

OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

October 7, 2020



Maintenance Key Performance Indicators (KPI's)



September 2020 K.P.I.'s

TOTAL REVENUE MILES	179,092
TOTAL ROADCALLS	21
MAJOR ROADCALLS TOTAL	14
OTHER ROADCALLS TOTAL	7
MECHANIC DISPATCHED ROADCALLS	17
TOTAL BUS TRADES	45
SERVICE INTERRUPTIONS	22
BUSES TOWED	1

MILES BETWEEN MAJOR ROADCALLS	12,792
MILES BETWEEN OTHER ROADCALLS	25,585
MBRC	8,528



7,500 Miles Goal

MBRC = Miles Between Road-calls

Customer Service Interruptions	22
Miles Between Customer Service Interrupt	8140.545



Customer Service Interruptions are delays to GCTD customers of 5 minutes or more

10,000 Miles Goal

Operations September 2020 Key Performance Indicators (KPI's)

Missed service 96.7 miles
201,662 Boarding
167,026 Miles

On Time Performance: **90.1 %**  **90%** goal

Missed Service: **.006%**  Less than 1% goal

Preventable Accidents: **3**  1 per 100,000 miles goal

Customer Contacts: **9**  Goal is 1 contact per 10,000 boarding's

- Safety Awards Next Week
- Employees of the Quarter in October
- Planning for GCTD Rodeo post COVID

- Temperature Reader Installed



Driver Shield Installations



C.H.P. Annual Inspections October 27-29



- GCTD started preparation in early September
- All buses pressure washed



C.H.P. Inspections October 27-29



- All 61 buses are inspected
- All repairs needed will be addressed in the next PM cycle
- GCTD has NO DEFERRED MAINTENANCE
- All Paperwork Up to Date
- CHP inspects all daily driver reports & maintenance workorders on 16 buses





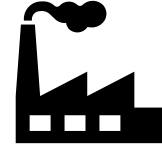
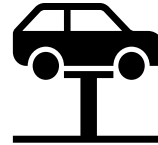
Maintenance Preventive Maintenance

Bus #	Last Miles	Current Miles	Difference	On Time	Date Completed
4052	49540	53976	4436	Yes	9/1/2020
4028	126789	131291	4502	Yes	9/1/2020
4027	27347	31593	4246	Yes	9/2/2020
4037	348379	352905	4526	Yes	9/2/2020
4026	122645	127535	4890	Yes	9/4/2020
4024	31716	36642	4926	Yes	9/4/2020
3502	182195	187060	4865	Yes	9/8/2020
4058	37491	42121	4630	Yes	9/8/2020
3510	201071	205768	4697	Yes	9/8/2020
4025	28841	33773	4932	Yes	9/8/2020
4045	220190	225210	5020	Late	9/8/2020
4041	83835	88591	4756	Yes	9/8/2020
3505	113571	118149	4578	Yes	9/9/2020
4062	21868	26644	4776	Yes	9/13/2020
4047	30480	35335	4855	Yes	9/13/2020
3506	179841	184863	5022	Late	9/14/2020
4059	37221	41827	4606	Yes	9/14/2020
4040	32979	37520	4541	Yes	9/15/2020
4057	161924	166440	4516	Yes	9/17/2020
3509	181274	185900	4626	Yes	9/18/2020
4022	145127	149901	4774	Yes	9/18/2020
4033	145058	149892	4834	Yes	9/20/2020
4030	803	5674	4871	Yes	9/21/2020
4029	2	4925	4923	Yes	9/21/2020
4048	27025	31693	4668	Yes	9/22/2020
3514	7283	12268	4985	Yes	9/23/2020
3512	198877	203967	5090	Late	9/23/2020
4023	325501	330256	4755	Yes	9/24/2020
4054	147910	152668	4758	Yes	9/24/2020
4042	127175	132347	5172	Late	9/25/2020
3516	11807	16716	4909	Yes	9/26/2020
4019	65722	70566	4844	Yes	9/26/2020
3503	318228	322963	4735	Yes	9/26/2020
3515	90010	94985	4795	Yes	9/26/2020
4035	75965	80246	4281	Yes	9/28/2020
4046	107668	111999	4331	Yes	9/29/2020
4051	87863	92545	4682	Yes	9/29/2020
4043	338666	342985	4319	Yes	9/30/2020
4036	30728	35065	4337	Yes	9/30/2020

- GCTD buses are inspected and serviced per FTA / CHP guidelines. GCTD services all buses every 5,000 miles
- 39 Preventive Maintenance Services in September 2020
- 4 of these were late for GCTD standards (20, 22, 90 & 172 miles late)
- 0 of the 39 services were late per the FTA allowance of 10% or 5500 Miles.**
- These are outstanding statistics from the Maintenance Department at GCTD.

Bus Wash Maintenance

FTA requires maintenance documentation of all facility assets



Fueling Station Maintenance

- Contract with Trillium expires in December
- Looking to contract for 1 more year to allow for training of GCTD staff to take over duties



SAFETY ACTIONS



- Safety is of the utmost importance at Gold Coast Transit District
- Through a meeting with CUPA (Fire Marshall) GCTD identified a need for an Operator crosswalk
- GCTD PTASP (Public Transportation Agency Safety Plan) Committee is meeting on a regular basis. Potential risks are addressed as well as any other safety issues that are identified

PARATRANSIT COVID SHIELDS



QUESTIONS?