

Item 9: Fixed-Route & ACCESS Services 1st Quarter Update

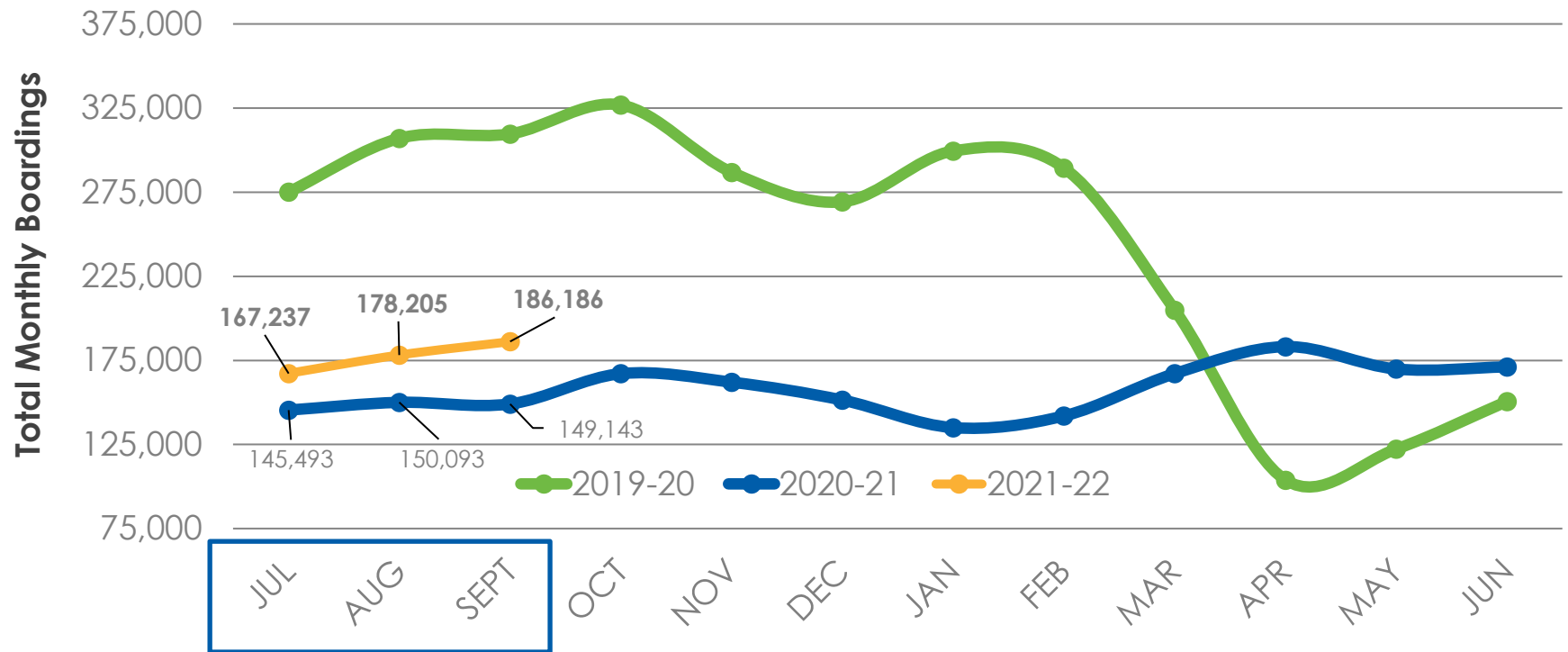
Presentation to the GCTD Board of Directors
November 3, 2021





FIXED-ROUTE UPDATE

Ridership by Month



FY 21-22 Quarter 1 Boardings: 534,832 (+20%)

