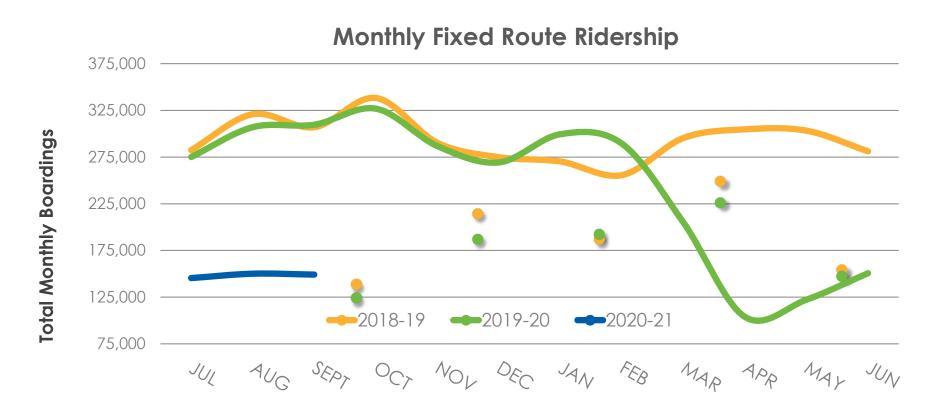




PRESENTATION TO GCTD BOARD OF DIRECTORS

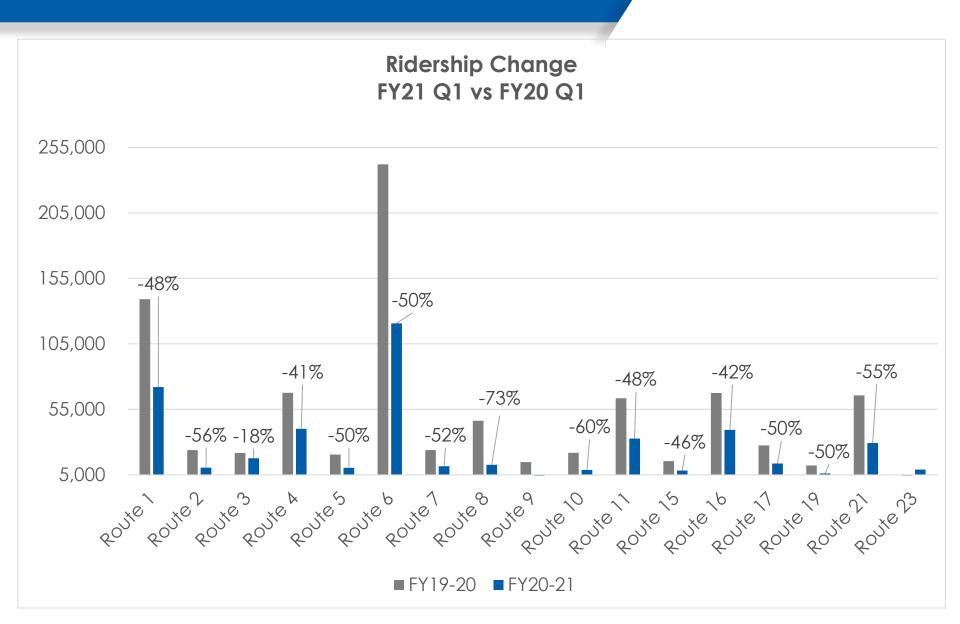
December 2, 2020

1ST QUARTER RIDERSHIP



Ridership by Route





January 2021 Service Plans



- GCTD typically makes service changes twice a year, in January and July
- COVID-19 reduced staffing availability & passenger loads forced unplanned service adjustments to maintain reliability
- A 'contingency' service plan was implemented on <u>Sun, November 29</u> which included moving Routes 1,6,17,21 & 23 to Sunday Service
- Enables GCTD to deploy booster buses during peak ridership times
- Reduced service helps GCTD maintain staff coverage for all routes

NEXT January 2021 - Regular Service Change (Restore partial service)



January 2021 Service Plans



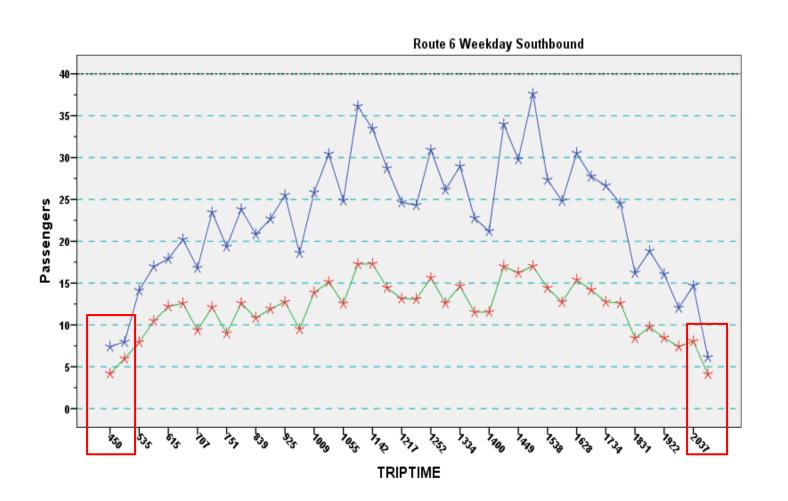
Based on projected passenger loads, and COVID-19 conditions, the following service changes are planned for the <u>January 24, 2021</u>:

- Weekday Route 1A/B Restore service back to full-service span.
- Weekday Route 6 Restore frequency back to every 20 mins mid-day.
 Early AM & late PM trips reduced to match current demand.
- Weekday New Route 23 maintain 60-minute headways.
- School Trippers are planned but not operating until schools re-open.
- Minor Schedule adjustments on Routes 5, 6, 7, 11, 15 & 21 to improve ontime performance and connections between high ridership routes.

