

FIXED-ROUTE & PARATRANSIT 2ND QUARTER UPDATE

PRESENTATION TO GCTD
BOARD OF DIRECTORS

February 3, 2021



2nd Quarter Update

- Provided to the Board every quarter as an informational item
- Includes performance and operating statistics for both fixed-route and GO ACCESS services
- Report's purpose is to keep the BOD updated on the performance of programs
- Summaries of project initiation/completion
- Updates on recently implemented routes and programs



Item 7

DATE February 3, 2021
TO GCTD Board of Directors
FROM Matt Miller, Planning Manager *MSM*
Margaret Schoep, Paratransit & Special Projects Manager *Margaret Schoep*
SUBJECT Receive Presentation on 2nd Quarter FY 20-21 Ridership and Performance Update

I. EXECUTIVE SUMMARY

This quarterly report covers the 2nd Quarter (October 1 through December 31) of Fiscal Year 2020-21. This report includes a summary of performance and operating statistics for both fixed-route and GO ACCESS services.

II. BACKGROUND

The table below shows that ridership for the 2nd quarter of FY 2020-21, has decreased -46% over the 2nd quarter of last year. The ridership decrease is expected, and a lower level of ridership will continue so long as the pandemic, and related safety measures, continue to prevent businesses, schools, and colleges from fully re-opening.

2 nd Quarter FY 20-21 Systemwide Ridership & Performance				
	2 nd Qtr FY 2020-21	2 nd Qtr FY 2019-20	Difference	% Change
Fixed-Route Ridership				
Total System Boardings	480,685	883,000	-402,315	-46%
Average Daily Passengers Weekdays	5,601	11,105	-5,504	-50%
Average Daily Passengers Saturdays	4,837	6,862	-2,025	-30%
Average Daily Passengers Sundays	4,533	6,389	-1,857	-29%
Wheelchair Boardings	5,947	9,287	-3,340	-36%
Bicycle Boardings	19,321	19,501	-180	-1%
Performance Measures				
Passengers Per Revenue Hour	11	18	-7	-39%
Fare Revenue Per Service Hour	\$0.00	\$14.84	(\$14.84)	-100%
Total Fare Revenue	\$0.00	\$727,752	(\$727,752)	-100%
On-Time Performance	89%	84%	Goal > 90%	
% Systemwide Boarding as Free Transfers	0%	21%	Goal < 20%	