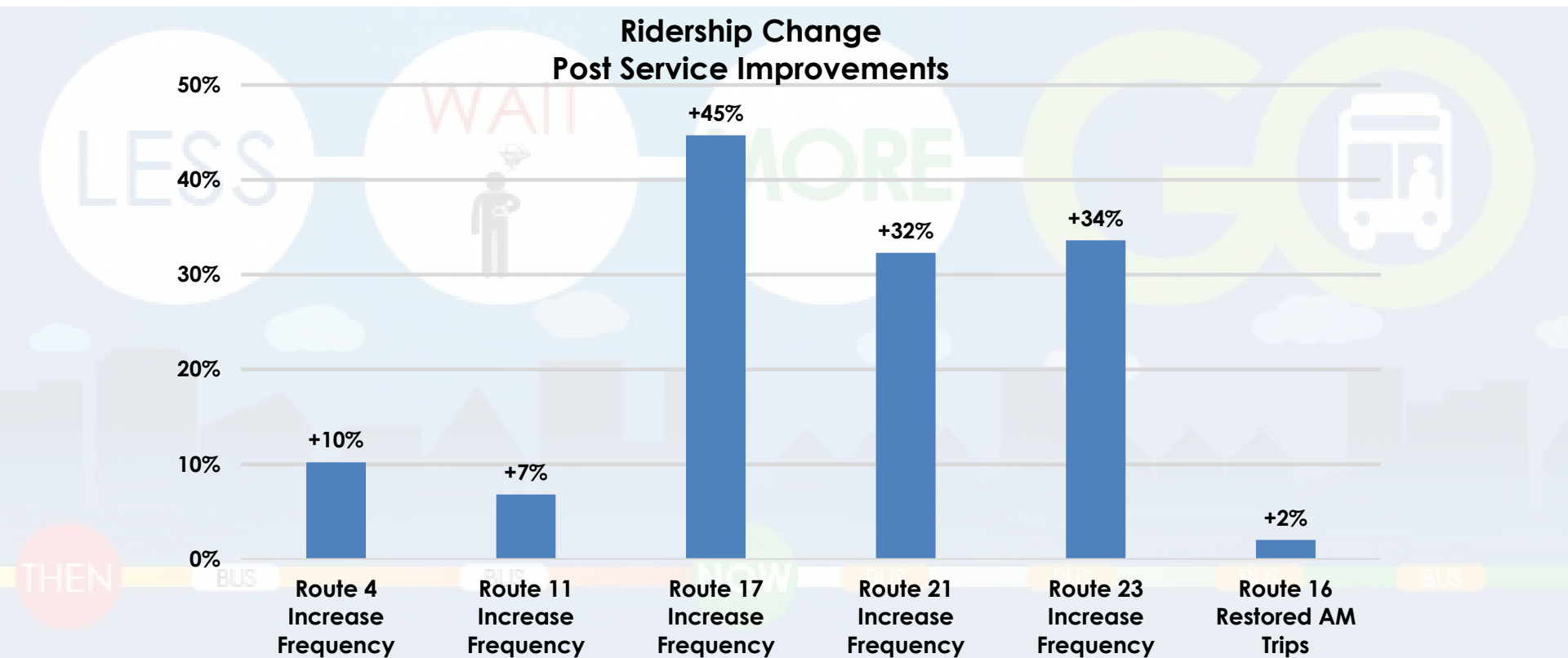
FY 20-21 Quarter 1 Boardings: 444,729





Update: July Service Change

July 2021 Frequency Improvements (COVID-19 Recovery Plan - Strategy 6)
1st Quarter Outcomes



Changes show a large increase on routes
where frequency was increased.

Missed Service



Reason:

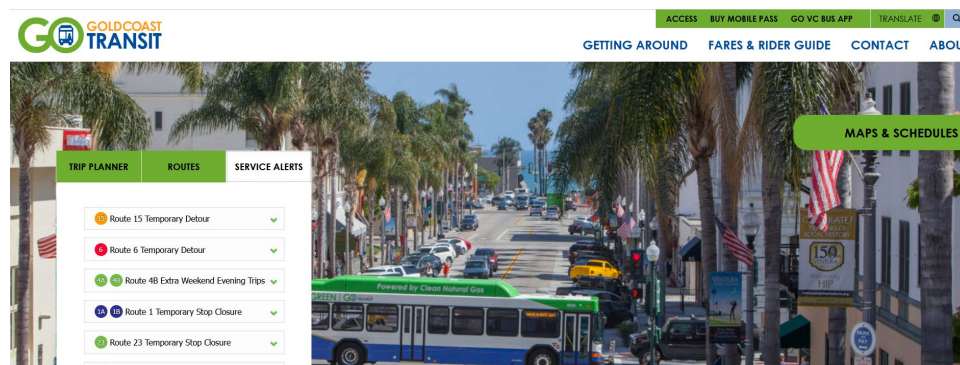
Bus Operator Shortage

Impact on Passengers:

