



Item #14

**DATE** June 3, 2020  
**TO** GCTD Board of Directors  
**FROM** James Beck, Director Operations and Maintenance  
**SUBJECT** Receive Presentation on Response to COVID-19 and Possible Future Actions

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### **SUMMARY**

This report provides an update on actions GCTD's staff have taken in response to COVID-19. As we prepare for the County reopening, and restoring service levels, staff will provide the Board a presentation showing examples of GCTD's response to date, and possible additional precautionary measures that may be implemented in the future.

Based on staffing and ridership levels, we have extended the current reduced schedules until July 25th. This allows us the ability to gradually restore service as the county opens up. While service levels will remain as they are today, we will be monitoring ridership and passenger loads and are deploying extra vehicles on trips that have more than half-full loads. All other policies implemented in response to COVID-19, such as rear door boarding and no fare collection remain in effect. We are regularly re-evaluating this as conditions change.

In order to prepare for additional passengers to return to using public transit, additional measures are being considered to ensure the protection of Operators and the public. These include, operator protection barriers near the farebox, modifications to check-in processes, providing PPE supplies, sanitizing of buses and facilities, and customer interaction training.

### **RECOMMENDATION**

It is recommended that the Board of Directors receive and file this presentation and provide any feedback to staff on future actions to help staff develop service restoration plans and response.

General Manager's Concurrence

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Steven P. Brown

### **GOLD COAST TRANSIT DISTRICT**