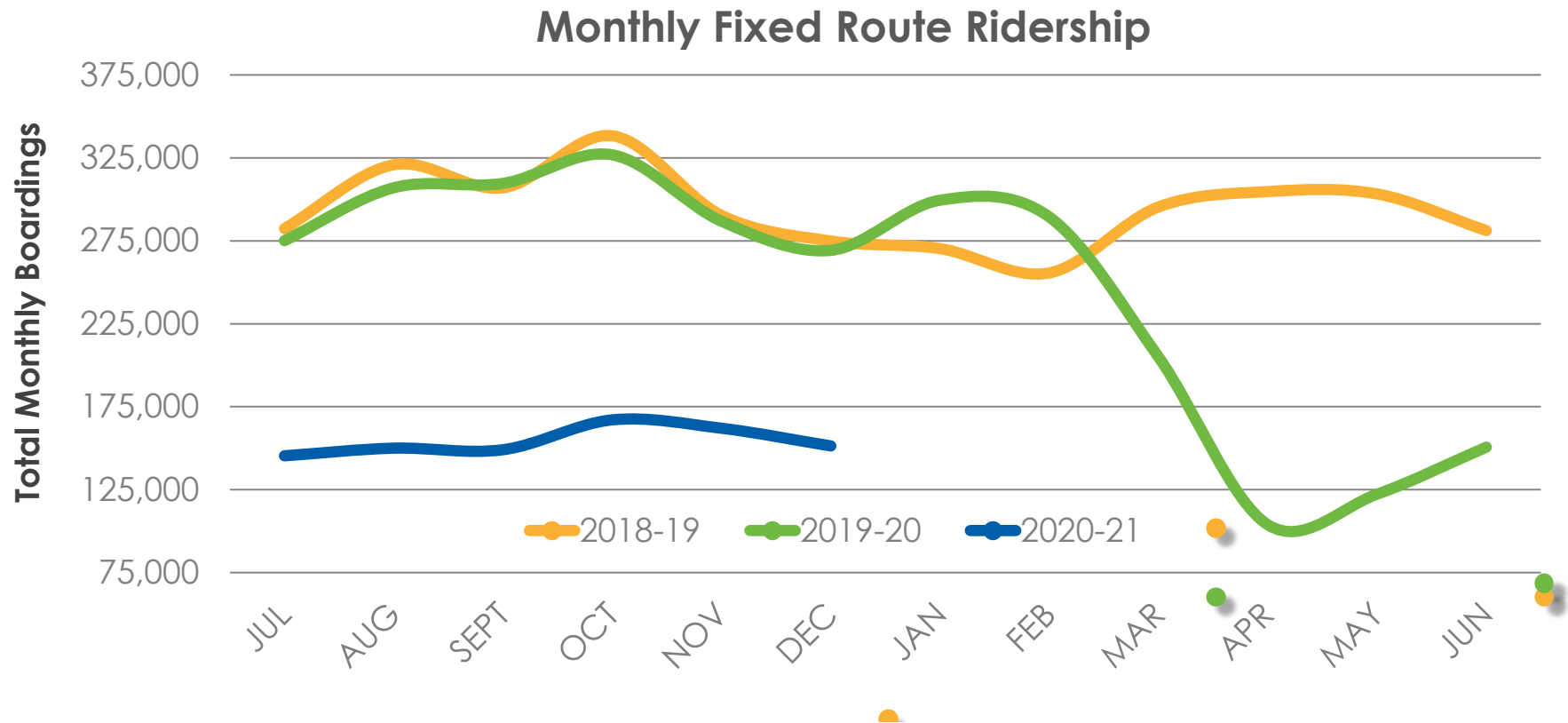
GOLD COAST TRANSIT DISTRICT

CITY OF OJAI | CITY OF OXNARD | CITY OF PORT HUENEME | CITY OF VENTURA | COUNTY OF VENTURA
1901 AUTO CENTER DRIVE, OXNARD, CA 93036-7966 | P 805.483.3959 | F 805.487.0925 | GCTD.ORG



