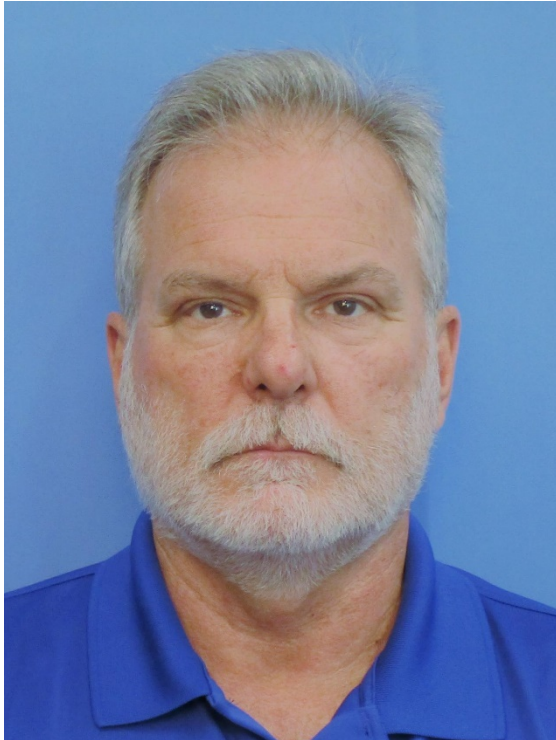


HUMAN RESOURCES QUARTERLY REPORT November 2021



RETIREMENTS



Michael Raubenheimer

June 1, 2021

7 years of service



Frank Fox

September 11, 2021

14 years of service

PROMOTIONS



Chiharu Endo

Operations Supervisor to
Operations Manager



Andrew Pahle

Bus Operator to
Operations Supervisor



Robert Lucio

Maintenance Material Specialist
Mobility Management Coordinator

PROMOTIONS



Emma Lopez
Facility Intern to
Material Specialist



Alexander Almanza
Facility & Vehicle Cleaner to
Service Worker

NEW HIRES



OPERATIONS (7):

Bus Operators

- Luis Barajas
- Jose Corro
- Antonio Gonzalez
- Javier Martinez
- Gerardo Mondragon
- Hector Morales
- Jose Ramirez



NEW HIRES



MAINTENANCE (4):

- Emmanuel Ayala, Facility Intern
- Henry Gonzalez, Building Maintenance
- Honorio Navarro, Facility & Vehicle Cleaner
- Roberto Navarro, Facility & Vehicle Cleaner



NEW HIRES



FINANCE (2):

- Nam Pham, Finance Intern
- Allen Schentrup, Finance Manager



PLANNING & MARKETING (2):

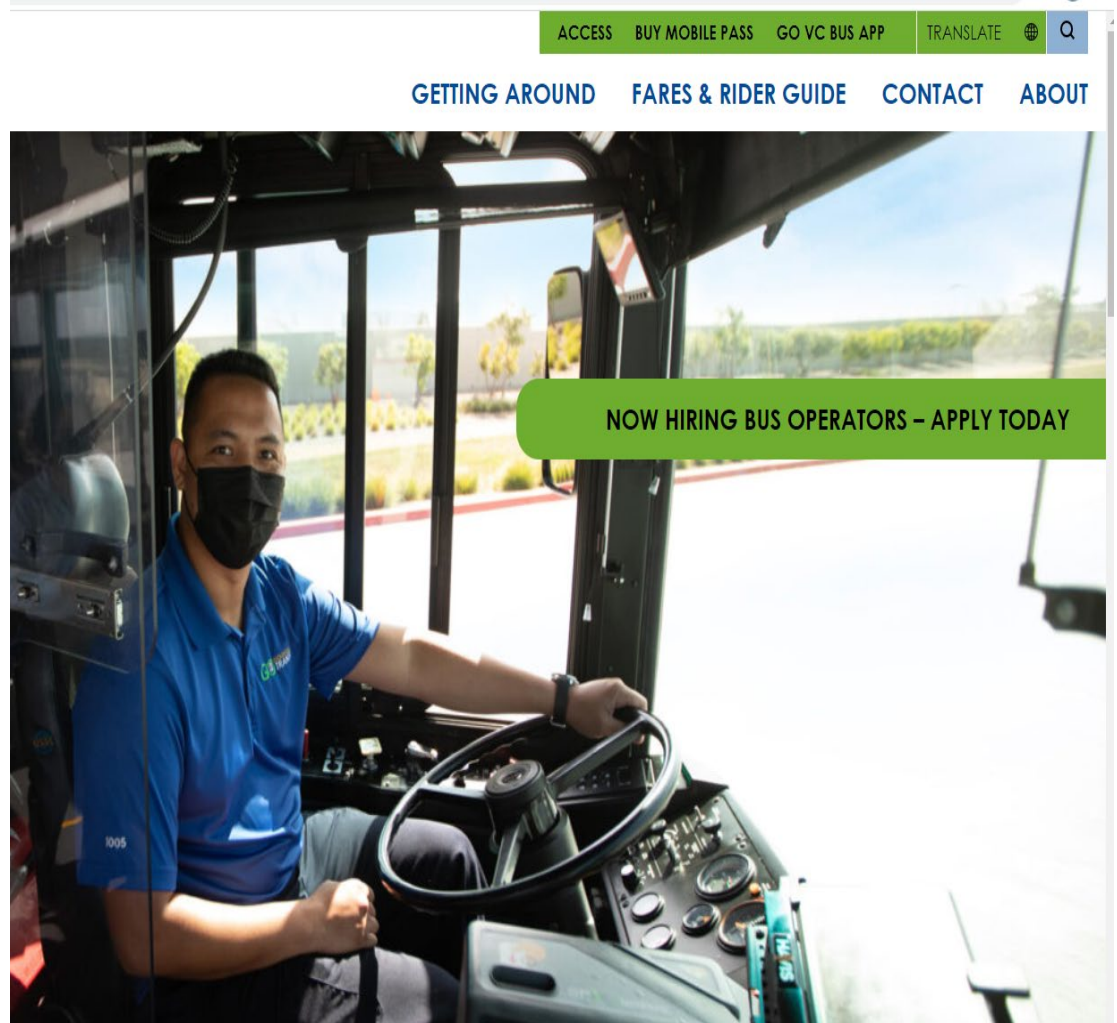
- Tania Escobar, Planning & Marketing Intern
- Martin Rodriguez, Transit Planner I

RECRUITMENT EFFORTS



Recruitment Strategies:

- Updated our GCTD Website
- Bonus
- Flyers distributed around Ventura County
- “Now Hiring” flyers on buses
- Eliminated testing



TRAININGS



LIGHT GABLER:

- Customer Service Supervisor-*"Proper Documentation and Coaching"*
- Maintenance Supervisors & Leads-*"Proper Documentation and Coaching"*
- Operations Manager-*"Preparing for Management Position"*

INSIGHT STRATEGIES:

- Managers & Directors-
"Managing Upwards & Difficult Conversations with Management"

GCTD HUMAN RESOURCES:

- Operations and Maintenance Staff- *"Harassment & Discrimination Prevention"*
- All GCTD employees-*Paycom (HR & Payroll Software)*
 - Benefit Enrollment
 - New Hire Paperwork
 - On-Boarding-Policies & Procedures



THANK YOU!

Questions?