Route 6 Changes



TRIP RIDERSHIP-MAXLOAD PLOT

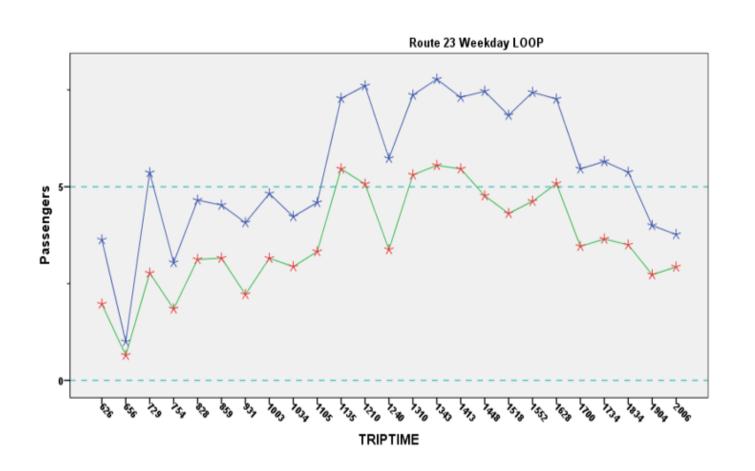


TRIP RIDERSHIP
AVG. MAX. LOAD

Route 23 Changes



TRIP RIDERSHIP-MAXLOAD PLOT



TRIP RIDERSHIP
AVG. MAX. LOAD

Public Outreach



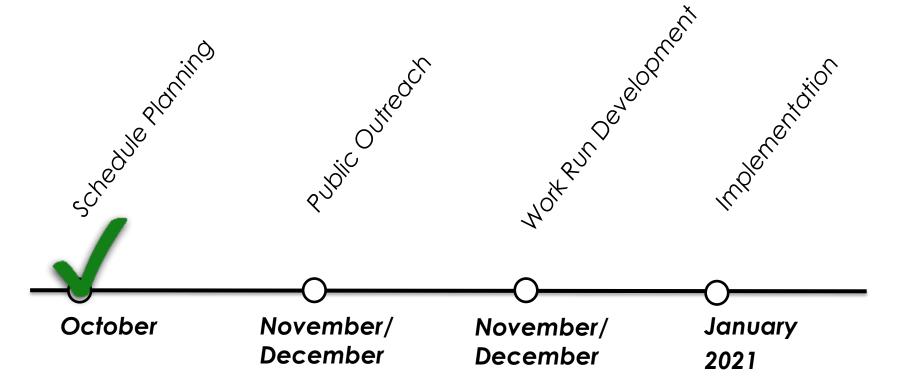
- Rider alerts to be placed in all vehicles
- Social media posts Facebook, Twitter,
- Virtual outreach on Facebook live



Bus Service Adjustments Begin Sunday, November 29, 2020 Due to the effects of COVID-19, including workforce shortages and the new curfew restrictions, bus service will be reduced to a mostly weekend schedule. We will continue to operate to the fullest extent possible. These changes will remain in effect until January 23, 2021. We apologize in advance for the inconvenience. EFFECTIVE NOVEMBER 29, 2020, THE FOLLOWING ROUTES WILL OPERATE ON A SATURDAY/SUNDAY SCHEDULE, 7 DAYS A WEEK: ROUTES 1A/B, 6, 17, 21, 23 NO CHANGES: 2. 3. 4A/B. 5. 7. 8. 10. 11. 15. 16. 19 Refer to Saturday/Sunday schedule in the bus book for trip times For the most update to date information, please check GCTD's detours page online: www.goldcoasttransit.org/detours-and-closures We request that you only travel for essential needs. If you must ride Masks or face coverings are required at all times. Board the bus through the rear door. . IF YOU ARE SICK, STAY HOME. For local COVID-19 updates, visit www.vcemergency.com f Follow us on Facebook, Twitter, and Instagram for the latest updates If you need assistance, please contact: Customer Service at 805-487-4222

Next Steps







IMPACT OF REDUCED DEMAND





Demand for Service Down 48%+
Service Hours Consumed Down 46%
Miles to Provide Service Down 42%
Gasoline Fuel Consumption Down 95%
CNG Fuel Consumption Down 22%
Contract Costs Down 40%

SEEKING FEMA REIMBURSEMENT MEAL DELIVERY





NEW SERVICE - 5310/CARES Grant



LATE NIGHT – SAFE RIDE

Demonstration Project – One-Year

To fill late night service gap especially for retail &

healthcare workers....

 We applied for a 5310/CARES COVID 19 Specific Project

- General Purpose DAR
- Advance Reservations
- Addresses request for late night service after traditional bus ends
- Roll out: As soon as awarded



Questions?

