

January 9, 2019

# OPERATIONS & MAINTENANCE

## Update





# 1901 Facility

CONSTRUCTION

JANUARY





JANUARY





JANUARY





JANUARY





# OPERATIONS & MAINTENANCE



# Bus Operators Retire

**Maria Orona**  
20-years

**Robyn Walton**  
35-years





# Engine Repower

- Newflyer Buses
- Extends life by 6-years
- ULB = 18-years  
(Useful Life Benchmark)





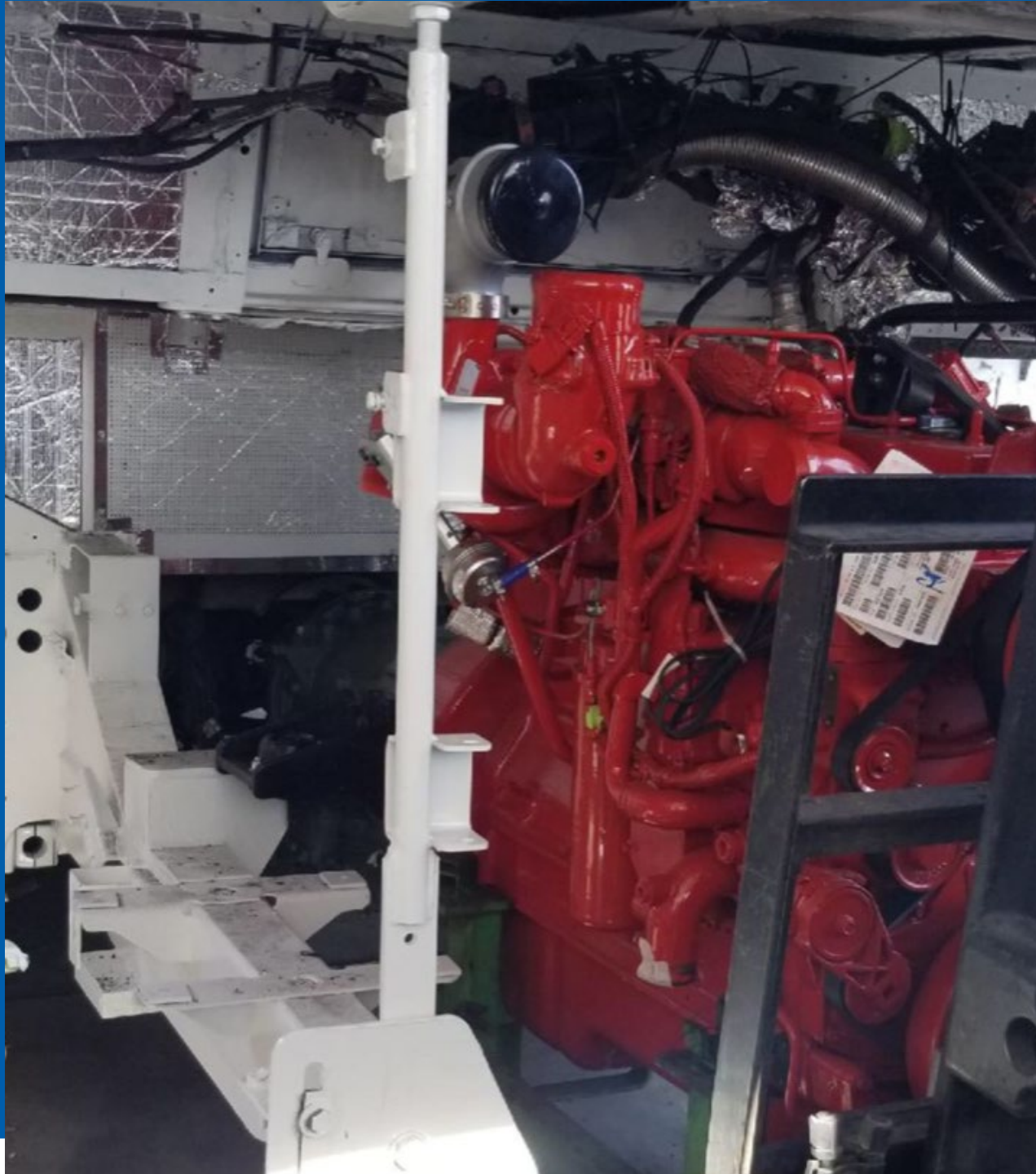






**GOLDCOAST**  
**TRANSIT**





**GOLDCOAST**  
**TRANSIT**

# ALWAYS MOVING FORWARD.

**GOLD COAST TRANSIT DISTRICT**

*“Performance Indicator Tracking”*





# KPI's

(Key Performance Indicators)

## On-Time Performance

( $\geq 90\%$ )

## Missed Trips

( $\leq 1\%$  using service miles)

## Accident Rate

( $\leq 1$  preventable accident per 100,000 miles)

## Miles Between Road Calls

( $\geq 10,000$  miles)





# Questions