- Interrupted travel, missed appointments, late reports to work, decreased reliability

Actions Being Taken:

- Limiting cancellation of trips on Routes with 1-hour headways
- Limiting cancellations on weekdays
- Posting Cancelled Trips Week Before on Website & Inside Buses
- Adjusting January 2022 Service Plan
- Ramping up Recruitment Efforts

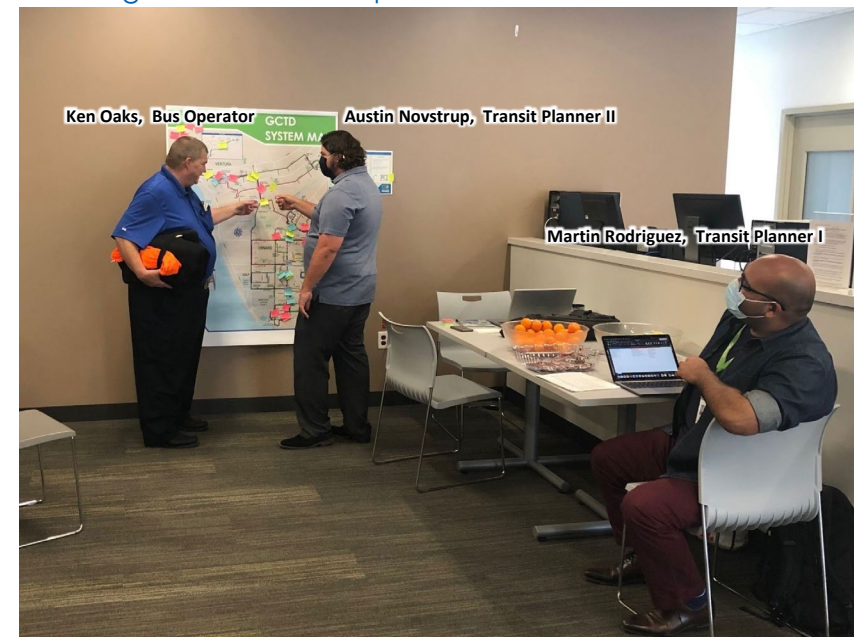


Projects Underway

Implementation of COVID-19 Recovery Plan

- Planning for January Service Changes
- Long Range Plan (Strategy 7)
- Bus Stop Improvement Plan (Strategy 17)
- 2021 Passenger Survey (Strategy 6 & 7)
- California TIRCP Grant Application (Strategy 21)

Planning Outreach with Operators



COVID-19 RECOVERY PLAN

Final Report - July 2021

Questions?





ACCESS SERVICES UPDATE

RIDERSHIP RECOVERY...



WHAT'S WORKING



**LATE NIGHT
SAFE RIDES**



TOKEN TRANSIT APP

LATE NIGHT – SAFE RIDE

One Year Demonstration Project



LATE NIGHT
SAFE RIDES

Advance Reservations Recommended.
Minimum 1 Hour Notice Required.

RESERVATIONS
805-485-2319

Need a ride home late at night?

GCTD is now offering
a new Late Night Safe
Rides program.

