

# TITLE VI REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

June 5, 2019



# What is Title VI?



- GCTD, as a recipient of Federal Transit Administration (FTA) grant assistance, is required to comply with U.S. Department of Transportation Title VI regulations
- Title VI protects community members from discrimination based on race, color, national origin or disability

# Overview



- Report is submitted to FTA every three years to demonstrate agency compliance
- Last report was updated May 2016
- GCTD has updated its Title VI program to reflect changes made since the last program update in 2016

# Report Highlights



## Updated:

- Listing of minority representation on GCTD's decision-making/referring bodies
- Limited English Proficient (LEP) analysis and GCTD's efforts to ensure meaningful access
- Description of GCTD's public participation and outreach efforts

# Decision Making Body

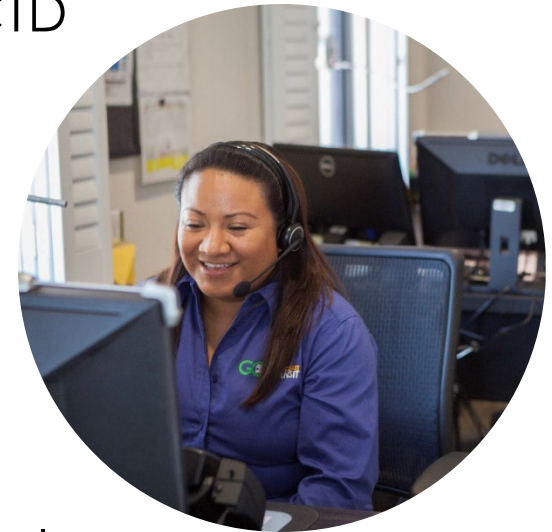


Non-Elected Committees	Number of Members	Minority	Non-Minority
Board of Directors	5	2	3
Technical Advisory Committee (TAC)	6*	1	4
*One TAC member declined to state.			

# Outreach to LEP Speakers



- **41% in PH and 60% in Oxnard**  
speak Spanish at home. As much as 43% of GCTD service area population are considered LEP.
- **What we do to reach Limited English speakers...**
  - All public information are available in both English and Spanish
  - GCTD customer service staff are fully bilingual and one is trilingual
- **Why is it important?**
  - LEP persons have meaningful access to GCTD programs and activities



# Service Change



- **Service change outreach**
  - twice a year
- **2019 Surveys**
  - Satisfaction survey
  - Demographic survey



Service Change Outreach, 2018



Satisfaction Survey 2019



# Community Events



## Attend community events

Earth day festivals, College Resource Fair, Veterans Day



**City of Oxnard Earth Day, 2019**



**Outreach at Colleges, 2018**



**City of Oxnard Veterans Day Event, 2017**



# Community Outreach



## Collaborate with community members

Community Action Ventura County (CAVC)

Tri County Regional Center (TCRC)



**CAVC outreach 2017**



**Outreach at TCRC with  
Rainbow Center 2017**



**Community Meeting, 2018**

# Recommendation



It is recommended that the Board of Directors approve this update of the GCTD Title VI – Civil Rights Program for submission to the Federal Transit Administration.