GENERAL MANAGER'S MESSAGE

Since the move, the additional space has allowed investment this county has seen in recent history. Facility in Oxnard, the largest public transportation

The GCTD Team is very proud of is accomplishments

While GCTD is the most cost-efficient system in

While we have moved facilities, we have not entirely

GCTD's mission is to provide safe, responsive, convenient, efficient, and environmentally responsible public transportation that serves the diverse needs of our community.

The GCTD Team is very proud of its accomplishments

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The location is adjacent to pedestrian-friendly downtown Oxnard and accessible to good public

It continues to be a privilege to serve as Gold Coast

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GENERAL MANAGER’S MESSAGE

It continues to be a privilege to serve as Gold Coast Transit District’s General Manager. Public transit plays a critical role in promoting equity in opportunities for all, helping to reduce traffic and improve air quality in the cities we serve. As FY 2019-2020, GCTD delivered over 310 million passenger trips and over 2 million miles of revenue service in western Ventura County on our fixed-route and ACCESS services.

In the sections to follow, you will learn more about all the work done over the last year to about our choices in the coming years to ensure we continue to be financially sustainable as we strive to provide high quality bus service to the community. We will work diligently to stretch our funding (non-debt financing) to enable us to continue to serve.

While GCTD is in the most cost-efficient system in the region, we do recognize that our costs are increasing. This means we will need to be smart about our choices in the coming years to ensure we continue to be financially sustainable as we strive to provide high quality bus service to the community. We will work diligently to stretch our operational dollars and identify new sources of funding to enable us to continue to serve.

The GCTD Team is very proud of a accomplishments. We do notComputer vision indicates a page of a document appears to contain text in English.
SOUTHERN CALIFORNIA: A DATE WITH STEVEN P. BROWN

**MISSION**
GCTD’s mission is to provide safe, responsive, convenient, efficient, and environmentally responsible public transportation that serves the diverse needs of our community.

**COMMITMENT TO THE COMMUNITY**
We are not only committed to providing the highest quality public transit service in western Ventura County, but we also aim to be a good neighbor in the community. Our goal as an organization is to serve people, whether on the bus or elsewhere.

**BY THE NUMBERS**
Fiscal Year 2018-19 Statistics

- **Fleet**
  - Fixed Route Buses: 28
  - ACCESS Out-Fridays Vehicles: 28

- **Routes & Stops**
  - Fixed Routes: 400
  - Bus Stops: 674
  - Average Monthly Boardings: Fixed Route: 11,148
  - Average Monthly Boardings: ACCESS: 674
  - Annual Hours of Service: 2,150,430
  - Annual Miles Traveled: 3.6 million

- **System Reliability**
  - Average % On-Time: 93%
  - Average % Early: 15%
  - Average % Late: 5%

- **Service Provided**
  - Annual Boardings: ACCESS: 400,000
  - Average Weekday Boardings: ACCESS: 1,400
  - Average Weekday Boardings: Fixed Route: 4,950

- **Employees**
  - Operations: 147
  - Maintenance: 107
  - Administration: 25
  - Contract Employees: ACCESS: 26
  - Annual Hourly Rate: 2019: $19.76

- **Fiscal Year 2018-19 Statistics**
  - Revenue Service: 26,000,000
  - Mileage: 44,000,000
  - Boardings: 1,670,000
  - Claims: 2,300
  - Average Annual Revenue: $40.6 million
  - 8%
  - 16%

- **Community**
  - Oxnard  |  Oxnard  |  Port Hueneme  |  Ventura  |  County of Ventura

**VISIT US!**
Visit us at GoldCoastTransit.org or call 805.487.4222 to learn more about our service areas and how you can be a part of our team!

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**GENERAL MANAGER’S MESSAGE**

**STEVEN P. BROWN**
GENERAL MANAGER, GOLD COAST TRANSIT DISTRICT

It continues to be a privilege to serve as Gold Coast Transit District’s General Manager. Public transit plays a critical role in transitioning to opportunities for all, helping to reduce traffic and improve air quality in the cities we serve. As of FY 2018-2019, GCTD delivered over 3.6 million passenger trips and over 2 million miles of revenue service in western Ventura County on our fixed-route and ACCESS services.

In the sections to follow, you will learn more about the work done over the last year to improve service and develop new amenities. The opening of the new Operations and Maintenance Facility in Oxnard, the expansion of the ACCESS service area, and the continued improvement of the region’s public transportation system tell how this community has been in recent history. Soon, the additional space has allowed GCTD to add new employees to the fleet and increase service levels. Additionally, GCTD staff continues to prepare for the future of zero emissions and further bus replacements of its aging fleet. This past year, GCTD also drove a hybrid electric bus which allowed Operations and Maintenance staff to experience first-hand how the technology operates in our local streets. Test driving buses enables us to look at alternative and electric bus technology so we can prepare to meet the goal of transitioning to zero emissions by 2040.

While I encourage you to read this Community Report, the most meaningful benefit of your investment in public transportation is its impact on the environment.

“Welcome to the world of public transportation that serves the diverse needs of our community.”

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**STEVEN P. BROWN**
GENERAL MANAGER, GOLD COAST TRANSIT DISTRICT
GCTD produces a number of financial reports available to the public, including the Comprehensive Annual Financial Report, the Annual Budget Report, among others. The information presented to the left provides a general understanding of revenues and expenditures for the fiscal year which runs from July 1, 2018 to June 30, 2019.