FIXED-ROUTE UPDATE

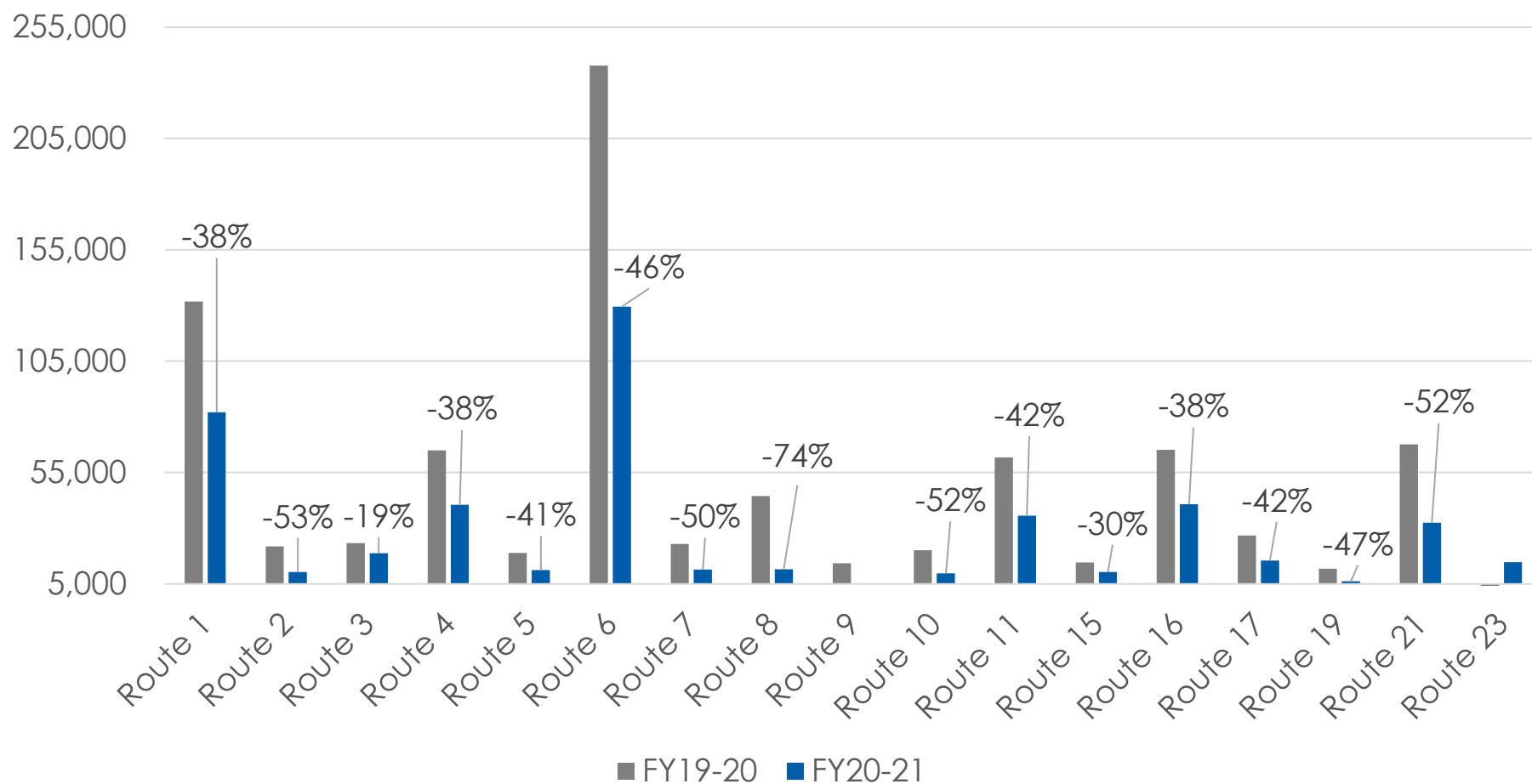
Fixed-Route Ridership



Fixed-Route Ridership



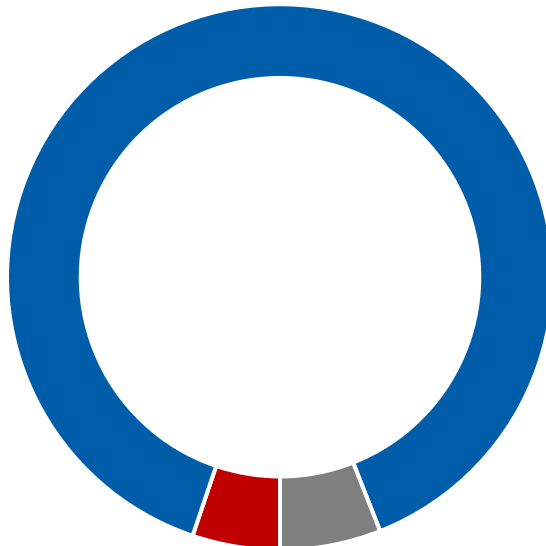
Ridership Change
FY21 Q2 vs FY20 Q2



Reliability

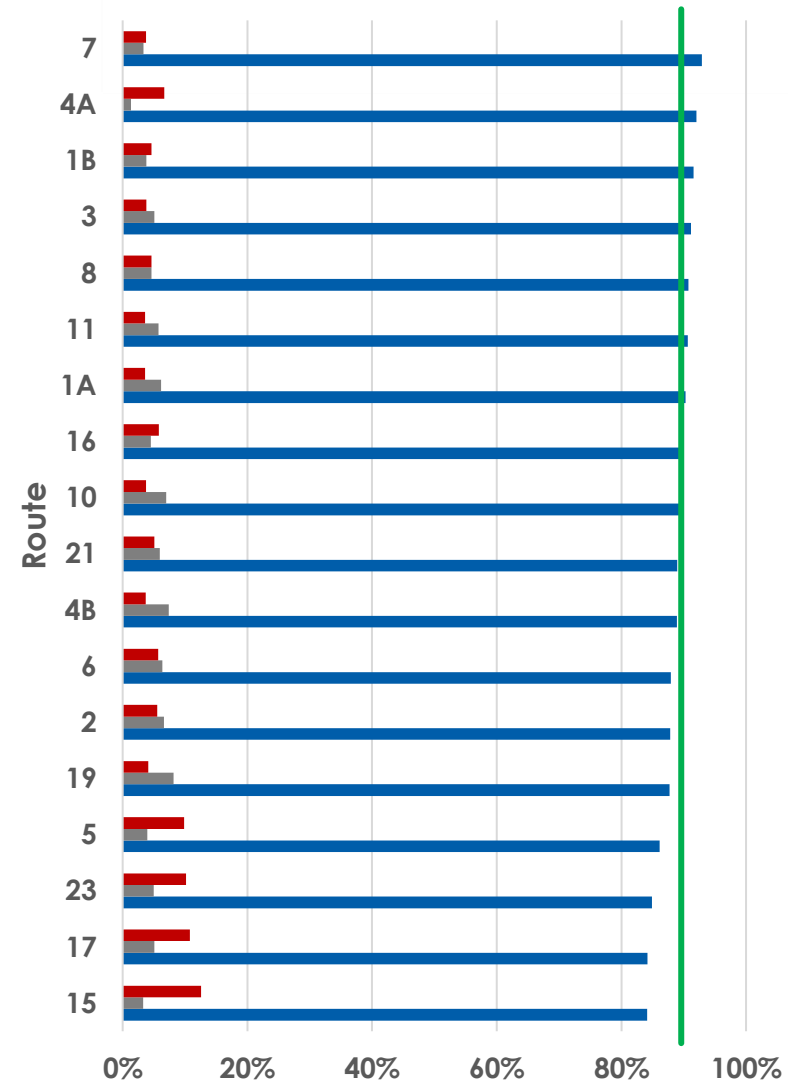
Systemwide On-Time Performance

89%



■ Early ■ On Time ■ Late

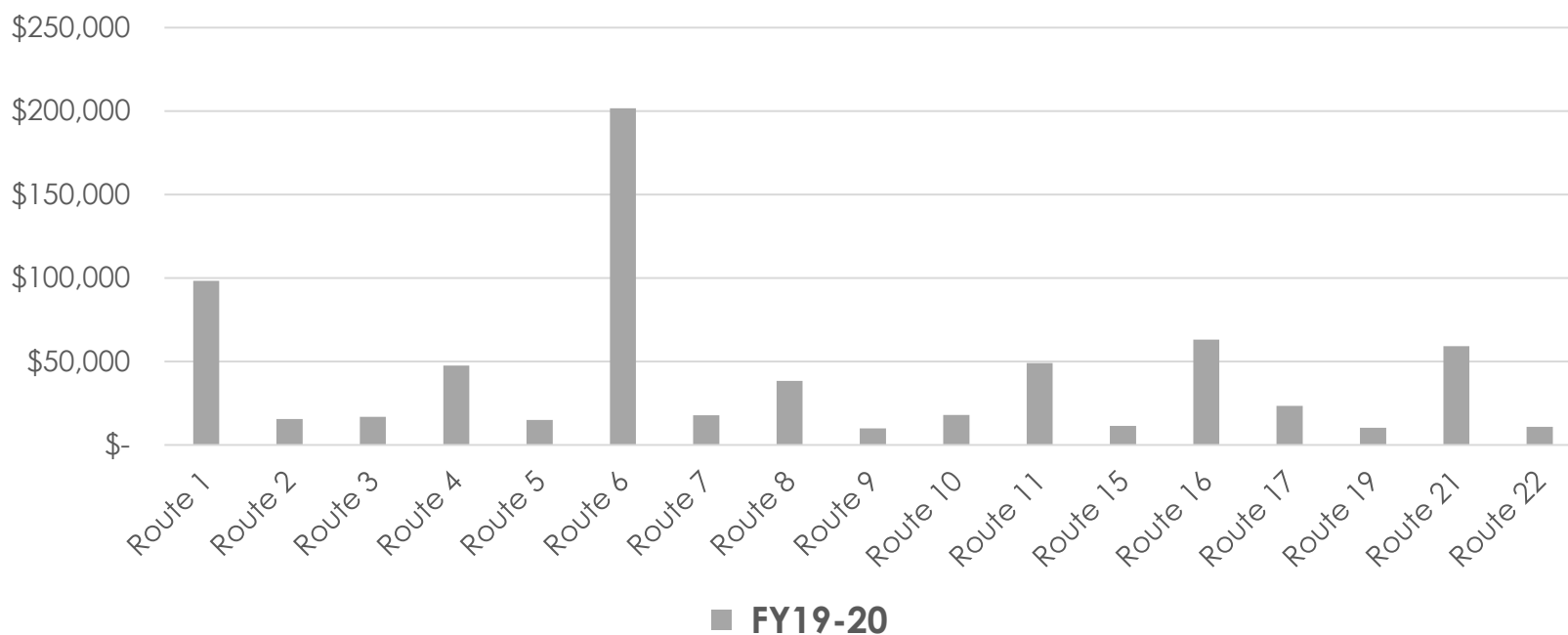
Goal = 90%



Revenue



Revenue Collected by Route
FY 19-20

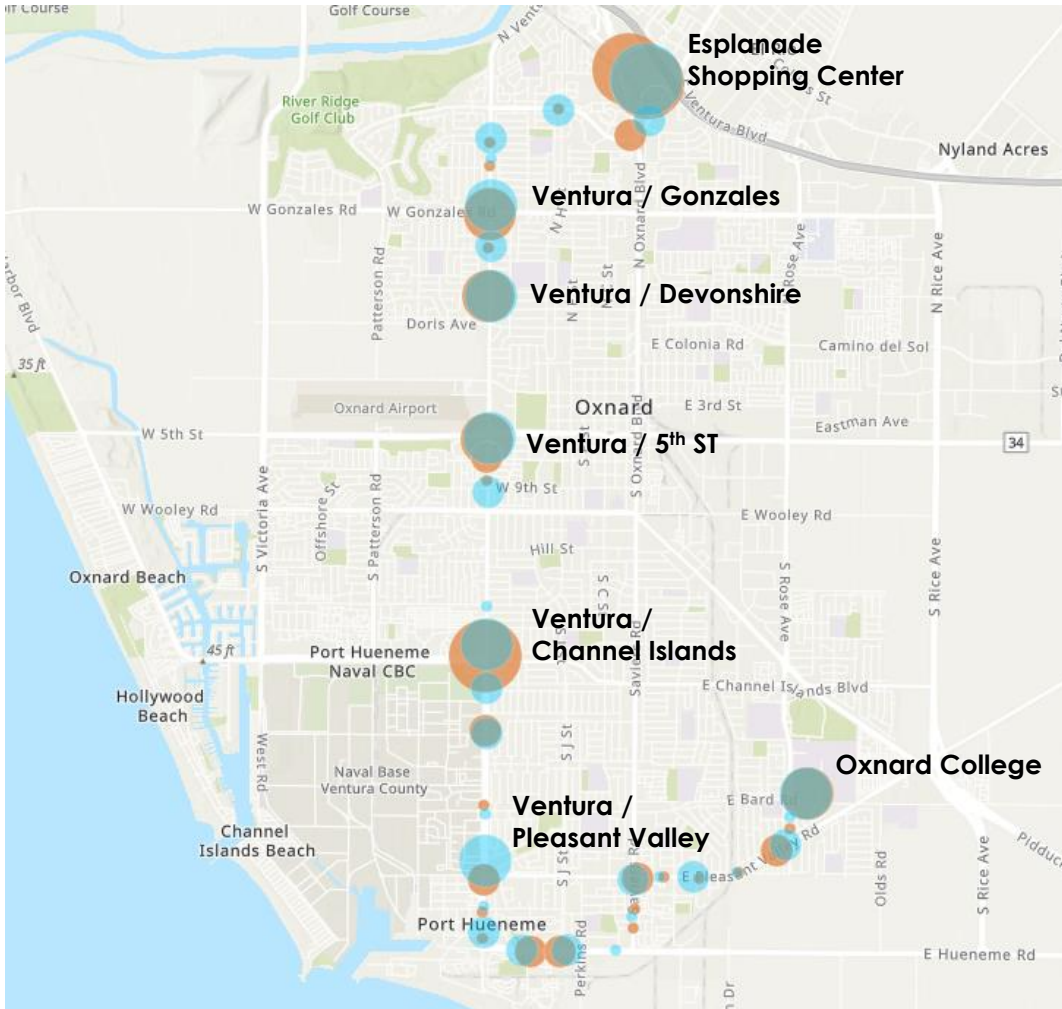


Systemwide Revenue	FY20-21 2nd Quarter	FY19-20 2nd Quarter
Total Fare Revenue	\$0.00	\$727,752.00