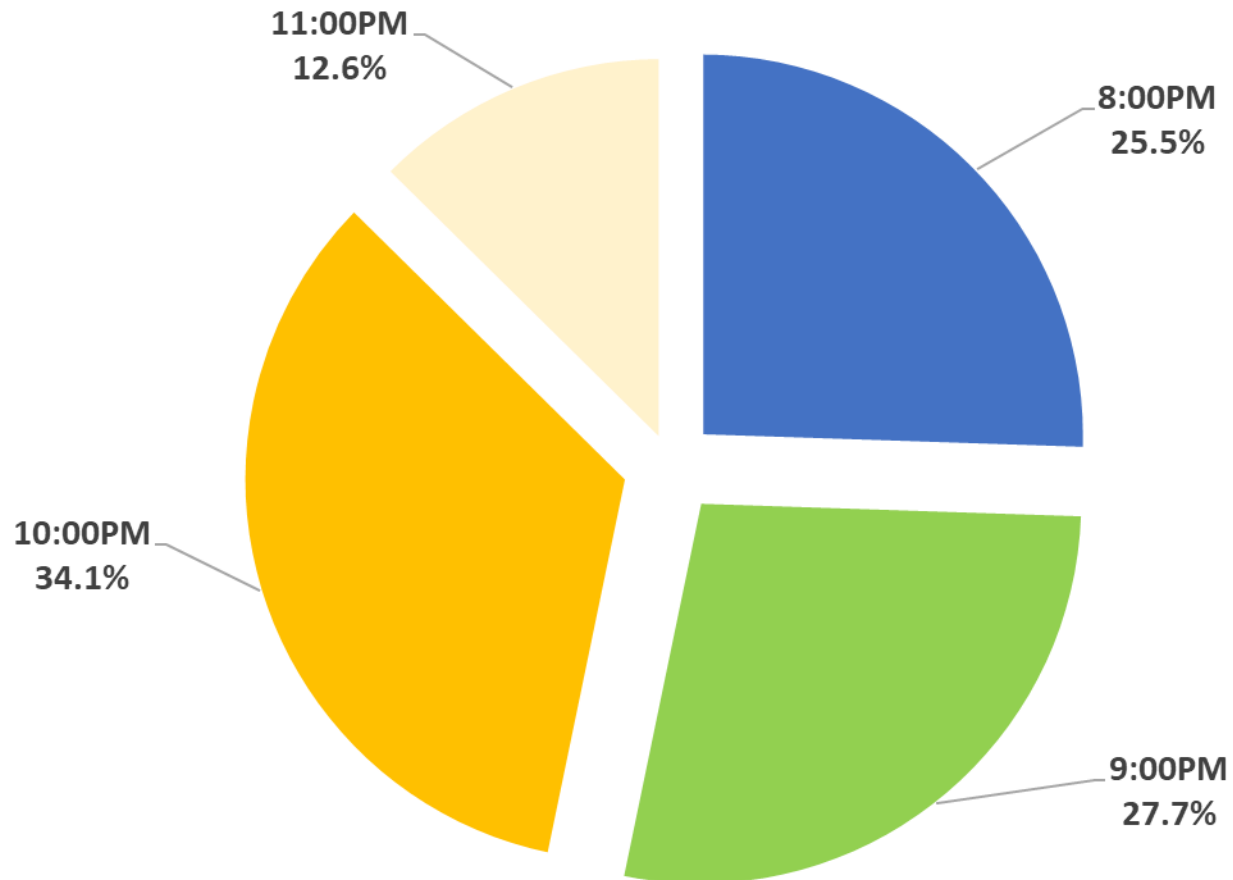


FARE IS \$2 | TRANSPORTATION DAILY 8PM - 11PM | OPEN TO ALL

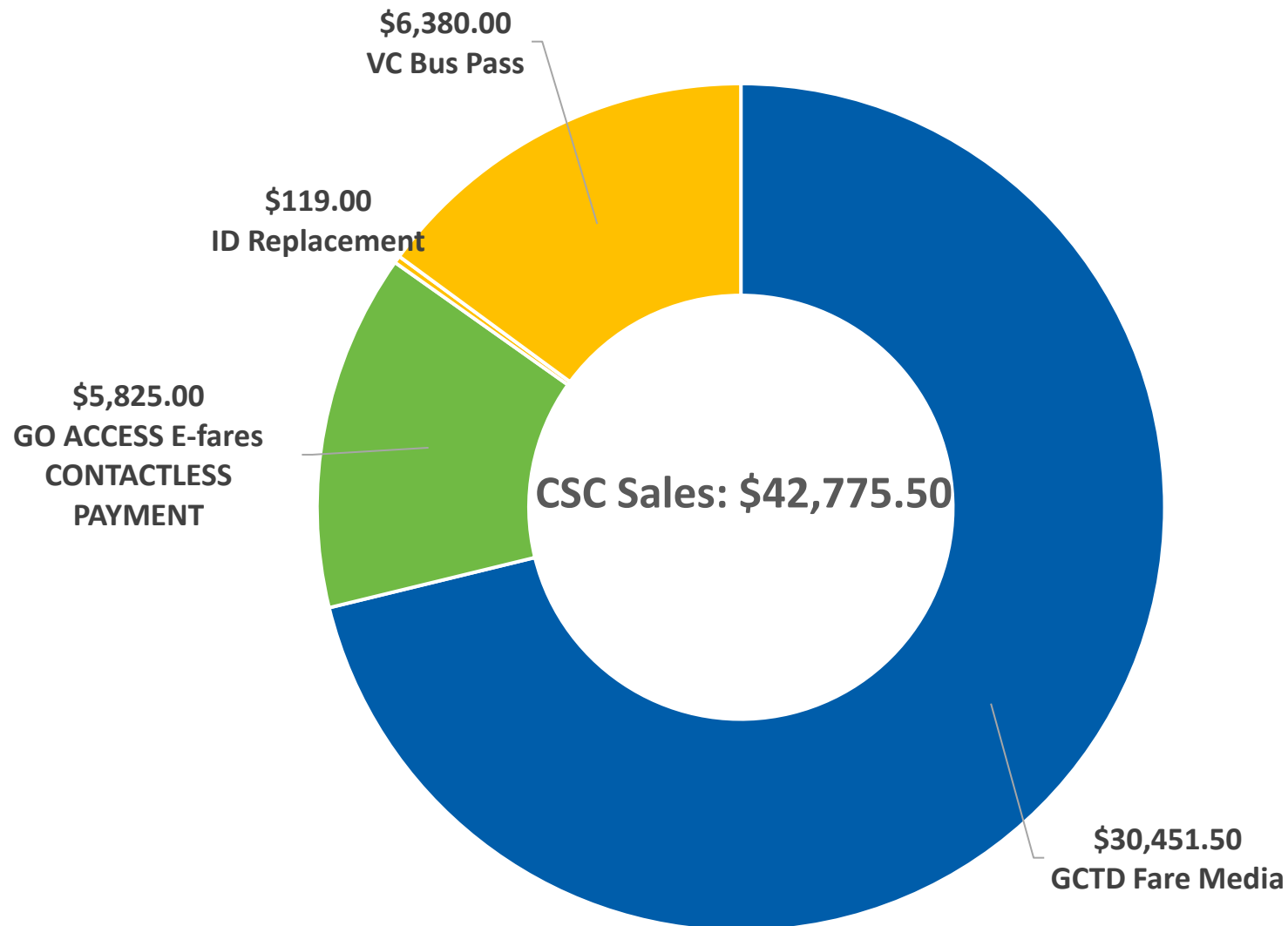
SERVICE GROWING



LNSR SERVICE BY HOUR



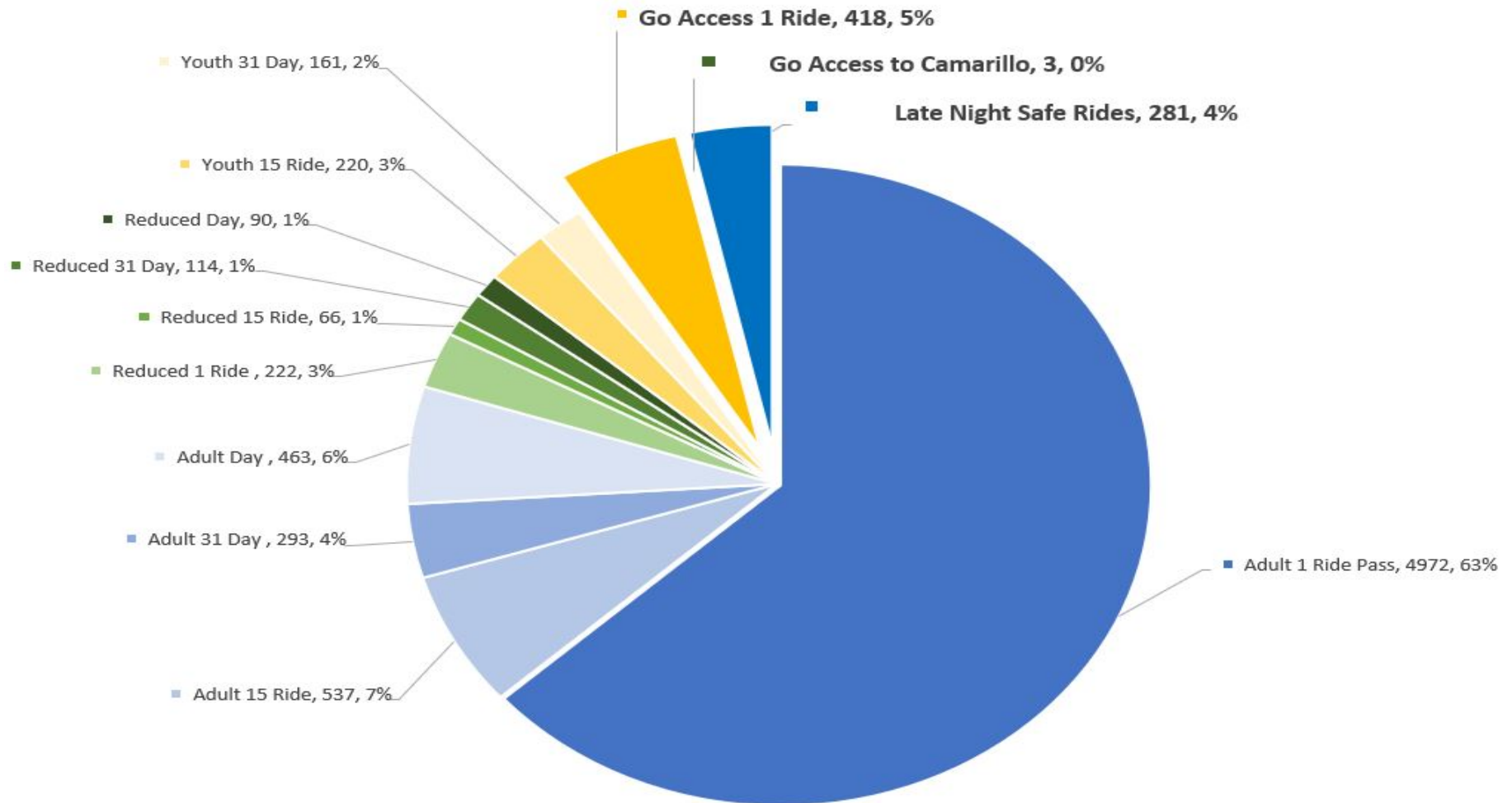
CONTACTLESS PAYMENT



CONTACTLESS PAYMENT



Token Transit Sales: Total Sales \$43,169.80/ 7,840 Tickets



VACCINATION/TESTING TRANSPORTATION



Ventura County Vaccine Dashboard

Data Current as of:
11/1/2021 8:00:06 AM

Number of Total Doses Administered:

1,165,618

Number of COVID-19 vaccine doses administered to residents of Ventura County.

Number of 1st Doses Administered:

595,577

Number of Ventura County residents receiving their 1st dose of a COVID-19 vaccine.

