

# OPERATIONS & MAINTENANCE REPORT

PRESENTATION TO GCTD BOARD OF DIRECTORS

April 7, 2021



# Maintenance Key Performance Indicators (KPI's)



## March 2021 K.P.I.'s

TOTAL REVENUE MILES	185,781
TOTAL ROADCALLS	21
MAJOR ROADCALLS TOTAL	11
OTHER ROADCALLS TOTAL	10
MECHANIC DISPATCHED ROADCALLS	1
TOTAL BUS TRADES	26
SERVICE INTERRUPTIONS	14
BUSES TOWED	2

MILES BETWEEN MAJOR ROADCALLS	16,889
MILES BETWEEN OTHER ROADCALLS	18,578
MBRC	8,847

7,500 Miles Goal

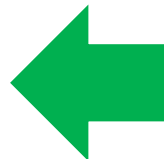


MBRC = Miles Between Road-calls

Customer Service Interruptions	14
Miles Between Customer Service Interrupt	13270

Customer Service Interruptions are delays to GCTD customers of 5 minutes or more

10,000 Miles Goal



# Operations March 2021 Key Performance Indicators (KPI's)

Missed service 38.2 miles  
167,201 Boarding  
185,781 Miles

On Time Performance: **88 %**  **90%** goal

Missed Service: **.0002%**  **Less than 1% goal**

Preventable Accidents: **1**  **1 per 100,000 miles goal**

Customer Contacts: **15**  **Goal is 1 contact per 10,000 boarding's**

# Upkeep of the GCTD Fleet



All buses are pressure washed & serviced every 5,000 miles (5 weeks).



**GCTD has NO DEFERRED MAINTENANCE.**

**GCTD provides training on:**

- Brakes
- Air Systems
- Engine Diagnostics & Troubleshooting
- CNG Fuel Systems





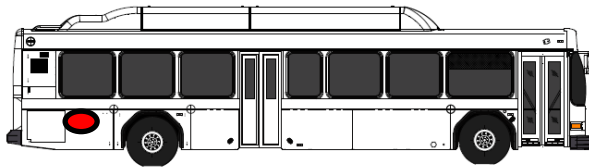
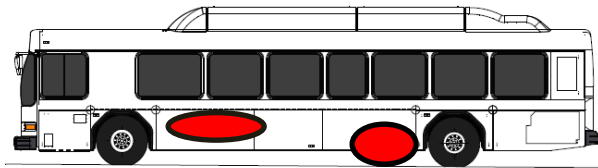
# Upkeep on Exterior of Bus



BUS INSPECTION FORM

BUS # \_\_\_\_\_

Date: \_\_\_\_\_



**GCTD conducts exterior inspections as part of the preventative maintenance program. Any scuffs or scratches are buffed out by GCTD's Service Worker II Andy Carpio.**



# Service Workers



- Clean all GCTD vehicles nightly
- Fuel GCTD buses nightly
- Run buses through bus wash
- Detail inside and outside of vehicles
- Empty farebox cash into vault
- Sanitize all buses when parked





# Fueling Station Maintenance



- Just completed 1000-hour services on our 3 CNG Compressors.
- GCTD staff assisted on these services. Looking to take over all maintenance in 2022.





# “Operation Stay Warm”

GCTD has started a program to outfit people in need of jackets to stay warm.







# Overdose / Drug Prevention Outreach

GCTD has joined forces with the Ventura County Overdose Prevention Team:

- Strategies on how to be a part of a solution to the overdose and addiction issues of West Ventura County.

Representatives from:

- The City of Oxnard, Oxnard Police Department
- The County of Ventura
- Overdose & Drug Prevention Organizations

***"Give An Hour" is a nonprofit hired by the VC Behavioral Health Department to provide the Overdose Prevention training to organizations and police departments.***

***The goal of this outreach program is to get people connected to the resources they need to be safe and to get help.***

# Zero-Emissions Plan

- GCTD received 9 proposals
- GCTD committee reviewing proposals and selecting top 3 to be interviewed.

**Zero Emission**

## Milestones:

- Contract Award: June 15, 2021
- Kick-off Meeting: June 30, 2021



# QUESTIONS?