# FY2021 HIGHLIGHTS



- ✓ Increased Sanitation Procedures Between Trips Continues
- ✓ Meal Delivery for Homebound Continued into FY2021
- ✓ As CALACT Board Member Elected Treasurer for CY2021
- ✓ \$1.2M Grant Funding Awards
- ✓ Web Based Reservations
- ✓ Completed 1<sup>st</sup> Year of Direct Service to Camarillo Demo
- ✓ Free Vaccination Transportation
- ✓ Contactless Fares
- ✓ Initiated Late Night Safe Rides
- ✓ TCRP SG-19 Report (early 2022)



LATE NIGHT  
SAFE RIDES



**MEAL DELIVERY ENDED JULY 2020  
APPROXIMATELY 143K MEALS –  
38K IN JULY 2020 ALONE**





# COVID 19 VACCINATIONS



## FREE TRANSPORTATION

- Any vaccination site with the GCTD service area
- Schedule one day in advance
- 254 vaccination trips provided through June 30, 2021

Advertised on:

- GCTD vehicles/social media
- [venturacountyrecovers.org](https://www.venturacountyrecovers.org)

Delta Variant Resurgence:

- Essential service continues



# LATE NIGHT – SAFE RIDE

## One Year Demonstration Project



LATE NIGHT  
SAFE RIDES

Advance Reservations Recommended.  
Minimum 1 Hour Notice Required.

RESERVATIONS  
**805-485-2319**

# Need a ride home late at night?

GCTD is now offering  
a new Late Night Safe  
Rides program.



FARE IS \$2 | TRANSPORTATION DAILY 8PM - 11PM | OPEN TO ALL

# SERVICE ENHANCEMENT



"This service has helped me financially."

"Like not having to ask co-worker for rides."

## INCREASING INDEPENDENCE FOR RIDERS

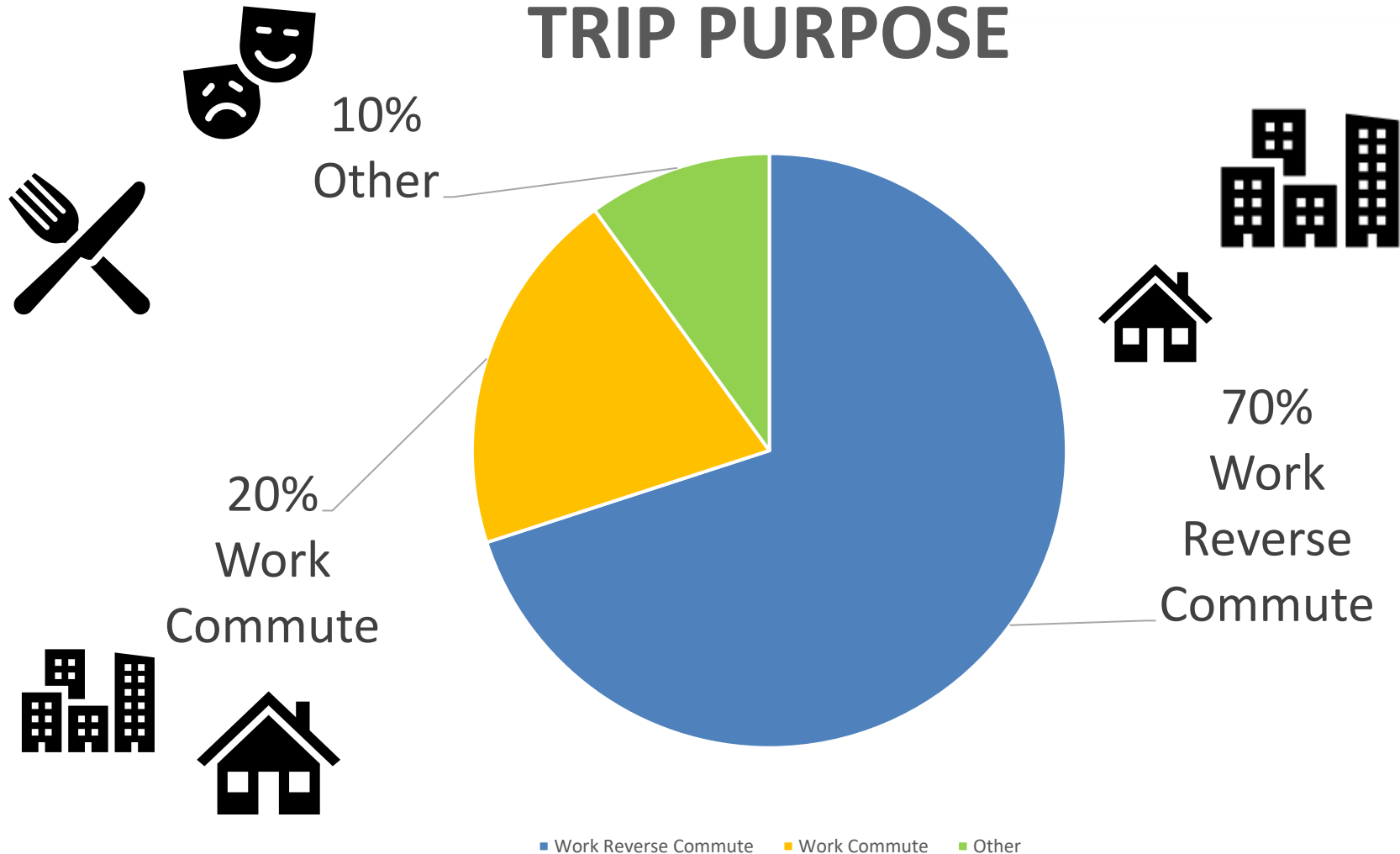
"Used to have family member pick me up."

"Uber difficult to find late at night."

# SERVICE EXPANSION



## TRIP PURPOSE





# FIXED ROUTE SERVICE USE



- **68% Passengers use Fixed Route for “the other trip”.**

# OUTREACH EFFORTS



Advertised on:

- In/On All Revenue Buses
- Social Media
- Bus Book
- 5,000+ Flyers

In Person Outreach:

- Transit Centers
- Colleges/Adult Education/Businesses
- Oxnard Inter-Neighborhood Council Organization (INCO)
- Oxnard Transportation Committee
- Ventura Westside Community Council



# Questions?

