

July 3, 2019

T0: Gold Coast Transit District Board of Directors

FROM: Steven Brown

General Manager

SUBJECT: Employee Service Award for Debbie Williams, Director of Human Resources

Please join us in congratulating GCTD's Director of Human Resources Debbie Williams on her five-year employment anniversary with Gold Coast Transit District. Debbie joined GCTD as the Director of Human Resources on June 16, 2014.

Debbie is single and cares for her mother. She enjoys golf and the movie theatre. She also cares for her animals. She has five dogs, Rudy, Foofie, Twinkie, Missy and Harvey Gene (named after her late father).

In her spare time, she enjoys working with animal shelters to save the lives of our animals. In addition, she also wants to play more golf and to travel.

On behalf of the GCTD Board and staff, we recognize and appreciate Debbie Williams for her devoted efforts and extend our sincere thanks for her dedicated service to GCTD and the commitment to our employees and the community.



DATE: July 3, 2019

TO: Gold Coast Transit District Board of Directors

FROM: Vanessa Rauschenberger, Director of Planning and Marketing ${\cal VR}$

SUBJECT: Employee Service Award for Cynthia Lopez, Customer Service Supervisor

Please join us in congratulating GCTD's Customer Service Supervisor Cynthia Lopez on her fifteen-year employment anniversary with Gold Coast Transit District. Cynthia joined GCTD as a Customer Service Assistant on July 6, 2004. As Supervisor, Cynthia coordinates the daily operations of the call center, manages the schedules of three full-time staff, manages all ticket sales, and troubleshoots difficult cases with grace and her unwavering, friendly smile.

Cynthia is married to Carlos Lopez, a schoolteacher at Our Lady of Guadalupe School, and together they have four children, Alex (14), Abraham (8), Ismael (7) and Carlos (4). Cynthia enjoys spending quality time with her children and watching educational documentaries.

Cynthia's current interests include learning about organic living; practicing a healthy and natural lifestyle, nurturing her plants (she calls herself the "plant lady"), and setting time for meditation. She is also learning about interior design.

She enjoys working for GCTD and appreciates the employment opportunities that have allowed her to grow professionally in her career. She looks forward to her continued learning experiences and her career growth with GCTD.

On behalf of the GCTD Board and staff, we recognize and appreciate Cynthia Lopez for her devoted efforts and extend our sincere thanks for her dedicated service to GCTD and the commitment to our employees and the community.