Number of Fully Vaccinated VC Residents:

547,341

Number of Ventura County residents receiving their 2nd dose of a COVID-19 vaccine.

% of County Population 18+ with 1st Dose:

82.8%

Percent of Ventura County residents 18+ receiving their 1st dose of a COVID-19 vaccine.

% of County Population 12+ with 1st Dose:

81.4%

Percent of Ventura County residents 12+ receiving their 1st dose of a COVID-19 vaccine.

% of County Population 12+ Fully Vaccinated:

75.3%

Percent of Ventura County residents 12+ completing their COVID-19 vaccination.

7-Day Rolling Average of Vaccine Doses Administered by Day



Vaccination numbers represent all vaccine doses administered by the County of Ventura, private pharmacies, and various healthcare providers. Fully vaccinated percentage includes those who have received one dose of the Janssen vaccine or a second dose of the Pfizer or Moderna vaccine.

1st PUBLIC TRANSIT EV SERVICE



Proposed Project:
Electric
Micro-Transit
Service



OUR MISSION



\$USTAINABLE FUNDING \$OURCES\$



\$USTAINABLE FUNDING \$OURCE \$EARCH

- Up to 46% of Current Transportation potentially eligible
- Formerly Medi-CAL reimbursements
- Legislative action sunset program in 2016
- \$1.2M Prior Reimbursements

STATE OF CALIFORNIA BENEFITS IDENTIFICATION CARD

ID No. 01234567A96144

JOHN Q RECIPIENT

M 05 20 1991 Issue Date 05 24 16





Questions?