Fare Revenue Per Service Hour	\$0.00	\$ 14.84

Route Update: RT 23



Route 23 Ridership by Stop

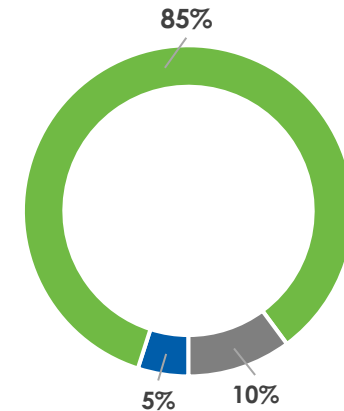


Route 23 Total Ridership

6 Month Total	Change between Qtr1 & Qtr2	Change between Qtr1 & Qtr2
23,654	5,712	64%

Metric	2nd Quarter	Goal
Pass./Service Hour	6	20

On-Time Performance



■ Early ■ On Time ■ Late
Goal: 90%



PARATRANSIT UPDATE

IMPACT OF REDUCED DEMAND



Demand for Service Down 47%

Service Hours Consumed Down 38%

Miles to Provide Service Down 32%

Contract Costs Down 32%



NEW SERVICE – JARC Grant Award & CA Clean Energy Award



SOUTH OXNARD MICROTRANSIT

- JARC (Jobs Access Reverse Commute)
- Microtransit – serve small area
- Electric vehicle to provide service
- Address lack of access to employment opportunities and transportation hubs in an area identified as a CalEnviroScreen 3.0 Disadvantaged Community
- Combined funding \$920K
- Anticipated soft opening Summer 2021





LATE NIGHT – SAFE RIDE

One Year Demonstration Project

- CARES COVID 19 Specific
- General Purpose DAR
- Advanced Reservations
- Addresses night service gaps
- \$236K in funding
- Anticipated soft opening
Late 3rd Qtr FY2021

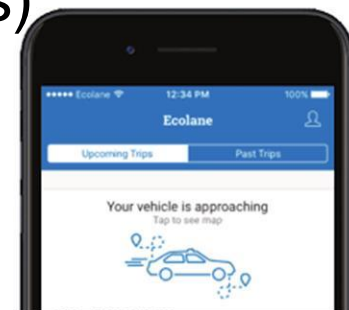




SELF SERVE RESERVATIONS

Feature will allow customers to cancel trips and make reservations using the convenience of internet.

- 5310 (Enhancement to Sr Transportation Services)
- Passenger uses internet portal or APP
- Reservations daily 8AM-5PM
- Cancellations 24 hours a day
- \$93K funding
- Anticipated soft opening – 4th Quarter



SEEKING FEMA REIMBURSEMENT MEAL DELIVERY



Approximately \$105,000
Approximately 145K Meals



Questions?