NEW VEHICLES
GCTD added five new vehicles to its fixed-route fleet. Made by Gillig, these low-floor, 40-foot buses are equipped with ISL G Near Zero engines and meet the Clean Air Act Standards (CAA) and the Americans with Disability Act (ADA) requirements. The buses will enable us to implement service to areas of Oxnard previously not served by transit as well as connect Port Hueneme to employment services, major retailers, and recreational opportunities in North Oxnard. A Congestion Mitigation and Air Quality (CMAQ) grant of $2.4 million funded this purchase of expansion buses, which have an expected useful life of 14 years. Additionally, five new Ford Transit vehicles were added to the ACCESS (paratransit service) fleet, enhancing the comfort and overall experience for our customers.

NEW FACILITY COMPLETE
GCTD celebrated the ribbon cutting of our new Operations and Maintenance Facility along with Congresswoman Julia Brownley, State Assemblymember Monique Limón, FTA Regional Administrator Roy Tyler, GCTD Board of Directors and members of the public. Moving from the former site, which had been GCTD’s headquarters for over 40 years, was a massive undertaking. Not only was the physical move logistically challenging, but GCTD also implemented service changes to account for the new starting point. In the end, the team worked tirelessly and delivered a smooth transition.
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**REVENUE SOURCES**
- $18,816 | LTF Revenue
- $6,004  | Federal Grants
- $3,070  | Passenger Fares
- $1,467  | Local Revenue
- $440    | State Transit Assistance
- $241    | Other Revenue

**REVENUE USES**
- $26,358 | Operating Budget
- $2,232  | Member Recurring Transit Reqs
- $1,392  | COP Payments
- $56     | Member Capital Improvements

**NEW VEHICLES**
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**NEW BUS STOP SIGNS**
Nearly 700 new bus stop signs were installed across our member cities. The new signs are more reflective and feature more information for passengers. They are a huge improvement and promote a more positive and inviting image for public transit.

**NEW FACILITY COMPLETE**
GCTD celebrated the ribbon cutting of new Operations and Maintenance Facility along with Congresswoman Julia Brownley, State Assemblymember Monique Limón, FTA Regional Administrator Ray Tufts, GCTD Board of Directors and members of the public. Moving from the former site, which had been GCTD’s headquarters for over 40 years, was a massive undertaking that not only was the physical move logistically challenging, but GCTD also implemented service changes to account for the new starting point. In the end, the team worked tirelessly and delivered a smooth transition.
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**REVENUE SOURCES**
- LT Revenue: $18,816
- Federal Grants: $6,004
- Passenger Fares: $3,070
- Local Revenue: $1,467
- State Transit Assistance: $440
- Other Revenue: $241

**REVENUE USES**
- Operating Budget: $30.038 million
- Member Recurring Transit Reqs: $2,232
- COP Payments: $1,392
- Member Capital Improvements: $56
- Other: $30.038 million

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**FINANCIAL SNAPSHOT**
ANNUAL BUDGET | FISCAL YEAR 2018-19

**ANNUAL RIDERSHIP 15-YEAR HISTORY**

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**2019**
- January 2019: Service Change
- FTA Community Economic Impact Report
- Connectivity Study Report
- Efficiency Analysis for Move to 1901 Auto Center Drive
- Passenger Satisfaction Survey Analysis
- Title VI Civil Rights Program Update
- July Service Change & MOVE TO NEW FACILITY!
- 2019 Bus Stop Guidelines
- FTA Zero Emissions Bus Grant Application

**2018**
- College Free Ride Program Starts
- "Free Fare Summer Saturdays" Promotion
- July 2018: Service Change
- Gold Coast Transit's 50th Anniversary Celebration
- "Free Fare Black Friday" Promotion
- "Free Fare College Tailgates" Promotion
- July Service Change & MOVE TO NEW FACILITY!
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**REVENUE SOURCES**
- LTF Revenue
- Federal Grants
- Passenger Fares
- Local Revenue
- State Transit Assistance
- Other Revenue

**REVENUE USES**
- Operating Budget
- Member Operating Transit Reqs
- COP Payments
- Member Capital Improvements
- Other Revenue

**WE ARE ON THE GO!**
This last year was historic for the District, resulting in changes that will have lasting effects on our transportation system for decades to come.

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COMMUNITY MEMBERS,
DEAR

The GoldCoastTransit (GCTD) mission is to provide safe, responsive, convenient, efficient, and environmentally responsible public transportation that serves the diverse needs of people in the region. We are committed to providing quality public transit service in western Ventura County, the cities we serve. In FY 2018-2019, GCTD delivered 1.4 million annual boardings systemwide, helping to reduce traffic and improve air quality in the region, we do recognize that our costs are increasing. This means we will need to be smart and creative with our funds. While GCTD is the most cost-efficient system in the region, we strive to provide high quality bus service to the community. Our goal as an organization is to continue to be financially sustainable as we move forward.

The GoldCoastTransit District is proud of its accomplishments to date and we remain committed to upholding the organization’s mission: ‘to provide safe, responsive, convenient, efficient, and environmentally responsible public transportation that serves the diverse needs of people in the region.’

The GCTD Team is very proud of its accomplishments and the improvements that have been made to the operation of the fleet. We have continued to focus on transitioning to zero-emission vehicles, which will help reduce our carbon footprint and improve air quality. Since the move, the additional space has allowed us to expand our operations and maintenance facility in Oxnard, the largest public transportation facility in the county.

In the sections to follow, you will learn more about our fixed-route and ACCESS services. It continues to be a privilege to serve as GoldCoastTransit’s General Manager and to work for an organization that is dedicated to providing quality public transportation to the communities we serve.

Sincerely,

Steven P. Brown
General Manager

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General Manager's Message

GCTD welcomes you and your group for a tour to learn more about the work we do every day. We also have room space available for community groups. To learn more, please call 805-483-3959.

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